Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

August 13, 2024

[redacted] DIRECTOR COMPLIANCE/LICENSING
WOODS SERVICES, INC.
PO BOX 36, 40 MARTIN GROSS DR.
ATTN: [redacted]
LANGHORNE, PA, 19047

RE: WOODS SERVICES
12 FOXWOOD LANE
LANGHORNE, PA, 19047
LICENSE/COC#: 11347

Dear [redacted]

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *WOODS SERVICES*
Address: *12 FOXWOOD LANE, LANGHORNE, PA 19047*
County: *BUCKS*
License Number: *11347*
License Expiration: *08/06/2024*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *WOODS SERVICES, INC.*
Address: *PO BOX 36, 40 MARTIN GROSS DR., ATTN: KATHY SHELINSKY, LANGHORNE, PA, 19047*
Phone: [redacted] **Email**: [redacted]

Inspection Information

Start Date: *08/15/2023* **End Date**: *09/20/2023* **Type**: *Complaint* **Notice**: *Unannounced Visit*
Inspector(s): [redacted]

Inspection Narrative

PA Department of Human Services, Office of Children Youth and Families completed a Child Protective Services (CPS) investigation At Woods' 12 Foxwood Lane on 09/20/2023. This Residential Treatment Facility (RTF) provides services to male and female dependent youths. This CPS investigation resulted in regulatory violations in need of corrections.

Inspections / Reviews

08/15/2023 Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *10/18/2023*

04/17/2024 - POC Submission

Reviewer: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *05/17/2024*

04/17/2024 On site Verification

Submitted By: [redacted] **Date Submitted**: *01/26/2024*
Reviewer: [redacted] **Follow Up Type**: *Not Required*

3800.32 Specific Rights

1. Requirements

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

On [redacted], child A was mistreated by staff member A due to staff member A performing an inappropriate restraint.

The facility shall develop and submit a comprehensive plan of correction to ensure compliance with the regulation in the future. Please provide a plan of correction that includes how it will be monitored, a time frame for monitoring and the person responsible for monitoring this process.

Plan of Correction ***Accept ([redacted] - 04/17/2024)***

On 1/19/24, Woods received access to complete the POC in OCYF SANS. On 8/15/23, the Residential Director suspended Staff member A as the immediate response in the Safety Plan to prevent Staff member A from having contact with Child A or any other child. On 9/18/23, the Woods Certified Investigator received permission from OCYF investigator to start the internal investigation. The results of the internal investigation determined that Staff member A physically restrained Child A using unauthorized techniques, implemented an improper restraint, and demonstrated non-therapeutic actions with a child. [redacted] employment was terminated on [redacted]. The Directors of the children's program will review video of all restraints (if applicable) to compare what was documented to what is observed and take the appropriate next steps to the incident.

Licensee's Proposed Overall Completion Date: *01/26/2024*

On-site Verification ***Implemented ([redacted] - 08/13/2024)***

Records shows that the Staff was given additional training as required as to how to implement the appropriate restraint procedures on children at the facility.

2. Requirements

3800.32.c. A child has the right to be treated with fairness, dignity and respect.

Description of Violation

On [redacted] child A was not treated with fairness, dignity and respect by staff member B. Staff member B intentionally stepped on child A foot causing child A to react by attempting to kick staff B.

The facility shall develop and submit a comprehensive plan of correction to ensure compliance with the regulation in the future. Please provide a plan of correction that includes how it will be monitored, a time frame for monitoring and the person responsible for monitoring this process.

Plan of Correction ***Accept ([redacted] - 04/17/2024)***

On 1/19/24, Woods received access to complete the POC in OCYF SANS. On 9/18/23, the Woods Certified Investigator received permission from OCYF investigator to start the internal investigation. The results of the internal investigation determined Staff member B approaches Child A, steps on [redacted] foot, grabs [redacted] leg, and then observes as two staff carry Child A out of the living room using an unapproved technique. Because of this incident, Staff member B reviewed the video with [redacted] Residential Director and discussed the incident, [redacted] responses, and [redacted] role as a supervisor on [redacted]. Staff member B was issued a final warning for performance. Staff member B refreshed [redacted] physical intervention and de-escalation skills by taking the SMART and Ukeru training classes on 9/21/23. Staff member B was also re-trained on Child A's ISP/BSP on [redacted] to better understand how to work with [redacted]

Licensee's Proposed Overall Completion Date: *01/26/2024*

3800.32 Specific Rights *(continued)*

On-site Verification ***Implemented ([redacted] - 08/13/2024)***

Records shows that the Staff was given additional training as required.

