Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

August 13, 2024

[redacted], PRESIDENT/CEO
SILVER SPRINGS MARTIN LUTHER SCHOOL
512 WEST TOWNSHIP LINE ROAD
PLYMOUTH MEETING, PA, 19462

RE: GEMMA SERVICES
512 WEST TOWNSHIP LINE ROAD
PLYMOUTH MEETING, PA, 19462
LICENSE/COC#: 11128

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *GEMMA SERVICES*
Address: *512 WEST TOWNSHIP LINE ROAD, PLYMOUTH MEETING, PA 19462*
County: *MONTGOMERY*
License Number: *11128*
License Expiration: *09/22/2022*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *SILVER SPRINGS - MARTIN LUTHER SCHOOL*
Address: *512 WEST TOWNSHIP LINE ROAD, PLYMOUTH MEETING, PA, 19462*
Phone: [redacted] **Email**: [redacted]

Inspection Information

Start Date: *04/01/2022* **End Date**: *05/11/2022* **Type**: *Complaint* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

The PA Department of Human Services Office of Children and Youth and Families (The Department) conducted an investigation on a complaint received on the start date 03/25/2022. As a result of the investigation the Department noted violations.

Inspections / Reviews

04/01/2022 Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *07/15/2022*

04/17/2024 - POC Submission

Reviewer: [redacted] **Follow Up Type**: *On site Verification* **Follow Up Date**: *05/17/2024*

04/17/2024 On site Verification

Submitted By: [redacted] **Date Submitted**: *07/21/2022*
Reviewer: [redacted] **Follow Up Type**: *Not Required*

3800.32 Specific Rights

1. Requirements

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

On [redacted], child A was mistreated by staff member A. Staff member A inappropriately restrained child A resulting in a scratch on child A face. Staff member A also verbally threatened child A by stating that Staff member A would slap child A eyeballs out.

The agency shall develop and submit a comprehensive plan of correction to ensure compliance with this regulation in the future. Please provide a plan of correction that will address how it will be monitored, a time frame of when it will be implemented and the person that is responsible for this process.

POC Submission ***Accept ([redacted] - 04/17/2024)***

[redacted] was required to participate in additional training related to managing aggressive behaviors and de-escalation strategies. [redacted] is participating in regular supervision with the Residential Life Manager. The Residential Life Manager is responsible for closely monitoring [redacted] interactions to ensure [redacted] is implementing only approved techniques and demonstrating safe and respectful interactions at all times with residents.

Licensee's Proposed Overall Completion Date: *05/31/2022*

On-site Verification ***Implemented ([redacted] - 08/13/2024)***

Records shows that the Staff was given additional training as required on how to appropriately speak to children.

2. Requirements

3800.32.c. A child has the right to be treated with fairness, dignity and respect.

Description of Violation

On [redacted], child A was not treated with fairness and dignity by staff member A. Staff member A verbally threatened child A by stating that Staff member A would slap child A eyeballs out.

The agency shall develop and submit a comprehensive plan of correction to ensure compliance with this regulation in the future. Please provide a plan of correction that will address how it will be monitored, a time frame of when it will be implemented and the person that is responsible for this process.

POC Submission ***Accept ([redacted] - 04/17/2024)***

[redacted] was required to participate in additional training related to managing aggressive behaviors and de-escalation strategies. [redacted] is participating in regular supervision with the Residential Life Manager. The Residential Life Manager is responsible for closely monitoring [redacted] interactions to ensure [redacted] is implementing only approved techniques and demonstrating safe and respectful interactions at all times with residents.

Licensee's Proposed Overall Completion Date: *05/31/2022*

On-site Verification ***Implemented ([redacted] - 08/13/2024)***

Records shows that the Staff was given additional training as required on how to treat children with fairness, dignity and respect.

3800.202 Appropriate Use of Restrictive Procedures

3. Requirements

3800.202.a. A restrictive procedure may not be used in a punitive manner, for the convenience of staff persons or as a program substitution.

3800.202 Appropriate Use of Restrictive Procedures *(continued)*

Description of Violation

On [redacted], child A was placed in a restrictive procedure that was used as a program substitution to restrain Child A. Staff member A inappropriately restrained child A resulting in a scratch on child A face.

The agency shall develop and submit a comprehensive plan of correction to ensure compliance with this regulation in the future. Please provide a plan of correction that will address how it will be monitored, a time frame of when it will be implemented and the person that is responsible for this process.

POC Submission ***Accept ([redacted] - 04/17/2024)***

[redacted] was required to participate in additional training related to managing aggressive behaviors and de-escalation strategies. [redacted] is participating in regular supervision with the Residential Life Manager. The Residential Life Manager is responsible for closely monitoring [redacted] interactions to ensure [redacted] is implementing only approved techniques and demonstrating safe and respectful interactions at all times with residents.

Licensee's Proposed Overall Completion Date: *05/31/2022*

On-site Verification ***Implemented ([redacted] - 08/13/2024)***

Records shows that the Staff was given additional training as required.