

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 31, 2024

[REDACTED]
LIFESPACE COMMUNITIES INC
[REDACTED]
[REDACTED]

RE: FRIENDSHIP VILLAGE OF SOUTH
HILLS
1296 BOYCE ROAD
UPPER SAINT CLAIR, PA, 15241
LICENSE/COC#: 45077

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/12/2024, 08/13/2024, 09/10/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: FRIENDSHIP VILLAGE OF SOUTH HILLS License #: 45077 License Expiration: 11/18/2024
 Address: 1296 BOYCE ROAD, UPPER SAINT CLAIR, PA 15241
 County: ALLEGHENY Region: WESTERN

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: LIFESPACE COMMUNITIES INC
 Address: [Redacted]
 Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 84 Waking Staff: 63

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 09/10/2024

Inspection Dates and Department Representative

08/12/2024 On Site [Redacted]
 08/13/2024 Off Site [Redacted]
 09/10/2024 Off Site [Redacted]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 102 Residents Served: 53

Special Care Unit
 In Home: Yes Area: First Floor Capacity: 32 Residents Served: 31

Hospice
 Current Residents: 6

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 53
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 1
 Have Mobility Need: 31 Have Physical Disability: 0

Inspections / Reviews

08/12/2024 - Partial
 Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 09/23/2024

09/19/2024 - POC Submission
 Submitted By: [Redacted] Date Submitted: 10/31/2024
 Reviewer: [Redacted] Follow-Up Type: Document Submission Follow-Up Date: 09/30/2024

Inspections / Reviews *(continued)*

10/31/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/31/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42b Abuse/Neglect

1. Requirements

2800.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED], at approximately 1:50 p.m., resident [REDACTED] was sitting in [REDACTED] recliner chair, and using oxygen through a nasal canula. Staff person A entered the room, to assist the resident out of the chair. Staff person A became angry stood over the resident, and began chastising the resident saying "You think the world revolves around you! You're not listening to me!" and "You're really pissing me off!" Staff person A, swiftly moved the resident's hand away from [REDACTED] face and said "Do you want sent out to the health center?" Resident [REDACTED] shook head to indicate no. The resident felt upset and confused and believed [REDACTED] did something wrong.

Repeat violation 3/26/24 et al

Plan of Correction

Accept [REDACTED] - 09/19/2024)

Staff person A was immediately removed from resident's apartment. Staff person A was sent home and suspended pending investigation. Staff person A later resigned and no longer works at the community. All team members to complete training on caregiver conduct, maintaining professional boundaries, reporting abuse, misconduct, and misappropriation, and engaging in ethical and professional behaviors by 10/31/24. Ongoing compliance to be monitored by Administrator through resident interviews (see attached interview guide). Interviews to be conducted monthly for the next 6 months and then on a quarterly basis.

Licensee's Proposed Overall Completion Date: 10/31/2024

Implemented [REDACTED] - 10/31/2024)