

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 31, 2024

[REDACTED]
MENTOR ABI LLC
[REDACTED]

RE: NEURORESTORATIVE
PENNSYLVANIA
4155 ROXBURY DRIVE
ERIE, PA, 16506
LICENSE/COC#: 44696

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/19/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *NEURORESTORATIVE PENNSYLVANIA* License #: *44696* License Expiration: *11/05/2024*
 Address: *4155 ROXBURY DRIVE, ERIE, PA 16506*
 County: *ERIE* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *MENTOR ABI LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: *5* Waking Staff: *4*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint, Incident* Exit Conference Date: *07/19/2024*

Inspection Dates and Department Representative

07/19/2024 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *6* Resident Served: *5*
 Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Resident Served:
 Hospice
 Current Resident : *0*
 Number of Residents Who:
 Receive Supplemental Security Income: *1* Are 60 Years of Age or Older: *0*
 Diagnosed with Mental Illness: *4* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *0* Have Physical Disability: *1*

Inspections / Reviews

07/19/2024 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *08/03/2024*

08/20/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *10/31/2024*
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *08/27/2024*

Inspections / Reviews *(continued)*

09/04/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 10/31/2024

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 10/31/2024

10/31/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/31/2024

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED], the home's keys were unable to be located. On [REDACTED] at approximately 8:00 p.m., Resident [REDACTED] went to the shed in the home's back yard. Staff member A came to the area, asking resident [REDACTED] what [REDACTED] was doing in that area. Resident [REDACTED] asked staff member A why was [REDACTED] staring at [REDACTED], what [REDACTED] was looking for, if [REDACTED] could help [REDACTED], and why doesn't [REDACTED] just tell [REDACTED] what [REDACTED] is looking for. In response staff member A positioned [REDACTED] face to face and approximately 2 feet from resident [REDACTED]. Staff member A then screamed [REDACTED] "I can stare at anyone and search anyone's room I want to" at resident [REDACTED].

Plan of Correction

Accept [REDACTED] 09/04/2024)

Staff member A was removed from the floor by [REDACTED] or [REDACTED] pending investigation. Staff member A will complete CPI during the next scheduled full class; September 8, 2024. She was provided education on Dignity and Respect prior to returning to work; July 24, 2024. Staff have worked with the PBS and the staff to reestablish therapeutic rapport. The program will continue to provide Dignity and Respect education during staff meetings; the next meeting is scheduled for September 24, 2024. The program continues to search for an outside entity to provide education. GECAC is currently set to come on October 22, 2024 for the staff meeting.

Licensee's Proposed Overall Completion Date: 10/22/2024

Implemented [REDACTED] 10/31/2024)