

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

September 20, 2024

[REDACTED], REGIONAL DIRECTOR OF OPERATIONS
ARDEN COURTS OF KING OF PRUSSIA PA LLC
[REDACTED]

RE: ARDEN COURTS (KING OF PRUSSIA)
620 WEST VALLEY FORGE ROAD
KING OF PRUSSIA, PA, 19406
LICENSE/COC#: 12995

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/08/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARDEN COURTS (KING OF PRUSSIA) **License #:** 12995 **License Expiration:** 12/29/2024
Address: 620 WEST VALLEY FORGE ROAD, KING OF PRUSSIA, PA 19406
County: MONTGOMERY **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: ARDEN COURTS OF KING OF PRUSSIA PA LLC
Address: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 10/10/2023 **Issued By:** L & I

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 112 **Waking Staff:** 84

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint, Incident **Exit Conference Date:** 07/08/2024

Inspection Dates and Department Representative

07/08/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 64 **Residents Served:** 56

Secured Dementia Care Unit

In Home: Yes **Area:** Memory Care **Capacity:** 64 **Residents Served:** 56

Hospice

Current Residents: 14

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 56
Diagnosed with Mental Illness: 56 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 56 **Have Physical Disability:** 1

Inspections / Reviews

07/08/2024 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 09/02/2024

09/09/2024 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 09/20/2024
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 09/20/2024

Inspections / Reviews *(continued)*

09/20/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/20/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] staff member A was checking the kitchen cabinets for the check sheets. Resident 1 was leaning on the cabinets. Staff member A asked the resident to move to continue checking the cabinets. The resident punched staff member A in the face. As the resident was moving towards staff member A, he/she pushed the resident. Resident 1 gripped staff member A's jacket and started punching the staff in the chest and breast with the other hand. Staff member A threw [REDACTED] elbow up in the air and hit the resident in the face. Resident 1 backed up a little bit and grabs staff member A's keys. The staff member grabbed the keys back and started swinging the keys at the resident to make him/her backup. Resident 1 grabbed staff member A's keys again, and staff member A pushed resident 1 who then staggered back, hit the kitchen counter, and slid down to the floor. Staff member A left the kitchen to get another staff member to help with the resident.

The resident was taken to staff member B to be assessed. Staff member B stated, "Both forearms were bleeding, and they sustained skin tears on the neck and left arm. The skin tear on the left arm was approximately 1 ½ inches long; on the right forearm, the one on the neck was like 2 centimeters. The right side of the resident's face, and the bridge of their nose was red and starting to bruise; their eye socket was red and swollen. The resident started to guard their ribs on the right side, which were red and swollen."

Resident 1 was sent out by EMS to the [REDACTED] ER to be evaluated. The resident was discharged with a diagnosis of [REDACTED] " Staff member A was terminated on [REDACTED]

Plan of Correction

Accept [REDACTED] - 09/09/2024)

In response to the violation on 07/08/2024 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 06/30/2024 by the Executive Director, staff member A was sent home and suspended pending investigation. Investigation started immediately, daughter / POA of resident called. Resident evaluated and police called. Resident sent to ER via 911 for evaluation after complaining of increased discomfort in rib area. Pennsylvania Department of Aging verbal and written Act 70 report completed. incident reported to DHS. Staff member A was terminated on 7/2/2024 with completion of investigation.

To enhance the currently compliant operations, on 07/01/2024 the Executive Director began in-services with staff on Residents Rights and De-escalation and Reactions training, with a completion date of 7/15/2024.

Effective 7/16/2024 the Executive Director will complete monthly Resident Rights and Dementia in-services with staff, through 12/2024 to maintain ongoing compliance Any violations will be reported appropriately and deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Proposed Overall Completion Date: 09/30/2024

Licensee's Proposed Overall Completion Date: 09/30/2024

42b Abuse (*continued*)

Implemented [REDACTED] - 09/20/2024)