

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

September 18, 2024

[REDACTED]
2725 4 MILE DRIVE OPERATING COMPANY LLC
[REDACTED]
[REDACTED]

RE: THE HILLSIDE SENIOR LIVING
COMMUNITY
2725 FOUR MILE DRIVE
MONTOURSVILLE, PA, 17754
LICENSE/COC#: 23095

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/08/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE HILLSIDE SENIOR LIVING COMMUNITY License #: 23095 License Expiration: 11/21/2024
 Address: 2725 FOUR MILE DRIVE, MONTOURSVILLE, PA 17754
 County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: 2725 4 MILE DRIVE OPERATING COMPANY LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-1 Date: 04/22/2020 Issued By: Loyalsock township
 Type: C-2 LP Date: 05/01/1998 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 51 Waking Staff: 38

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 08/08/2024

Inspection Dates and Department Representative

08/08/2024 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 60 Residents Served: 34
 Secured Dementia Care Unit
 In Home: Yes Area: NA Capacity: 27 Residents Served: 15
 Hospice
 Current Residents: 2
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 34
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 17 Have Physical Disability: 1

Inspections / Reviews

08/08/2024 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 09/01/2024

09/04/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 09/09/2024
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 09/09/2024

Inspections / Reviews *(continued)*

09/18/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/09/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

231c - Preadmission Screening

1. Requirements

2600.

231.c. A written cognitive preadmission screening completed in collaboration with a physician or a geriatric assessment team and documented on the Department's preadmission screening form shall be completed for each resident within 72 hours prior to admission to a secured dementia care unit.

Description of Violation

Resident [REDACTED] prescreener dated [REDACTED] did not have Part III or Part IV completed.

Plan of Correction

Accept [REDACTED] (09/04/2024)

Hillside understands the importance of filling out all admission paperwork in its entirety, and on time. On [REDACTED], the Administrator reviewed all sections of the preadmission screening paperwork with the Director of Sales and the Resident Care Coordinator, emphasizing the importance of filling out each section completely. On [REDACTED], the Resident Care Coordinator completed an audit, using the attached audit sheet, to ensure that Part III and Part IV was completed for all residents on our secure hall.

The administrator will review the preadmission screening form for all admissions on Hillside's secure hall for the next three months using the attached audit sheet and then ongoing to ensure compliance.

Licensee's Proposed Overall Completion Date: 10/12/2024

Implemented [REDACTED] - 09/18/2024)

234b - Support Plan Needs Elements

2. Requirements

2600.

234.b. The support plan must identify the resident's physical, medical, social, cognitive and safety needs.

Description of Violation

The support plan for resident [REDACTED] dated [REDACTED] does not address the resident's behaviors of aggression or agitation towards other residents and staff.

Plan of Correction

Accept [REDACTED] - 09/04/2024)

Communication is important for the proper care and safety of all residents, as well as the safety of all staff members. On [REDACTED], the Administrator updated Resident [REDACTED]'s support plan to reflect [REDACTED] behaviors of agitation towards other residents and staff. There has always been a binder on each hall which contains all resident's support plans. This binder is available for all staff to read and was updated as well.

In addition, on [REDACTED], a white board was placed on the wall in the laundry room. This board is within view of all staff but out of public view. As an additional method of communication, this board will be used to inform staff of important information about residents, including behaviors.

Staff signed the attached sheet the week of [REDACTED] stating they were educated on the use of the board as a communication tool.

On [REDACTED], the Memory Care Coordinator and the Resident Care Coordinator met with the Administrator and were reeducated on the importance of updating resident's support plan. They will be responsible for communicating important behaviors and concerns on the white board.

Beginning [REDACTED] the Administrator will be responsible for meeting with the Memory Care Coordinator and the Resident Care Coordinator to discuss each hall. Resident's support plans will be updated at that time and appropriate information will be written on the white board. The attached sheet will be used for the next three months and meetings will be ongoing to ensure compliance.

234b Support Plan Needs Elements (continued)

Licensee's Proposed Overall Completion Date: 10/12/2024

Implemented [REDACTED] - 09/18/2024)