

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

August 29, 2024

[REDACTED], REGIONAL DIRECTOR OF OPERATIONS
BH BRIGHTVIEW EAST NORRITON OPCO LLC
300 EAST GERMANTOWN PIKE
EAST NORRITON, PA, 19401

RE: BRIGHTVIEW EAST NORRITON
300 EAST GERMANTOWN PIKE
EAST NORRITON, PA, 19401
LICENSE/COC#: 14075

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/18/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: BRIGHTVIEW EAST NORRITON License #: 14075 License Expiration: 11/17/2024
Address: 300 EAST GERMANTOWN PIKE, EAST NORRITON, PA 19401
County: MONTGOMERY Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: BH BRIGHTVIEW EAST NORRITON OPCO LLC
Address: 300 EAST GERMANTOWN PIKE, EAST NORRITON, PA, 19401
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: 100 Waking Staff: 75

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Monitoring Exit Conference Date: 07/18/2024

Inspection Dates and Department Representative

07/18/2024 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 90 Residents Served: 65

Secured Dementia Care Unit

In Home: Yes Area: Wellspring Capacity: 24 Residents Served: 19

Hospice

Current Residents: xx

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 65
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 1
Have Mobility Need: 35 Have Physical Disability: 0

Inspections / Reviews

07/18/2024 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/17/2024

08/09/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: 08/27/2024
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 09/02/2024

Inspections / Reviews *(continued)*

08/29/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/27/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

187a - Medication Record

1. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

6. Dose.

Description of Violation

Resident #1 is prescribed [redacted] a day with meals. The order read [redacted] with breakfast and lunch and [redacted] with dinner and additional units based on a sliding scale: [redacted], [redacted] units, [redacted], and over [redacted] call MD. However, the resident's medication administration record (MAR) has no space to enter the units given. On [redacted] at [redacted], the resident's blood sugar level was [redacted]. According to staff A, the resident was given [redacted] per MD order since the number was over [redacted] but it was not documented anywhere on the MAR.

Plan of Correction

Accept ([redacted] - 08/09/2024)

In response to the violation on 7/18/2024 by the PA Bureau of Human Services Licensing, immediate action was taken on 7/19/2024 by the Health Services Director. A column was added to Medication Administration Record (MAR) titled "Dosage". The units given to Resident #1 were recorded on the Medication Administration Record (MAR)

To enhance the currently compliant operations, on 7/26/24 the Health Services Director conducted a Medication Record Dosage Documentation In-service with all Wellness Nurses. The in-service was to show where the dosage units will be recorded on the MAR by the Wellness Nurses.

Effective 8/1/2024 the Health Services Director will perform weekly audits through 8/31/2024 to maintain ongoing compliance with ensuring the medication record dosage units is being recorded on the MAR. Any deficiencies will be corrected immediately, and findings will be documented and reviewed Internally for continuous improvement purposes.

Proposed Overall Completion Date: 08/31/2024

Licensee's Proposed Overall Completion Date: 08/31/2024

Implemented ([redacted] - 08/29/2024)