

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

November 6, 2024

[REDACTED]  
HSL DOUGLASSVILLE SUBTENANT LLC  
[REDACTED]

C/O HERITAGE SENIOR LIVING  
[REDACTED]

RE: KEYSTONE VILLA AT  
DOUGLASSVILLE PERSONAL CARE  
1152 BEN FRANKLIN HIGHWAY  
EAST  
DOUGLASSVILLE, PA, 19518  
LICENSE/COC#: 22768

[REDACTED],  
  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/26/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: KEYSTONE VILLA AT DOUGLASSVILLE PERSONAL CARE License #: 22768 License Expiration: 06/13/2025
Address: 1152 BEN FRANKLIN HIGHWAY EAST, DOUGLASSVILLE, PA 19518
County: BERKS Region: NORTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: HSL DOUGLASSVILLE SUBTENANT LLC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: C 2 LP Date: 04/12/1989 Issued By: L & I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 184 Waking Staff: 138

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 09/26/2024

Inspection Dates and Department Representative

09/26/2024 On Site [Redacted]

Resident Demographic Data as of Inspection Dates

Table with 2 columns: Category and Value. Rows include General Information (License Capacity: 168, Residents Served: 129), Secured Dementia Care Unit (In Home: Yes, Area: SDCU, Capacity: 53, Residents Served: 50), Hospice (Current Residents: 20), and Number of Residents Who (Receive Supplemental Security Income: 0, Are 60 Years of Age or Older: 128, Diagnosed with Mental Illness: 0, Diagnosed with Intellectual Disability: 0, Have Mobility Need: 55, Have Physical Disability: 0).

Inspections / Reviews

09/26/2024 - Partial
Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 10/28/2024

11/06/2024 - POC Submission
Submitted By: [Redacted] Date Submitted: 11/06/2024
Reviewer: [Redacted] Follow-Up Type: Bypass Document Submission

Inspections / Reviews *(continued)*

11/06/2024 - Bypass Document Submission

Submitted By [REDACTED]

Date Submitted: 11/06/2024

Reviewer [REDACTED]

Follow-Up Type: *Not Required*

## 234a - Admission Support Plan

**1. Requirements**

2600.

234.a. Within 72 hours of the admission, or within 72 hours prior to the resident's admission to the secured dementia care unit, a support plan shall be developed, implemented and documented in the resident record.

**Description of Violation**

Resident [REDACTED] was admitted to the home's Secured Dementia Care Unit on [REDACTED]. The resident's initial Resident Assessment Support Plan was completed on [REDACTED], greater than 72 hours after admission.

**Plan of Correction**

Accepted [REDACTED] 11/06/2024)

*Immediate Corrective Action: While we are unable to immediately correct the timeframe on the RASP, due dates of future RASPs will be tracked using the Tabulapro dashboard, beginning 9/27/2024 with the Resident Care Director ensuring they are completed within the regulatory guidelines of 72 hours for secured unit admissions.*

*Additional Corrective Action: The staff member's responsible for completing the RASP's were re trained by the Executive Director on 10/23/24. The training reviewed the 72 hour upon admission regulatory requirement for the RASP to be completed for a resident on the secured dementia neighborhood.*

*Ongoing Quality Assurance: The Executive Director will audit 5% of the secured dementia neighborhood's RASP's monthly for compliance and will report the findings at the next quarterly quality assurance meeting for the fourth quarter to be held in January 2025.*

**Licensee's Proposed Overall Completion Date: 10/31/2024**

Implemented [REDACTED] - 11/06/2024)