

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

November 19, 2024

[REDACTED]
WATERMARK OPERATOR LLC
[REDACTED]

RE: BLUE BELL PLACE
777 DEKALB PIKE
BLUE BELL, PA, 19422
LICENSE/COC#: 13280

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/07/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: BLUE BELL PLACE License #: 13280 License Expiration: 09/11/2025
 Address: 777 DEKALB PIKE, BLUE BELL, PA 19422
 County: MONTGOMERY Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: WATERMARK OPERATOR LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 10/16/2000 Issued By: CWOP L&I

Staffing Hours

Resident Support Staff: Total Daily Staff: 94 Waking Staff: 71

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 10/07/2024

Inspection Dates and Department Representative

10/07/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 99 Residents Served: 57
 Secured Dementia Care Unit
 In Home: Yes Area: SCdu Capacity: 30 Residents Served: 27
 Hospice
 Current Residents: 4
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 56
 Diagnosed with Mental Illness: 2 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 37 Have Physical Disability: 2

Inspections / Reviews

10/07/2024 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/02/2024

11/15/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 11/19/2024
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 11/19/2024

Inspections / Reviews *(continued)*

11/19/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/19/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED], resident [REDACTED] was serviced at the PS Salon in the home by staff person A. Staff person A received a check in the amount of [REDACTED] for services provided that day. Staff person A altered the check and changed the amount to [REDACTED] then signed the check over to themselves by forging the residents guardian's name after the check had been written out to PS Salon. The check was cashed by an unknown male at a check cashing store.

Plan of Correction

Accept [REDACTED] - 11/15/2024)

In response to the violation on 10/07/2024 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 10/08/2024 by the Administrator to train all staff including the new PS Salon stylist, in residents' rights, resident abuse, and mandatory abuse reporting.

To enhance the currently compliant operations, on 10/29/2024 the Administrator or designee will will perform an audit to ensure that all volunteer and auxiliary staff have completed background checks and are reviewed by the administrator and human resources for approval. In addition the administrator or designee will audit to ensure all volunteer and auxiliary staff have been trained in residents' rights, resident abuse, and mandatory abuse reporting, with a completion date of 11/08/2024.

Effective 10/08/2024 the Administrator or designee will perform ongoing staff, volunteer and auxiliary staff training on residents' rights, mandatory abuse reporting and resident abuse upon hire and twice a year. An audit for volunteer and auxiliary staff training and background checks will be performed monthly for 3 months through 01/01/2025 to maintain ongoing compliance with not neglecting, intimidating, physically or verbally abusing, mistreating, subjecting to corporal punishment or disciplining residents in any way. Compliance monitoring activities will be implemented under the supervision of the Administrator. Any deficiencies will be corrected immediately, and findings will be documented and submitted to the QI meeting for further review and continuous improvement.

Proposed Overall Completion Date: 11/08/2024

Licensee's Proposed Overall Completion Date: 11/08/2024

Implemented [REDACTED] - 11/19/2024)