

Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

February 2, 2024

[REDACTED], DIRECTOR OF QUALITY ASSURANCE
ADELPHOI VILLAGE, INC.
[REDACTED]

RE: MANOR ENHANCED
557 MANOR DRIVE
EBENSBURG, PA, 15931
LICENSE/COC#: 33398

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: MANOR ENHANCED

License Number: 33398

Address: 557 MANOR DRIVE, EBENSBURG, PA 15931

License Expiration: 09/01/2023

County: CAMBRIA

Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Legal Entity

Name: ADELPHOI VILLAGE, INC.

Address: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

Inspection Information

Start Date: 07/06/2023

End Date: 07/06/2023

Type: Complaint

Notice: Announced Visit

Inspector(s): [REDACTED]

Inspection Narrative

The Department of Human Services conducted a complaint inspection of Adelphoi Village, Inc- Manor Enhanced on July 6, 2023. During the inspection, Departmental staff reviewed 3 of 3 staff records and 1 of 1 child record. 2 staff members and 2 child were interviewed.

The following area of non-compliance was noted:

Inspections / Reviews

07/06/2023 - Complaint

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/28/2023

10/11/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/21/2023

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 10/18/2023

11/14/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/21/2023

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 11/21/2023

12/04/2023 - POC Submission

Reviewer: [REDACTED]

Follow-Up Type: On-site Verification

Follow-Up Date: 12/28/2023

12/04/2023 - On-site Verification

Submitted By: [REDACTED]

Date Submitted: 11/21/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

3800.205 Staff Training**1. Requirements**

3800.205. Staff training.

b. Training shall include:

3. The proper use of the specific techniques or procedures that may be used.

Description of Violation

During a restrictive procedure on [REDACTED]/2023, Staff Member A utilized an untrained technique on Child A.

The agency shall develop a plan to assure that this mandate is being met. The plan shall identify the staff position responsible for monitoring and ensuring regulatory compliance.

Plan of Correction

Accept [REDACTED] - 11/22/2023)

- *The staff member safely and successfully assisted an aggressive client, who was resisting a standing emergency physical intervention, to a seated position. Due to the nature of the surrounding environment, the staff used their professional judgement and available resources to maintain client safety.*
- *The staff member successfully completed the agency's Safe Crisis Management training upon hire, and continues to maintain compliance through annual trainings. The trainings are completed by a JKM certified Safe Crisis Management instructor. The most recent / current training for this staff member was completed on 4/13/2023. During the training, the staff member successfully demonstrated the knowledge and understanding of all components taught.*
- *The Program Director tested out the staff member on currently trained techniques on 10-20-23.*
- *The Program Director provided supervision to the staff member on 10-20-23 regarding SCM proper technique and environmental safety.*
- *Technical Assistance has been requested by the agency from the Central Region of DHS on 10-5-23 by the Compliance Caseworker. The assistance requested in the form of a meeting between the Central Region of DHS and the agency's SCM training committee. The meeting will focus on the DHS Central Regions' specific expectations on how to handle situations which are not contained within the training curriculum.*
- *Following the meeting, the agency will review and implement the technical assistance into our training program as deemed appropriate with consultation by JKM.*
- *The Compliance Caseworker will review the next three emergency physical interventions, after this POA is submitted on 11-21-23, to ensure proper technique is being used by the program. Findings of each review will be sent, via email, to the Unit Director, Program Director, Director of Quality Assurance, and Vice President. Any issues will be addressed immediately by the Vice President of Residential Services.*
- *The SCM Training Chair is responsible for monitoring and ensuring compliance with this plan.*

Licensee's Proposed Overall Completion Date: 11/21/2023

On-site Verification

Implemented [REDACTED] - 01/29/2024)

POC Verified 01/29/2024 EM