

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

November 22, 2024

[REDACTED]  
ARDEN COURTS SUSQUEHANNA OF HARRISBURG PA LLC  
[REDACTED]

RE: ARDEN COURTS (SUSQUEHANNA)  
2625 AILANTHUS LANE  
HARRISBURG, PA, 17110  
LICENSE/COC#: 32431

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/10/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** ARDEN COURTS (SUSQUEHANNA)      **License #:** 32431      **License Expiration:** 04/23/2025  
**Address:** 2625 AILANTHUS LANE, HARRISBURG, PA 17110  
**County:** DAUPHIN      **Region:** CENTRAL

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** ARDEN COURTS SUSQUEHANNA OF HARRISBURG PA LLC  
**Address:** [REDACTED]  
**Phone:** [REDACTED]      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** C-2 LP      **Date:** 01/29/2000      **Issued By:** Department of Labor and Industry

**Staffing Hours**

**Resident Support Staff:**      **Total Daily Staff:** 124      **Waking Staff:** 93

**Inspection Information**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 10/10/2024

**Inspection Dates and Department Representative**

10/10/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 64      **Residents Served:** 62

**Secured Dementia Care Unit**

**In Home:** Yes      **Area:** Memory Care      **Capacity:** 64      **Residents Served:** 62

**Hospice**

**Current Residents:** 11

**Number of Residents Who:**

**Receive Supplemental Security Income:** 0      **Are 60 Years of Age or Older:** 62  
**Diagnosed with Mental Illness:** 0      **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 62      **Have Physical Disability:** 0

**Inspections / Reviews**

10/10/2024 Partial

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 11/02/2024

11/01/2024 - POC Submission

**Submitted By:** [REDACTED]      **Date Submitted:** 11/21/2024  
**Reviewer:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 11/08/2024

Inspections / Reviews *(continued)*

11/07/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/21/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 12/17/2024

11/22/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/21/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

## 42b - Abuse

**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

On [REDACTED] at approximately 2:45AM, Staff Person A attempted to walk past Resident [REDACTED] in a hallway of the home. While Staff Person A was attempting to walk past Resident [REDACTED] Resident [REDACTED] struck Staff Person A with [REDACTED] cane. Staff Person A then took the cane away from Resident [REDACTED] and proceeded to strike Resident [REDACTED] on the head with the cane. This resulted in Resident [REDACTED] sustaining a ½ inch laceration on [REDACTED] head.

**Plan of Correction****Directed [REDACTED] - 11/07/2024)**

- Immediately following the incident, the supervisor took the staff members statement and escorted [REDACTED] out of the building.
- The supervisor notified the DON, who called the ED and POA immediately.
- The medical director, DHS, Dauphin County AAA, and Susquehanna Township PD were all notified.
- Susquehanna Township PD responded and took statement.
- Even though resident was responding well to all neuro checks, resident was sent to hospital for precautionary measures and due to [REDACTED] prescribed medications.
- Staff member was terminated on [REDACTED].
- Resident returned to community on 8/16/24 no new orders and was placed on 15 minute checks for follow up for 72 hours.
- ED had meeting with POA on 8/17/24.
- All staff were in serviced on Safe Management Techniques and Resident Abuse and Neglect on August 20, 2024.
- Effective immediately, all new staff will be trained on Safe Management Techniques and Resident Abuse and Neglect at their General Orientation by the ED, DON, or HRD. Training will be kept in employee file and the annual training binder.

*[Directed]*

In addition to the above plan of correction:

- Beginning no later than 11/15/24, the administrator or designee will complete monthly interviews with at least 10% of residents to ensure residents feel safe in the home. Documentation of these interviews will be kept and available for review by the Department.

**Directed Completion Date: 12/15/2024****Implemented [REDACTED] - 11/22/2024)**