

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

June 12, 2024

[REDACTED], ADMINISTRATOR  
MILTON DEVELOPMENTAL SERVICES INC  
60 WALNUT ST, PO BOX 416  
MILTON, PA, 17847

RE: MILTON DEVELOPMENTAL SERVICES  
II  
60 WALNUT STREET, P.O. BOX 416  
MILTON, PA, 17847  
LICENSE/COC#: 20215

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/23/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** MILTON DEVELOPMENTAL SERVICES II      **License #:** 20215      **License Expiration:** 01/30/2025

**Address:** 60 WALNUT STREET, P.O. BOX 416, MILTON, PA 17847

**County:** NORTHUMBERLAND      **Region:** NORTHEAST

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** MILTON DEVELOPMENTAL SERVICES INC

**Address:** 60 WALNUT ST, PO BOX 416, MILTON, PA, 17847

**Phone:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** C-2 LP      **Date:** 04/28/1990      **Issued By:** DLI

**Type:** I-1      **Date:** 05/08/2008      **Issued By:** Borough of Milton

**Staffing Hours**

**Resident Support Staff:**      **Total Daily Staff:** 19      **Waking Staff:** 14

**Inspection Information**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**

**Reason:** Complaint, Incident      **Exit Conference Date:** 05/23/2024

**Inspection Dates and Department Representative**

05/23/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 24      **Residents Served:** 19

**Secured Dementia Care Unit**

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

**Hospice**

**Current Residents:** 0

**Number of Residents Who:**

**Receive Supplemental Security Income:** 19      **Are 60 Years of Age or Older:** 9

**Diagnosed with Mental Illness:** 14      **Diagnosed with Intellectual Disability:** 13

**Have Mobility Need:** 0      **Have Physical Disability:** 0

**Inspections / Reviews**

05/23/2024 Partial

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 06/21/2024

06/12/2024 - POC Submission

**Submitted By:** [REDACTED]      **Date Submitted:** 06/12/2024

**Reviewer:** [REDACTED]      **Follow-Up Type:** Document Submission      **Follow-Up Date:** 06/19/2024

Inspections / Reviews *(continued)*

06/12/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/12/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Staff Member A and Resident #1 were joking around, giggling and laughing. During this time, Staff Member A hit Resident #1 in the head with their hand and then a coloring book. The resident later reported that they did not like being hit in the head and incurred a headache as a result of the encounter.

Plan of Correction

Accept [redacted] - 06/12/2024)

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Staff Member A and Resident #1 were joking around, giggling and laughing. During this time, Staff Member A hit Resident #1 in the head with their hand and then a coloring book. The resident later reported that they did not like being hit in the head and incurred a headache as a result of the encounter.

On [redacted] staff member A was removed from the facility MDS II and could only work in the Carriage House with another staff person present. [redacted] was not to work one on one with any residents, another staff member was with [redacted] at all times.

On 5/23/2024 Staff member A was retrained about abuse. A policy was written for appropriate touching of another person.

POC:

5/23/2024 Administrator wrote a policy about touching of residents and appropriate ways to interact.

5/23/2024 All staff members were retrained on what is abusive: physical, verbal, sexual, emotional and financial and reportable incidents by Administrator

The Administrator will train and retrain all staff members quarterly about neglected, intimidation, physical or verbal abuse, mistreatment, corporal punishment and no discipline in any form. The Policy of Acceptable Interactions with Residents was/will also be reviewed and reportable incidents. May 23, 2024 and July, September, December 2024. This will be completed during staff meetings.

Responsible Parties: Administrator will conduct the training and the Assistant Administrator will schedule and log the training in employee files.

Licensee's Proposed Overall Completion Date: 06/11/2024

Implemented ([redacted] - 06/12/2024)