

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

November 22, 2024

[REDACTED]  
RIVERSTONE MANOR LLC  
[REDACTED]

RE: RIVERSTONE MANOR  
ONE MAIN STREET  
WALNUTPORT, PA, 18088  
LICENSE/COC#: 22394

[REDACTED],  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/05/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** RIVERSTONE MANOR **License #:** 22394 **License Expiration:** 11/09/2024  
**Address:** ONE MAIN STREET, WALNUTPORT, PA 18088  
**County:** NORTHAMPTON **Region:** NORTHEAST

**Administrator**

**Name:** [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

**Legal Entity**

**Name:** RIVERSTONE MANOR LLC  
**Address:** [REDACTED]  
**Phone:** [REDACTED] **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Staffing Hours**

**Resident Support Staff:** 0 **Total Daily Staff:** 64 **Waking Staff:** 48

**Inspection Information**

**Type:** Partial **Notice:** Unannounced **BHA Docket #:**  
**Reason:** Complaint, Incident **Exit Conference Date:** 09/05/2024

**Inspection Dates and Department Representative**

09/05/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 72 **Residents Served:** 59

**Secured Dementia Care Unit**

**In Home:** No **Area:** **Capacity:** **Residents Served:**

**Hospice**

**Current Residents:** 1

**Number of Residents Who:**

**Receive Supplemental Security Income:** 36 **Are 60 Years of Age or Older:** 38  
**Diagnosed with Mental Illness:** 51 **Diagnosed with Intellectual Disability:** 17  
**Have Mobility Need:** 5 **Have Physical Disability:** 3

**Inspections / Reviews**

09/05/2024 Partial

**Lead Inspector:** [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 09/30/2024

11/12/2024 - POC Submission

**Submitted By:** [REDACTED] **Date Submitted:** 11/17/2024  
**Reviewer:** [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 11/17/2024

Inspections / Reviews *(continued)*

11/22/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/17/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

## 42b - Abuse

**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

On [REDACTED], Staff found Resident [REDACTED] hitting and punching Resident [REDACTED] in their shared room. Staff intervened and pulled Resident [REDACTED] off of Resident [REDACTED] who received a bloody lip from the altercation. Resident [REDACTED] told staff they hit Resident [REDACTED] because Resident [REDACTED] kept turning the light on and off in their room.

**Plan of Correction****Accept [REDACTED] - 11/12/2024)**

Resident [REDACTED] was moved out to another room and [REDACTED] was placed under a behavior agreement. Resident's medication are adjusted and monitoring by Psychiatrist, therefore. [REDACTED] was coaching about changing [REDACTED] aggressive behaviors toward others. [REDACTED] is aware that any violation of [REDACTED] behavior agreement may end up in a 30 days eviction letter.

The administration is responsible to encourage Resident [REDACTED] to work on her aggressive behavior to protect other residents.

In the future the Administrator will continue educating residents about respecting other residents' rights and avoid any physical or verbal assault.

Licensee's Proposed Overall Completion Date: 11/05/2024

**Implemented [REDACTED] - 11/22/2024)**