

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 13, 2024

[REDACTED], ADMINISTRATOR

RE: DONAHUE'S PERSONAL CARE I
1610 HYBLA STREET
PITTSBURGH, PA, 15212
LICENSE/COC#: 43034

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/02/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: DONAHUE'S PERSONAL CARE I License #: 43034 License Expiration: 09/27/2024
 Address: 1610 HYBLA STREET, PITTSBURGH, PA 15212
 County: ALLEGHENY Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED]

Legal Entity

Name: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 10/26/1985 Issued By: City of Pittsburgh

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 17 Waking Staff: 13

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Monitoring Exit Conference Date: 07/02/2024

Inspection Dates and Department Representative

07/02/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 17 Residents Served: 17
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 16 Are 60 Years of Age or Older: 11
 Diagnosed with Mental Illness: 8 Diagnosed with Intellectual Disability: 1
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

07/02/2024 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 07/10/2024

07/17/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 08/07/2024
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 07/31/2024

Inspections / Reviews *(continued)*

08/13/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/07/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

141b1 - Annual Medical Evaluation

1. Requirements

2600.

141.b.1. A resident shall have a medical evaluation: At least annually.

Description of Violation

Resident #1's annual medical evaluation was dated [REDACTED] however, the previous medical evaluation was dated [REDACTED].

Plan of Correction

Accept [REDACTED] - 07/17/2024)

The December 2023 medical evaluation for resident #1 could not be located in the resident's file. The most recent medical evaluation dated [REDACTED] is currently in the residents file and is good through the remainder of 2024.

On July 10, 2024, the home administrator reviewed all resident records and confirmed each resident does have an up to date medical evaluation. For the next 90 days, the home administrator will perform monthly resident file audits starting July 10, 2024, to ensure each resident's medical evaluation remains current and up to date.

It is the administrators responsibility to identify expired or soon to expire medical evaluations and then take appropriate action to develop a plan for physician completion of the renewal. Documentation of the monthly resident medical evaluation audits will be added to the homes internal monthly inspection report and documentation shall be kept for future viewing purposes.

As a secondary measure to ensure compliance is maintained, the administrator has directed the administrator designee to perform a second quality check to ensure the administrator did not miss something during the monthly resident file audit. A copy of the audit will be uploaded before the end of the month illustrating the resident files are being reviewed.

Licensee's Proposed Overall Completion Date: 07/31/2024

Implemented [REDACTED] - 08/13/2024)

187a - Medication Record

2. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

1. Resident's name.
2. Drug allergies.
3. Name of medication.
4. Strength.
5. Dosage form.
6. Dose.
7. Route of administration.
8. Frequency of administration.
9. Administration times.
10. Duration of therapy, if applicable.
11. Special precautions, if applicable.
12. Diagnosis or purpose for the medication, including pro re nata (PRN).
13. Date and time of medication administration.
14. Name and initials of the staff person administering the medication.

Description of Violation

Resident #2 was prescribed [REDACTED] tablet, one tablet by mouth once daily on [REDACTED]. However, the

187a Medication Record (continued)

medication was not included on the resident's July 2024 medication administration record (MAR).

Resident #2 was prescribed [redacted] tablet, take two tablets by mouth once daily from [redacted] through [redacted]. However, the medication was not included on the resident's June 2024 MAR.

Resident #2 was prescribed [redacted] tablet, take one tablet by mouth once daily from [redacted] through [redacted]. However, the medication was not included on the resident's June 2024 MAR.

Resident #2 was prescribed [redacted] dose on [redacted]. The medication was discontinued on [redacted]. However, the medication was still included on the resident's July 2024 MAR.

REPEAT VIOLATION 6/14/22

Plan of Correction

Accept [redacted] - 07/17/2024)

The home's staff did not promptly swap out resident #2's old June MAR for the newly printed MAR for the month of July 2024. On July 2, 2024, the staff person on duty was able to have the pharmacy fax over Resident #2's prescription orders to verify the medicine administered to Resident #2 was correct, however, the printed information on the MAR's was not. On July 3, 2024, the staff person on duty requested the pharmacy to deliver another copy of Resident #2's MAR for the month of July. The revised MAR for Resident #2 was then delivered to the home and inserted in the medication administration binder for use. It was then verified that the correct & current information printed on the MAR for July's medication log. (see attached)

On July 3, 2024, the administrator educated the administrator designee and lead staff person on how to identify "taper off" medications and what do when it when it is delivered and when it's discontinued but continues to print on subsequent MAR's.

On July 10, 2024, the administrator scheduled additional medication administration and MAR documentation training with the Medication Administration Trainer/Practicum Observer. This training is scheduled to be held on July 24, 2024. The staff will be given better detailed training on how to properly enter and discontinue medications as needed and steps to take when an MAR delivered by the pharmacy is not current and up to date. The home administrator will then upload a record of training documentation by July 31, 2024, pertaining to the July 24, 2024 training session.

Going forward, the administrator designee will check resident #2's MAR bi weekly to ensure accuracy and compliance is being maintained. An internal audit form will be used to verify the accuracy of resident #2's MAR. The same audit form will be used to verify the accuracy of other resident MAR's as well. The bi weekly MAR audit form will be uploaded by the by July 31, 2024 to illustrate the performance and results of the bi weekly audits. It is the administrator's responsibility to ensure the necessary information is uploaded timely for verification.

Licensee's Proposed Overall Completion Date: 07/31/2024

Implemented [redacted] - 08/13/2024)

187b - Date/Time of Medication Admin.

3. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

187b - Date/Time of Medication Admin. (continued)

Description of Violation

Resident #2 is prescribed [REDACTED] tablet, one tablet by mouth once daily on [REDACTED]. the medication was administered on [REDACTED]. However, there is no documentation that the medication was administered on the resident's July 2024 MAR.

Resident #2 was ordered [REDACTED] tablet, take two tablets by mouth once daily. However, there is no documentation that the medication was administered from [REDACTED] on the resident's June 2024 MAR.

Resident #2 was ordered [REDACTED] tablet, take one tablet by mouth once daily. However, However, there is no documentation that the medication was administered from [REDACTED] on the resident's June 2024 MAR.

Plan of Correction

Accepted [REDACTED] - 07/17/2024)

The home's staff did not promptly swap out resident #2's old June MAR for the newly printed MAR for the month of July 2024. On July 2, 2024, the staff person on duty was able to have the pharmacy fax over Resident #2's prescription orders to verify the medicine administered to Resident #2 was correct, however, the printed information on the MAR's was not. On July 3, 2024, the staff person on duty requested the pharmacy to deliver another copy of Resident #2's MAR for the month of July. The revised MAR for Resident #2 was then delivered to the home and inserted in the medication administration binder for use. It was then verified that the correct & current information printed on the MAR for July's medication log. (see attached)

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Going forward, the administrator designee will check resident #2's MAR bi-weekly to ensure accuracy and compliance is being maintained. An internal audit form will be used to verify the accuracy of resident #2's MAR. The same audit form will be used to verify the accuracy of other resident MAR's as well. The bi-weekly MAR audit form will be uploaded by the by July 31, 2024 to illustrate the performance and results of the bi-weekly audits. It is the administrator's responsibility to ensure the necessary information is uploaded timely for verification.

Licensee's Proposed Overall Completion Date: 07/31/2024

Implemented [REDACTED] - 08/13/2024)