3800.202 Appropriate Use of Restrictive Procedures

3. Requirements

3800.202. Appropriate use of restrictive procedures.

c. For each incident in which use of a restrictive procedure is considered:

1. Every attempt shall be made to anticipate and de-escalate the behavior using methods of intervention less intrusive than restrictive procedures.

Description of Violation

Child A was subject to a restrictive procedure on [redacted] without evidence of attempts being made to anticipate and de-escalate the behavior and using methods of intervention less intrusive than restrictive procedures.

The facility shall develop and submit a comprehensive plan of correction to ensure compliance with the regulation in the future. Please provide a plan of correction that includes how it will be monitored, a time frame for monitoring and the person responsible for monitoring this process.

Plan of Correction ***Accept ([redacted] - 04/17/2024)***

On 1/19/24, Woods received access to complete the POC in OCYF SANS. On 9/18/23, the Woods Certified Investigator received permission from OCYF investigator to start the internal investigation. Because of this incident, Staff member A's employment was terminated. Staff member B refreshed [redacted] physical intervention and de-escalation skills by taking the SMART and Ukeru training classes on 9/21/23. Staff member B was also re-trained on Child A's ISP/BSP on 10/18/23. Staff member C, who was also present during this incident, was re-trained on Child A's ISP/BSP on 8/31/23 to better understand how to work with [redacted] and refreshed [redacted] physical intervention and de-escalation skills by taking the SMART and Ukeru training classes on 12/14/23. (Staff member C had a workers comp issue that delayed [redacted] participation in the "hands-on" trainings.)

Licensee's Proposed Overall Completion Date: *01/26/2024*

On-site Verification ***Implemented ([redacted] - 08/13/2024)***

Records shows that the Staff was given additional training as required.

4. Requirements

3800.202. Appropriate use of restrictive procedures.

c. For each incident in which use of a restrictive procedure is considered:

2. A restrictive procedure may not be used unless less intrusive techniques and resources appropriate to the behavior have been tried but have failed.

Description of Violation

Child A was subject to a restrictive procedure on [redacted] without evidence that less intrusive techniques and resources appropriate to the behavior had been tried but have failed.

The facility shall develop and submit a comprehensive plan of correction to ensure compliance with the regulation in the future. Please provide a plan of correction that includes how it will be monitored, a time frame for monitoring and the person responsible for monitoring this process.

Plan of Correction ***Accept ([redacted] - 04/17/2024)***

On 1/19/24, Woods received access to complete the POC in OCYF SANS. On 9/18/23, the Woods Certified

3800.202 Appropriate Use of Restrictive Procedures (continued)

Investigator received permission from OCYF investigator to start the internal investigation. Because of this incident, Staff member A's employment was terminated. Staff member B refreshed [redacted] physical intervention and de-escalation skills by taking the SMART and Ukeru training classes on 9/21/23. Staff member B was also re-trained on Child A's ISP/BSP on 10/18/23 to better understand how to work with [redacted] Staff member C, who was also present during this incident, was re-trained on Child A's ISP/BSP on 8/31/23 to better understand how to work with [redacted] and refreshed [redacted] physical intervention and de-escalation skills by taking the SMART and Ukeru training classes on 12/14/23. (Staff member C had a workers comp issue, which delayed [redacted] participation in the "hands-on" trainings.)

Licensee's Proposed Overall Completion Date: *01/26/2024*

On-site Verification ***Implemented ([redacted] - 08/13/2024)***

Records shows that the Staff was given additional training as required.