

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

September 19, 2024

[REDACTED], ADMINISTRATOR  
RIVERSTONE MANOR LLC  
[REDACTED]

RE: RIVERSTONE MANOR  
ONE MAIN STREET  
WALNUTPORT, PA, 18088  
LICENSE/COC#: 22394

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/07/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: RIVERSTONE MANOR License #: 22394 License Expiration: 11/09/2024  
Address: ONE MAIN STREET, WALNUTPORT, PA 18088  
County: NORTHAMPTON Region: NORTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: RIVERSTONE MANOR LLC  
Address: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-1 Date: 03/15/2012 Issued By: DLI

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 62 Waking Staff: 47

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
Reason: Complaint Exit Conference Date: 08/07/2024

**Inspection Dates and Department Representative**

08/07/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information			
License Capacity:	72	Residents Served:	61
Secured Dementia Care Unit			
In Home:	No	Area:	Capacity:
Residents Served:			
Hospice			
Current Residents: 0			
Number of Residents Who:			
Receive Supplemental Security Income:	36	Are 60 Years of Age or Older:	38
Diagnosed with Mental Illness:	53	Diagnosed with Intellectual Disability:	18
Have Mobility Need:	1	Have Physical Disability:	1

**Inspections / Reviews**

08/07/2024 Partial		
Lead Inspector:	[REDACTED]	Follow-Up Type: POC Submission
		Follow-Up Date: 09/07/2024
09/19/2024 - POC Submission		
Submitted By:	[REDACTED]	Date Submitted: 09/19/2024
Reviewer:	[REDACTED]	Follow-Up Type: Bypass Document Submission

Inspections / Reviews *(continued)*

09/19/2024 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/19/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

## 42b - Abuse

**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

*Through witness statements, resident interviews, and staff interviews, the residents at Riverstone Manor are being emotionally and physically abused by Resident #1. Resident #1 has thrown things at other residents, pushes other residents, yells at other residents, makes threats of physical violence against residents and staff. All residents and staff interviewed state Resident #1 will yell obscenities and threats at them, for just walking by or near Resident #1. Resident #1 has been heard making the threat, "I'm gonna kill you." Resident #1 has been caught on several occasions entering other resident's rooms, uninvited and unannounced. Resident #1 has thrown plates and cups in the dining area at other residents. Resident #1 has put hands on other residents to steal cigarettes, soda, and food in the past. Resident #1 has pushed other residents to the ground to take things from them like cookies. The residents who have not been a victim of these behaviors, have witnessed these behaviors against other residents and indicate they are afraid of Resident #1, and what Resident #1 will do next, who the next victim will be or what Resident #1 will do to people when they sleep.*

**Plan of Correction**

Accept (████ - 09/19/2024)

*Home rules are included in the House Agreement and residents sign for it at time of admission. However, Home rules are periodically reviewed with residents, and they were asked to sign again to make sure that they are following safety to protect residents' rights and welfare. However, Resident #1 was ignoring all house rules to the point that █████ was given a 30-day notice that was up on July 25th, eventually taking to court and get a court eviction. Resident #1 was evicted and was discharged on █████. █████ brother signed for █████ discharge, and █████ is aware that █████ is not allowed on premises. █████ was notified by the Judge that █████ will be arrested if █████ trespasses the property.*

*(Eviction and discharge papers attached)*

*In the future, the Administrator will continue reinforcing house rules to protect residents and will proceed giving 30-day notice to any resident who violates residents' right as well as house rules.*

**Licensee's Proposed Overall Completion Date: 09/10/2024**

Implemented █████ /19/2024)