

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

August 15, 2024

[REDACTED], REGIONAL DIRECTOR OF OPERATIONS - PENNSYLVANIA  
COLUMBIA/WEGMAN SOUTHAMPTON,LLC  
[REDACTED]

RE: THE PROVINCE OF SOUTHAMPTON  
1160 STREET ROAD  
SOUTHAMPTON, PA, 18966  
LICENSE/COC#: 14538

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/13/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: THE PROVINCE OF SOUTHAMPTON License #: 14538 License Expiration: 07/17/2024  
 Address: 1160 STREET ROAD, SOUTHAMPTON, PA 18966  
 County: BUCKS Region: SOUTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: COLUMBIA/WEGMAN SOUTHAMPTON,LLC  
 Address: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-1 Date: 10/10/2019 Issued By: upper Southampton township

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 113 Waking Staff: 85

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint, Incident Exit Conference Date: 06/13/2024

**Inspection Dates and Department Representative**

06/13/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 106 Residents Served: 66  
 Secured Dementia Care Unit  
 In Home: Yes Area: Reflections Capacity: 36 Residents Served: 16  
 Hospice  
 Current Residents: 6  
 Number of Residents Who:  
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 65  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 47 Have Physical Disability: 3

**Inspections / Reviews**

06/13/2024 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 07/17/2024  
 08/05/2024 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 08/14/2024  
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/08/2024

Inspections / Reviews (*continued*)

## 08/13/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/14/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 08/16/2024

## 08/15/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/14/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

## 42b - Abuse

**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

*Resident 1 was prescribed wound care completed on their legs twice a week. As well as an As Needed Order to change these bandages and apply [REDACTED] if there was soilage. It was reported that there was soilage over the weekend however the home had no trained staff on site to change and clean the wound and bandages. The resident had skin tears that had occurred in [REDACTED] due to the resident's skin concerns. On [REDACTED], the home attempted to provide wound care to resident however the resident refused care. The home did not return to complete the wound care at a later time or the next day. The bandages became soiled from not being changed and was reported by staff to the medication technicians on duty whom were not trained to change these bandages nor did they reach out to the nurse on call to come provide the care.*

*On [REDACTED] when staff person A returned to the home after being scheduled off for the weekend and Monday [REDACTED] when wound care should have taken place, they noticed soilage on the wound wrappings and that the date on the wrapping was [REDACTED]. The home's nurses are the only staff trained to provide the care for Resident 1's wound along with the Hospice nurse. Staff person A noticed during the changing and cleaning on [REDACTED] that Resident 1's wound had [REDACTED] into the wound. The home did not provide wound care twice a week as prescribed by the resident's physician during the week of [REDACTED] and also did not provide wound care as an as needed basis as also prescribed by the resident's physician when the bandages were soiled and needed to be changed.*

**Plan of Correction**

Accept ( [REDACTED] - 08/13/2024)

**42.b Abuse**

*The home failed to train staff in wound care without a nurse or an appropriate plan to address Resident #1's wound care needs in the event of resident refusal. The home also failed to ensure that the hospice provider was following its own treatment plan.*

*On 6/6/24, a collaborative care meeting was held with Resident #1's family, and an agreement was made to change hospice providers. Also 6/6/24, new orders were obtained for Resident #1's wound.*

*On 6/13/24, the Healthcare Director educated current care staff regarding customer service, resident safety, resident rights, and the processes to follow for medication orders.*

*Additionally, the Administrator will provide education on the Older Adult Protective Services Act, Resident's Rights, and Mandatory Reporting by 7/30/24.*

*Residents are regularly informed of their rights (upon admission and during resident council). They are and will continue to be encouraged to report if someone is allegedly mistreating or neglecting them promptly.*

*Beginning 8/14/24, the Life Enrichment Coordinator/designee will utilize an Audit tool to review Resident Rights and the Complaint Process at our monthly Resident Council Meeting and ensure Resident Rights are posted on the residence community Bulletin Board. The audit tool, along with the Resident Council Meeting Minutes, will be submitted to the Administrator for review.*

*The Administrator will conduct compliance monitoring on 2600.42b, Abuse/Neglect, once per month for three months as part of the Quality Assurance meetings, and relevant information will be appropriately retained.*

**42b Abuse (continued)***Proposed Overall Completion Date: 08/08/2024***Licensee's Proposed Overall Completion Date: 08/08/2024****Implemented (████) - 08/15/2024)****187d - Follow Prescriber's Orders****2. Requirements**

2600.

187.d. The home shall follow the directions of the prescriber.

**Description of Violation**

*Resident 1 is prescribed wound care on the right and left lower legs 2 times a week or as needed or if soiled. The resident has an order to cleanse the wounds with wound care cleanser, pat dry; apply █████ ointment; cover with non adhesive dressing; wrap with █████ and secure with tape. Resident 1 did not receive the wound treatment on █████ and the home made no other attempts to provide the treatment. The resident also has an as needed order to clean and change the bandages. The resident did not receive wound treatment until █████.*

**Plan of Correction****Accept (████) - 08/13/2024)***187d Following Prescribers Orders**The home failed to ensure that a process was in place to follow physicians' orders.**Residents will receive treatments as ordered by the physician.**On 6/13/24, the Healthcare Director educated current care staff regarding customer service, resident safety, resident rights, and the processes to follow for medication orders.**Beginning 8/7/24, the Healthcare Director or Assistant Healthcare Director will utilize a Wound Care Audit Tool during weekly wound care rounds and submit documentation to the Administrator weekly for 12 weeks to review for compliance with regulation 2600.187d and to be included in Quality Assurance Meetings.**The Administrator will conduct compliance monitoring on 2600.187d, Following Prescribers Orders, once per month for three months as part of the Quality Assurance meetings, and relevant information from the Wound Care Audit tool will be appropriately retained.**Proposed Overall Completion Date: 08/08/2024***Licensee's Proposed Overall Completion Date: 08/08/2024****Implemented (████) - 08/15/2024)**