

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

July 23, 2024

[REDACTED], , DIRECTOR OF PROGRAM SUPPORTS
HARMONYCREST PERSONAL CARE SERVICES LLC
[REDACTED]

RE: HARMONYCREST PERSONAL CARE
SERVICES LLC
485 WALNUT ROAD
BIRDSBORO, PA, 19508
LICENSE/COC#: 22476

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/25/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *HARMONYCREST PERSONAL CARE SERVICES LLC* License #: *22476* License Expiration: *06/19/2025*
 Address: *485 WALNUT ROAD, BIRDSBORO, PA 19508*
 County: *BERKS* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *HARMONYCREST PERSONAL CARE SERVICES LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *R-4* Date: *05/21/2015* Issued By: *Exeter Township*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *13* Waking Staff: *10*

Inspection Information

Type: *Full* Notice: *Unannounced* BHA Docket #:
 Reason: *Renewal* Exit Conference Date: *06/25/2024*

Inspection Dates and Department Representative

06/25/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *13* Residents Served: *13*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *11* Are 60 Years of Age or Older: *10*
 Diagnosed with Mental Illness: *13* Diagnosed with Intellectual Disability: *2*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

06/25/2024 - Full
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/19/2024*

07/23/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *07/23/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Bypass Document Submission*

Inspections / Reviews *(continued)*

07/23/2024 - Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/23/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

18 - Compliance With Laws

1. Requirements

2600.

18. Applicable Health and Safety Laws - A home shall comply with applicable Federal, State and local laws, ordinances and regulations.

Description of Violation

During the walkthrough of the home on 6-25-24, the Influenza Awareness Act poster was not posted in the facility as required by the Influenza Awareness Act.

Plan of Correction

Accept (█ - 07/23/2024)

This citation occurred because the new Administrator, █ was unaware that an updated poster was available. Effective immediately, █ will ensure that █ monitors the Pennsylvania website for all updated information.

The Administrator was able to locate the Influenza Awareness Act poster. The poster is now posted as required. (Attachments #1 & #2)

The Administrator will review the citations from the inspection conducted on 6-25-24 during the Resident Counsel Meeting on 7/19/24 to ensure that everyone understands the importance of the regulation.

Licensee's Proposed Overall Completion Date: 07/19/2024

Implemented (█ - 07/23/2024)

144c1 - Smoking Area Guidelines

2. Requirements

2600.

144.c. A home that permits smoking inside or outside of the home shall develop and implement written fire safety policy and procedures that include the following:

- 1. Proper safeguards inside and outside of the home to prevent fire hazards involved in smoking, including providing fireproof receptacles and ashtrays, direct outside ventilation, no interior ventilation from the smoking room through other parts of the home, extinguishing procedures, fire resistant furniture both inside and outside the home and fire extinguishers in the smoking rooms.

Description of Violation

The homes designated smoking area located outside the side door of the home contained at least 15 cigarette butts lying on the ground.

Plan of Correction

Accept (█ - 07/23/2024)

The violation occurred because the residents were not following the policies & procedures implemented as well as the "Home Rules" included in the resident agreement. (Attachment #3).

A 3rd smoking tower has been order to be placed in the designated smoking area. A sign was hung on 7/17/24 reminding residents not to throw cigarette butts on the ground. (Attachments #4 & #5)

The Administrator will review the citations from the inspection conducted on 6-25-24 during the Resident Counsel Meeting on 7/19/24. The Policies and Procedures in addition to the "Home Rules" in relation to smoking will also be reviewed.

Licensee's Proposed Overall Completion Date: 07/19/2024

Implemented (█ - 07/23/2024)