

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

December 4, 2024

[REDACTED]
WILLIAMSPORT AID II OPCO LLC
[REDACTED]

RE: LEIGHTON PLACE
1251 RURAL AVENUE
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 22660

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/03/2024, 10/24/2024, 10/25/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: LEIGHTON PLACE License #: 22660 License Expiration: 05/15/2025
 Address: 1251 RURAL AVENUE, WILLIAMSPORT, PA 17701
 County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: WILLIAMSPORT AID II OPCO LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 08/02/2002 Issued By: PA Dept. L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 56 Waking Staff: 42

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 10/25/2024

Inspection Dates and Department Representative

10/03/2024 - On-Site: [REDACTED]
 10/24/2024 - On-Site: [REDACTED]
 10/25/2024 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 65 Residents Served: 42
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 4
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 0
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 14 Have Physical Disability: 0

Inspections / Reviews

10/03/2024 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/16/2024

Inspections / Reviews (*continued*)

11/19/2024 POC Submission

Submitted By: [REDACTED] Date Submitted: 12/04/2024
Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 11/24/2024

11/22/2024 Document Submission

Submitted By: [REDACTED] Date Submitted: 12/04/2024
Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 11/27/2024

12/04/2024 Document Submission

Submitted By: [REDACTED] Date Submitted: 12/04/2024
Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 12/05/2024

12/04/2024 Document Submission

Submitted By: [REDACTED] Date Submitted: 12/04/2024
Reviewer: [REDACTED] Follow Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Based on resident and staff interviews, it was determined that Staff Person "A" is often abrupt and loud when communicating with Resident [redacted] in the dining room. Staff Person "A" is described as being "impatient" and often argues with Resident [redacted] over the food being served. On one occasion, Staff Person "A" was witnessed by other dietary, staff shaking the menu in Resident [redacted] face.

Plan of Correction

Accept [redacted] - 11/19/2024)

On 10/25/2024, Executive Director and Resident Wellness Director met with all staff and reviewed the resident's rights. Executive Director discussed with staff the appropriate way to interact and communicate with the residents. Dietary manager, and all staff will be educated and reminded of all the resident's rights. Executive Director, and Residential Wellness Director will ensure that all residents are treated in a respectful and dignified manner. On a monthly basis, when staff meeting occurs, Executive Director will review the resident's rights with all staff to ensure that residents are being treated with respect and dignity, and all rights are being implemented.

Licensee's Proposed Overall Completion Date: 11/11/2024

Implemented [redacted] - 11/25/2024)

161d - Dietary Needs

2. Requirements

2600.

161.d. A resident's special dietary needs as prescribed by a physician, physician's assistant, certified registered nurse practitioner or dietitian shall be met. Documentation of the resident's special dietary needs shall be kept in the resident's record.

Description of Violation

Resident [redacted] has specific dietary needs indicated by their Veterans Administration Dietician on [redacted] due to the resident's recent weight loss and inability to make saliva caused by treatments for [redacted]. Based on interviews with Staff Persons "A" and "B", the food items needed for Resident [redacted] special diet are not always available due to the kitchen "running out" of the items needed or food delivery issues.

Plan of Correction

Accept [redacted] - 11/19/2024)

On 10/24/24, Dietary Manager reviewed all residents with special dietary needs, ensure a copy was in their record, and the nursing supervisor and Executive Director will review be informed and will review the special diet needs. Dietary Manager will ensure that all special, required menus will be followed, and will order all recommended, prescribed food items.

Licensee's Proposed Overall Completion Date: 11/11/2024

Implemented [redacted] - 11/22/2024)

162d - Past Menus

3. Requirements

2600.

162.d. Past menus of meals that were served, including changes, shall be kept for at least 1 month.

162d Past Menus (continued)

Description of Violation

On [REDACTED], Department Representative noted the menu for September was posted on the bulletin board across from the main elevator. The current menu for October was not posted.

Plan of Correction

Accept [REDACTED] - 11/19/2024)

On 10/24/24, Dietary Manager posted the new menu for the month, of October and November and posted next month's menu. The menu has posted in a conspicuous and public place, at a height where resident can see the menu, (height appropriate to residents who use a wheelchair) in the home and is accessible to a resident in advance for residents to plan their meals. The Executive Director will ensure that the menus are posted in the required time frame.

Licensee's Proposed Overall Completion Date: 11/11/2024

Implemented [REDACTED] 11/22/2024)

187a - Medication Record

4. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

Description of Violation

The Medication Administration Records for Resident [REDACTED] were not initialed by staff on the following dates and times to indicate the medications were administered as prescribed or if the resident was out of the building:

- 7/7/24 at 8:00pm; [REDACTED] every evening
- 7/7/24 at 8:00pm; [REDACTED] at bedtime
- 8/10/24 at 4:00pm; [REDACTED]; 1x daily.
- 8/10/24 at 4:00pm; [REDACTED]; 1 can 2x daily
- 8/10/24 at 4:00pm; [REDACTED], every morning and every evening
- 8/10/24 at 4:00pm; [REDACTED] daily
- 8/10/24 at 8:00pm; [REDACTED]; 1 capsule at bedtime
- 8/10/24 at 8:00pm; [REDACTED] tab; every 12 hours
- 8/10/24 at 8:00pm; [REDACTED], every evening
- 8/11/24 at 6:00am; [REDACTED] daily
- 8/11/24 at 6:00am; [REDACTED] daily
- 8/12/24 at 6:00am; [REDACTED] daily
- 8/12/24 at 6:00am; [REDACTED] daily

The Medication Administration Record (MAR) for Resident [REDACTED] also has instructions to check the bandage daily on the resident's super pubic tube; if not intact, clean area with providine iodine and cover with bandage. In addition, there are instructions to cleanse/clean the catheter bag daily with water and vinegar. Staff did not initial the MAR on 8/11/24 and 8/12/24 at 6:00am to indicate these instructions were followed.

