

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 9, 2024

[REDACTED]
MENTOR ABI LLC
[REDACTED]

RE: NEURORESTORATIVE
PENNSYLVANIA
10589 NORTH EDGEWOOD DRIVE
LAKE CITY, PA, 16423
LICENSE/COC#: 44796

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/06/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *NEURORESTORATIVE PENNSYLVANIA* License #: *44796* License Expiration: *05/19/2025*
Address: *10589 NORTH EDGEWOOD DRIVE, LAKE CITY, PA 16423*
County: *ERIE* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *MENTOR ABI LLC*
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *R-3* Date: *07/12/2016* Issued By: *L&I*

Staffing Hours

Resident Support Staff: Total Daily Staff: *5* Waking Staff: *4*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *06/06/2024*

Inspection Dates and Department Representative

06/06/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information			
License Capacity: 5	Residents Served: 5		
Secured Dementia Care Unit			
In Home: <i>No</i>	Area:	Capacity:	Residents Served:
Hospice			
Current Residents: 0			
Number of Residents Who:			
Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 3		
Diagnosed with Mental Illness: 4	Diagnosed with Intellectual Disability: 0		
Have Mobility Need: 0	Have Physical Disability: 0		

Inspections / Reviews

06/06/2024 - Partial
Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/28/2024*

Inspections / Reviews (*continued*)

07/02/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/30/2024

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/10/2024

07/12/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/30/2024

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 08/15/2024

10/09/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/30/2024

Reviewer: [REDACTED]

Follow-Up Type: Not Required

142a - Secure Medical Care

1. Requirements

2600.

142.a. The home shall assist the resident to secure medical care if a resident's health status declines. The home shall document the resident's need for the medical care, including updating the resident's assessment and support plan.

Description of Violation

On [REDACTED], the resident [REDACTED] was scheduled for an appointment at the Lecom Institute for Advanced Wound Care Center. However, the home failed to provide the resident transportation to the appointment. On [REDACTED], resident [REDACTED] experienced discomfort in [REDACTED] legs. Resident [REDACTED] was not rescheduled with Lecom Institute for Advanced Wound Care Center until [REDACTED].

Plan of Correction

Accept [REDACTED] - 07/12/2024)

On 5/13/24 all staff available to transport called off and the program failed to find a replacement. On 5/14/24 the office was called and the appointment was rescheduled. The PBS was seen at the next available appointment 5/16/24.

The Programs Daily Stand Up Agenda was updated by [REDACTED] to go into effect 7/1/24. The new Agenda indicates reviewing appointments and ensuring transportation. The administrative team will be educated during the daily stand up the week of 7/1/24 that in the event of a call-off, if a staff is unavailable for transport, a member of the admin team will transport the participant. Issues and the corrective action will be indicated on the Daily Stand Up Report.

The Daily Stand Up will be kept on the shared drive for review. QI will review a sampling weekly x 1 month and then monthly x 3 months. Documentation of the review will be kept.

QI Reviews will begin the week of 7.15.24 by [REDACTED].

Licensee's Proposed Overall Completion Date: 07/15/2024

Implemented [REDACTED] - 10/09/2024)

187d - Follow Prescriber's Orders

2. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

On [REDACTED], resident [REDACTED] was discharged from the care of the Lecom Institute for Advanced Wound Care Center with discharge instructions indicating the resident was to consume extra protein in order to facilitate recovery of leg wounds. However, the home made no changes to resident [REDACTED]'s diet.

On [REDACTED], resident [REDACTED] was verbally indicated as being prescribed compression stockings. However, the home did not receive a written order for the compression stockings until [REDACTED]. Resident [REDACTED] has not received the ordered compression stockings.

Plan of Correction

Accept [REDACTED] - 07/12/2024)

On 7.1.24 the need for the extra protein will be reviewed on the Daily Stand Up with the team; the team will ensure diet changes are updated on 7.1.24. At this time, the participant is awaiting the arrival of the Compression stockings. On 6.30.24 the programs Consult was updated to include a second review of all required items. The consult was updated by [REDACTED]; the nurses will be educated by [REDACTED] by 7.7.24 on the updated form. All nurses will receive a Record of Discussion by 7.7.24 regarding the requirements when filling out a Consult and completing

187d - Follow Prescriber's Orders (continued)

RASP updates.

To ensure this doesn't occur again the Daily Stand Up Agenda was updated by Katy Peterson to begin being utilized 7.1.24. The Daily Stand Up includes a section for Significant Medical Issues and Significant Changes. All RASP updates will be indicated here and will include if any follow up items need to occur.

The Daily Stand Up will be kept on the shared drive for review. QI will review a sampling weekly x 1 month and then monthly x 3 months. Documentation of the review will be kept.

QI Reviews will begin the week of 7.15.24 by [REDACTED].

Licensee's Proposed Overall Completion Date: 07/15/2024

Implemented [REDACTED] - 10/09/2024)

227a - Support Plan 30 Days

3. Requirements

2600.

227.a. A resident requiring personal care services shall have a written support plan developed and implemented within 30 days of admission to the home. The support plan shall be documented on the Department's support plan form.

Description of Violation

Resident [REDACTED] most recent support plan completed on [REDACTED], indicates a plan to meet the service need of securing healthcare as "nursing to secure healthcare provider in all aspects required" and a plan to meet this service need of "making and keeping appointments of nursing will make and keep records of all doctor appointments as well as arrange transportation". However, the home failed to provide transportation / make transportation arrangements for resident [REDACTED] to attend the scheduled visit at the Lecom Institute for Advanced Wound Care Center on [REDACTED].

Plan of Correction

Accept [REDACTED] - 07/12/2024)

On 5/13/24 all staff available to transport called off and the program failed to find a replacement. On 5/14/24 the office was called and the appointment was rescheduled. The PBS was seen at the next available appointment 5/16/24.

The Programs Daily Stand Up Agenda was updated by [REDACTED] to go into effect 7/1/24. The new Agenda indicates reviewing appointments and ensuring transportation. The administrative team will be educated during the daily stand up the week of 7/1/24 that in the event of a call-off, if a staff is unavailable for transport, a member of the admin team will transport the participant. Issues and the corrective action will be indicated on the Daily Stand Up Report.

The Daily Stand Up will be kept on the shared drive for review. QI will review a sampling weekly x 1 month and then monthly x 3 months. Documentation of the review will be kept.

QI Reviews will begin the week of 7.15.24 by [REDACTED].

Licensee's Proposed Overall Completion Date: 07/15/2024

Implemented [REDACTED] - 10/09/2024)