

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 12, 2024

[REDACTED], OWNER
GRAND AT FAYETTE LLC

RE: GRAND AT FAYETTE D/B/A
COUNTRY CARE MANOR
205 COLDREN ROAD
FAYETTE CITY, PA, 15438
LICENSE/COC#: 44959

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/16/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED] le

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: GRAND AT FAYETTE D/B/A COUNTRY CARE MANOR License #: 44959 License Expiration: 05/15/2025
Address: 205 COLDREN ROAD, FAYETTE CITY, PA 15438
County: FAYETTE Region: WESTERN

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: GRAND AT FAYETTE LLC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: C-2 LP Date: 03/12/1993 Issued By: L & I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 37 Waking Staff: 28

Inspection Information

Type: Full Notice: Unannounced BHA Docket #:
Reason: Renewal Exit Conference Date: 07/16/2024

Inspection Dates and Department Representative

07/16/2024 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 75 Residents Served: 27

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 1 Are 60 Years of Age or Older: 27
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 1
Have Mobility Need: 10 Have Physical Disability: 0

Inspections / Reviews

07/16/2024 - Full

Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 08/30/2024

08/28/2024 - POC Submission

Submitted By: [Redacted] Date Submitted: 09/11/2024
Reviewer: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 09/04/2024

Inspections / Reviews (*continued*)

09/04/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/11/2024

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 09/11/2024

09/12/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/11/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

3c - Post Current License

1. Requirements

2600.

3.c. The personal care home shall post the current license, a copy of the current license inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

Description of Violation

The current license was not posted in a conspicuous and public place in the home. The posted license near front door expired on 5/15/24.

A copy of Pennsylvania Code Chapter 2600 was not posted in a conspicuous and public place in the home.

Plan of Correction

Accept ([redacted]) - 08/28/2024)

- 1. The renewed license was not posted in a conspicuous and public place because it was behind the expired one in the frame and was forgotten to be switched by administration upon the date of expiration.
- 2. Administrator immediately corrected the violation during the annual licensing inspection, switched the renewed license to the front of the frame and removed the expired one.
- 3. The Administrator/ or designee will be responsible for ensuring that the current license is displayed in a conspicuous and public place.
- 4. Violation was made compliant immediately during the license inspection.
- 5. The Administrator will educate management regarding the importance of posting updated licenses. The Administrator/ or designee will conduct regular audits every 3 months X 1 year to ensure compliance with licensing requirements. Documentation of these audits will be filed and kept by the Administrator.

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- 1. A copy of the Pennsylvania Code Chapter 2600 was not posted in a conspicuous place in the home. The reason for the missing book is unknown, but it is possible that a family member or staff member accidentally misplaced it after reviewing it.
- 2. A new copy of the Pennsylvania Code Chapter 2600 was placed in a conspicuous place, next to the licensing inspection summary binder, located in the living room.
- 3. All staff members will be educated on the importance of properly posting regulatory materials in a conspicuous place.
- 4. Administrator/ or designee will conduct regular audits weekly X 4 weeks, followed by monthly X 5 to ensure compliance with licensing requirements. Documentation of these audits will be kept by the Administrator. Staff training will be completed by 8/30/24.

Licensee's Proposed Overall Completion Date: 08/30/2024

Implemented ([redacted]) - 09/12/2024)

42c - Treatment of Residents

2. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

42c - Treatment of Residents (continued)

Description of Violation

On 7/16/24, during the overnight shift a few nights previously, direct care staff person A called out to another staff person in the hallway and said "I have a #3!" regarding resident #1. This code was to notify the other staff person that resident #1's bed was wet and that the resident's bed linens needed to be changed. Resident #1 felt embarrassed.

Plan of Correction

Accept (█ - 09/04/2024)

Grand at Fayette, LLC (dba, Country Care Manor) respectfully disputes the above cited violation and allegations of fact intended to support same. We were informed that DHS had to interview one of our staff members (Staff person A), after this licensing inspection was completed. However, on the facility end, this investigation was found to be unfounded. No other correspondence was made by DHS after their investigation, and we were not informed of any issues or concerns regarding the treatment of resident #1, who has a diagnosis of Dementia, and does not recall this situation. While meeting with resident #1 █ stated "I can't remember this situation. See how much it has affected me? It hasn't." And laughed. █, who is also █ Power of Attorney, has confirmed that █ often makes false claims and would only feel embarrassed if █ had an "accident" or incontinent episode. Furthermore, facility staff does not use any codes to identify when a resident needs their bed changed or requires any type of care. All staff will receive education/training on dignity and respect by 9/13/24, specifically in regards to how residents may perceive their actions.

Administrator/ or designee will be conducting daily rounds and random observations of staff-resident interactions to ensure that residents, including those with Dementia diagnosis, feel respected and dignified.

Administrator/ or designee will meet with residents randomly, on a monthly basis, to ensure they feel respected and dignified.

Licensee's Proposed Overall Completion Date: 09/13/2024

Implemented (█ - 09/12/2024)

65f - Training Topics

3. Requirements

2600.

65.f. Training topics for the annual training for direct care staff persons shall include the following:

6. Safe management techniques.

Description of Violation

Direct care staff person A did not receive training in Safe Management Techniques during the 2023 training year.

Plan of Correction

Accept (█ - 08/28/2024)

1. Staff person A did not receive █ annual training in the topic of safe management, the staff member was unable to attend training r/t a death in the family.
2. Staff person A is no longer with the company.
3. Administrator/ or designee will be responsible for ensuring that staff educations are completed.
4. Administrator will educate management and staff regarding the importance of continuing educations required to maintain compliance.
5. Administrator/ or designee will conduct regular audits of staff education, all educations were audited on 7/16/24, and all trainings were in compliance, except for staff person A. Administrator/ and or designee will audit staff educations monthly X 6. Results of these audits will be kept and filed by Administrator.

Licensee's Proposed Overall Completion Date: 08/30/2024

65f - Training Topics (*continued*)

Implemented ([REDACTED] - 09/12/2024)