

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

August 1, 2024

[REDACTED], ADMINISTRATOR
2725 4 MILE DRIVE OPERATING COMPANY LLC
[REDACTED]

RE: THE HILLSIDE SENIOR LIVING
COMMUNITY
2725 FOUR MILE DRIVE
MONTOURSVILLE, PA, 17754
LICENSE/COC#: 23095

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/05/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE HILLSIDE SENIOR LIVING COMMUNITY License #: 23095 License Expiration: 11/21/2024
Address: 2725 FOUR MILE DRIVE, MONTOURSVILLE, PA 17754
County: LYCOMING Region: NORTHEAST

Administrator

Name: [Redacted]

Legal Entity

Name: 2725 4 MILE DRIVE OPERATING COMPANY LLC
Address: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 50 Waking Staff: 38

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 06/12/2024

Inspection Dates and Department Representative

06/05/2024 - Off-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information
License Capacity: 60 Residents Served: 33
Secured Dementia Care Unit
In Home: Yes Area: special unit Capacity: 27 Residents Served: 15
Hospice
Current Residents: 2
Number of Residents Who:
Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 33
Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 17 Have Physical Disability: 1

Inspections / Reviews

06/05/2024 Partial
Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 07/07/2024

07/10/2024 - POC Submission
Submitted By: [Redacted] Date Submitted: 07/11/2024
Reviewer: [Redacted] Follow-Up Type: Document Submission Follow-Up Date: 07/12/2024

Inspections / Reviews *(continued)*

08/01/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/11/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] Resident # 1 interfered with resident care by insisting on "assisting" another resident with a rollator walker and pushing that resident faster than they could ambulate, risking a fall. When a staff member intervened to defuse the situation and come to the aide of the other resident, Resident # 1 shoved the direct care staff person.

On [REDACTED] there was an incident at the above home regarding resident # 1 and 3 additional residents around the tv in the tv lounge at the home. It seems that gathered near the tv in the lounge and near another resident's room, Resident # 1 entered that room via the open door. The occupant took exception to this and began to push Resident # 1 out of that room. They then began pushing each other. At this time a 3rd resident, tried to stop the altercation by stepping in between the occupant and Resident # 1 to stop the pushing event. A fourth resident was also near all of this pushing that was going on and got pushed in the melee.

Resident # 1 was sent out to the Behavioral Unit due to increased agitation.

Resident # 1 was admitted to a Behavioral Unit at for a neuropsychological eval consult. Resident #1 will not be returning to the home as the home can no longer meet the residents needs.

Plan of Correction

Accept [REDACTED] - 07/10/2024)

Resident #1 lived at Hillside for a very short period of time. During that time, resident #1 was very difficult to redirect and was very task oriented.

Staff was present during the incident on 5/15 which did not result in any injury to residents or staff. The resident that was being "assisted" was removed from the situation safely.

Staff was also present during the incident on 5/20. Staff had control of the incident, but the third resident felt the need to be a "protector" and got involved. The fourth resident was an observer.

Hillside will not tolerate a resident capable of intimidating other residents. Hillside also has a zero tolerance for any resident capable of verbal or physical abuse.

Since the incident on 5/15 was not an isolated incident, Resident #1 was immediately removed from the facility after the incident on 5/20. After admission to the hospital and subsequent testing, it was determined that Hillside could not meet Resident #1's needs. For the safety of Resident #1 and all other residents here at Hillside, Resident #1 was not permitted to return.

Hillside will continue to care for each resident as an individual. If, at any time, it is determined that a resident is a harm to themselves or others, that resident will be removed and not permitted to return. This plan is in effect for all current residents. This plan will continue to be enforced for any new residents admitted today, and in the future, without an end date. The administrator will be responsible for the enforcement of this plan.

A staff meeting will be held on 7/10/24. At this meeting, the administrator will stress the importance of reporting any type of behaviors noted in any resident and explain that this information may be useful in avoiding an incident like this one in the future. The administrator will be responsible for the staff meeting and for ensuring that each staff member understands the importance of regulation 42.b.

42b Abuse (continued)

The administrator will also be responsible for ensuring that any incidents continue to be reported correctly and in a timely manner as a plan of correction for the next three months and then ongoing to ensure compliance

Licensee's Proposed Overall Completion Date: 10/07/2024

Implemented (█) - 08/01/2024