

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 10, 2024

[REDACTED]
MOUNT TREXLER MANOR CORPORATION
[REDACTED]

RE: ACTION RECOVERY
5201 ST. JOSEPH'S ROAD
LIMEPORT, PA, 18060
LICENSE/COC#: 22687

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/28/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ACTION RECOVERY License #: 22687 License Expiration: 09/26/2024
 Address: 5201 ST. JOSEPH'S ROAD, LIMEPORT, PA 18060
 County: LEHIGH Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: MOUNT TREXLER MANOR CORPORATION
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 06/22/1996 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 8 Waking Staff: 6

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 08/28/2024

Inspection Dates and Department Representative

08/28/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 8 Residents Served: 8
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 8 Are 60 Years of Age or Older: 0
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

08/28/2024 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/03/2024

09/24/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 10/08/2024
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 10/01/2024

Inspections / Reviews *(continued)*

10/10/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/08/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Staff Member A was walking down the hall when [redacted] noticed Resident [redacted] utilizing a public restroom with the door open. The staff member yelled to the resident, to shut the door and used offensive wording that was not respectful of the resident.

Plan of Correction

Accept [redacted] - 09/24/2024)

Plan of Correction

- An investigation was launched in reference to the allegations of dignity and respect against resident [redacted].
- Staff A was suspended on 6/30/24 pending investigation.
- Reliable witness statements confirmed the allegation of verbal abuse.
- New Vitae separated with staff member A after final investigation on 7/3/24.
- AR staff were retained on 7/3/24 on Residents' Rights/Abuse and Neglect in staff meeting.
- The Administrator will ensure compliance for staff and annual trainings.

Completion date: 7/3/24

Licensee's Proposed Overall Completion Date: 09/24/2024

Implemented [redacted] - 10/09/2024)

42s - Privacy

2. Requirements

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

The home utilizes video recording to monitor the building's exit doors. However, the home has not informed their residents, upon admission, that these areas are subject to video recording.

Plan of Correction

Accept [redacted] - 09/24/2024)

Plan of Correction:

- New Vitae utilizes video recording at the entrances and exits of the home, campus grounds, and various areas accessible to staff only (offices, medication room areas not permitted for residents, storage areas). The camera angles may capture a slightly wider view than just the exit/entrance.
- Action Recovery will assure privacy is provided to the resident during bathing, dressing, changing and medical procedures as these areas are not monitored or recorded electronically.
- Upon admission New Vitae will add an addendum to the contract stating that residents may be recorded in the above-mentioned areas.
- New Vitae will post signs at all entrances and exits acknowledging recording.
- The signs at all entrances and exits read, "Security Alert", 24 Hour Video Surveillance. All Activities Are Monitored & Recorded.

42s - Privacy (continued)

- The Administrator will ensure privacy of residents.

Licensee's Proposed Overall Completion Date: 09/24/2024

Implemented [REDACTED] - 10/09/2024)