

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

September 3, 2024

[REDACTED], OWNER  
BRISTOL HOUSE MEMORY CARE LLC  
[REDACTED]

RE: BRISTOL HOUSE MEMORY CARE  
2527 BRISTOL ROAD  
WARRINGTON, PA, 18976  
LICENSE/COC#: 14458

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/16/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: BRISTOL HOUSE MEMORY CARE License #: 14458 License Expiration: 12/14/2024  
 Address: 2527 BRISTOL ROAD, WARRINGTON, PA 18976  
 County: BUCKS Region: SOUTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: BRISTOL HOUSE MEMORY CARE LLC  
 Address: [REDACTED]

**Certificate(s) of Occupancy**

**Staffing Hours**

Resident Support Staff: Total Daily Staff: 70 Waking Staff: 53

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #: [REDACTED]  
 Reason: Complaint Exit Conference Date: 07/16/2024

**Inspection Dates and Department Representative**

07/16/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: 48 Residents Served: 35

**Secured Dementia Care Unit**  
 In Home: Yes Area: entire home Capacity: 48 Residents Served: 35

**Hospice**  
 Current Residents: x

**Number of Residents Who:**  
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 35  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 35 Have Physical Disability: 0

**Inspections / Reviews**

07/16/2024 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/12/2024

08/12/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: 08/30/2024  
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/15/2024

Inspections / Reviews *(continued)*

08/13/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/30/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 09/13/2024

09/03/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/30/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

234e - Involvement/Participation

1. Requirements

2600.

234.e. The resident or the resident's designated person shall be involved in the development and the revisions of the support plan.

Description of Violation

Neither the resident nor the resident's designated person was involved in the development of the support plan completed on [REDACTED]

Plan of Correction

Directed ([REDACTED] - 08/13/2024)

It is policy that family members are involved in each care plan. To prevent this from happening again we will ensure to have a care plan meeting with all families withing 72hrs of admission. Our care plan process starts from the moment we pre screen a resident, we type it up and go over with family and they revise care plan with us. This process has started 7/10/2024 and will be on going in completing all care plans. The Resident Care coordinator is responsible for holding these care plan meetings with the family and this process is included in our monthly audits beginning 8/12/2024 to ensure Residents care plans are completed in timely manner and residents and residents loved ones assist with ensuring the care plan is correct. Training was provided to resident care coordinator 7/11/2024.

Proposed Overall Completion Date: 08/13/2024

Directed Plan of Correction:

Starting 15 days from the date of the accepted plan of correction, the administrator or designee shall audit 25% of resident support plans after completion monthly for three months followed by quarterly thereafter.

Directed Completion Date: 08/13/2024

Implemented ([REDACTED] - 09/03/2024)