Plan of Correction

Accept [REDACTED] - 11/19/2024)

On 10/24/24, the Resident Wellness Director, and the Executive Director, educated nursing staff on the importance of following the Medication Record, and prescriber's orders. RWD will check and review the medication record to make sure that the record will include: 1.) resident's name

187a Medication Record (continued)

- 2.) Drug allergies
- 3.) Name of the medication
- 4.) Strength
- 5.) Dosage form
- 6.) Dose
- 7.) Route of administration
- 8.) Frequency of administration
- 9.) Administration times
- 10.) Duration of therapy
- 11.) Special precautions
- 12.) Diagnosis or purpose for the medication
- 13.) Date and time of medication administration
- 14) *The name and initials of the staff person administering the medication. Executive Director, and the Resident Wellness Director, instructed to follow all medications and treatments of the resident's prescriber. Staff was educated on the importance of checking the catheter, and bandage daily, ensure it is intact, to clean the area with providine iodine and cover with bandage. They were also instructed to cleanse/clean the catheter bag daily with water and vinegar. Staff must and will, initial the MAR to indicate these instructions were followed. RWD will review the MAR and inspect the area to ensure that the directions of the prescriber are being followed.*

Licensee's Proposed Overall Completion Date: 11/12/2024

Implemented [redacted] - 12/04/2024)

187d - Follow Prescriber's Orders

5. Requirements

2600.
187.d. The home shall follow the directions of the prescriber.

Description of Violation

Records indicate that Resident [redacted] is susceptible to [redacted]. The Medication Administration Record (MAR) for Resident [redacted] also has instructions to check the bandage daily on the resident's super pubic tube; if not intact, clean area with providine iodine and cover with bandage. In addition, there are instructions to cleanse/clean the catheter bag daily with water and vinegar. Staff did not initial the MAR on 8/11/24 and 8/12/24 at 6:00am to indicate these instructions were followed.

Plan of Correction

Accept [redacted] - 11/19/2024)

10/24/24, Executive Director, and Resident Wellness Director reviewed and instructed all nursing staff to follow all medication record. A medication record shall be kept and for each resident and will include

- 1.) Resident's name
- 2.) Drug allergies
- 3.) Name of medication
- 4.) Strength
- 5.) Dosage form
- 6.) Dose
- 7.) Route of administration
- 8.) Frequency of administration

187d Follow Prescriber's Orders (continued)

- 9.) Administration times
- 10.) Duration of therapy
- 11.) Special precautions
- 12.) Diagnosis or purpose for the medication
- 13.) Date and time of the medication administration
- 14.) Name and initials of the staff person administering the medication. On 10/24/24, Executive Director, and the Resident Wellness Director, instructed staff to follow all medications and treatments of the resident's prescriber. Staff was educated on the importance of checking the catheter, and bandage daily, ensure it is intact, to clean the area with providine iodine and cover with bandage. They were also instructed to cleanse/clean the catheter bag daily with water and vinegar. Staff must and will, initial the MAR to indicate these instructions were followed. RWD will review the MAR and inspect the area to ensure that the directions of the prescriber are being followed.

Licensee's Proposed Overall Completion Date: 11/12/2024

Implemented [REDACTED] - 12/04/2024)

225c - Additional Assessment

6. Requirements

- 2600.
- 225.c. The resident shall have additional assessments as follows:

Description of Violation

An annual Resident Assessment and Support Plan (RASP) was not completed for Resident [REDACTED]. The most recent RASP on record is dated [REDACTED].

Plan of Correction

Accept [REDACTED] - 11/19/2024)

On 10/25/24, Resident Wellness Director and the Executive Director have reviewed all the Resident Assessment and Support Plans on 10/25/24, to ensure that all the resident's plans are correct, current and up to date per regulations. Executive Director made a tickler list of all assessment due dates to ensure all are complete. Resident Wellness Director will complete all RASSP that are due or that require changes. Executive Director will review this list at the beginning of each month to ensure that all upcoming assessments are updated and current with the Resident Wellness Director.

Licensee's Proposed Overall Completion Date: 11/12/2024

Implemented [REDACTED] - 11/25/2024)

227d - Support Plan Medical/Dental

7. Requirements

- 2600.
- 227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

The Resident Assessment and Support Plan for Resident [REDACTED], dated [REDACTED], has not been updated to indicate their specific dietary needs requested by their Veterans Administration Dietician on [REDACTED] due to the resident's recent

227d - Support Plan Medical/Dental (continued)

weight loss and inability to make saliva caused by treatments for [REDACTED]
REPEAT VIOLATION-6/11/24

Plan of Correction**Accept [REDACTED] 11/19/2024)**

All residents shall have assessments annually, if the condition of the resident significantly changes prior to the annual assessment, and also at the request of Department upon cause to believe that an update is required. Resident Wellness Director and the Executive Director have reviewed all the Resident Assessment and Support Plans on 10/25/24, to ensure that all the resident's plans are correct, current and up to date per regulations. Executive Director made a tickler list of all assessment due dates to ensure all are complete. Resident Wellness Director will complete all RASSP that are due or that require changes. Executive Director will review this list at the beginning of each month to ensure that all upcoming assessments are updated and current with the Resident Wellness Director.

Licensee's Proposed Overall Completion Date: 11/11/2024

Implemented [REDACTED] - 11/25/2024)