

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

May 21, 2024

[REDACTED], ADMINISTRATOR
PERRY SOUTH PERSONAL CARE HOME LTD
1129 TWEED STREET
PITTSBURGH, PA, 15204

RE: PERRY SOUTH PERSONAL CARE
HOME
1129 TWEED STREET
PITTSBURGH, PA, 15204
LICENSE/COC#: 43373

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/14/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PERRY SOUTH PERSONAL CARE HOME **License #:** 43373 **License Expiration:** 05/04/2025

Address: 1129 TWEED STREET, PITTSBURGH, PA 15204

County: ALLEGHENY **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: PERRY SOUTH PERSONAL CARE HOME LTD

Address: 1129 TWEED STREET, PITTSBURGH, PA, 15204

Phone: 4127779828 **Email:** MONIQUEHUTSON1118@OUTLOOK.COM

Certificate(s) of Occupancy

Type: R 4 **Date:** 10/08/2008 **Issued By:** City of Pittsurgh

Staffing Hours

Resident Support Staff: N/A **Total Daily Staff:** NaN **Waking Staff:** NaN

Inspection Information

Type: Full **Notice:** Unannounced **BHA Docket #:**

Reason: Renewal, Complaint, Settlement **Exit Conference Date:** 05/14/2024

Inspection Dates and Department Representative

05/14/2024 On Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 8 **Residents Served:** 7

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 3 **Are 60 Years of Age or Older:** 0

Diagnosed with Mental Illness: 2 **Diagnosed with Intellectual Disability:** 1

Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

05/14/2024 - Full

Lead Inspector: [REDACTED] **Follow Up Type:** POC Submission **Follow Up Date:** 05/29/2024

Inspections / Reviews (*continued*)

05/20/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/21/2024

Reviewer: [REDACTED]

Follow Up Type: POC Submission

Follow Up Date: 05/24/2024

05/21/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/21/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 06/01/2024

05/21/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/21/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

28a - Refunds

1. Requirements

2600.

28.a. If, after the home gives notice of discharge or transfer in accordance with § 2600.228(b) (relating to notification of termination), and the resident moves out of the home before the 30 days are over, the home shall give the resident a refund equal to the previously paid charges for rent and personal care services for the remainder of the 30-day time period. The refund shall be issued within 30-days of discharge or transfer. The resident’s personal needs allowance shall be refunded within 2 business days of discharge or transfer.

Description of Violation

Resident #2’s resident-home contract, dated [REDACTED], indicates, “the home will not refund any money paid”.

Resident #3’s resident-home contract, dated [REDACTED], indicates, “the home does not refund any money after the 10th day of month”.

Plan of Correction

Directed [REDACTED] - 05/21/2024)

The administrator has corrected the refund policy on 5/20/2024 for resident # 2 contract and it reads that if the resident moves out of the home before the 30 days are over, the home shall give the resident a refund equal to the previously paid charges for rent and personal care services for the remainder of the 30 day time period any money owed the administrator will refund within 2 business days of discharge or transfer.

The administrator has corrected the refund policy on 5/20/2024 for resident # 3 contract and it reads that if the resident moves out of the home before the 30 days are over, the home shall give the resident a refund equal to the previously paid charges for rent and personal care services for the remainder of the 30 day time period any money owed the administrator will refund within 2 business days of discharge or transfer.

The administrator has reviewed and updated all resident's contracts regarding the refund policy to ensure that all residents are being refunded for the remainder of the 30 days due to a transfer or discharge within 2 business days, this will also be included on any new contracts made for new residents that come to the home.

The administrator also educated all residents on 5/20/2024 about the changes and provided a copy of the new home contract all residents have received a 30-day written notice of the changes being made, and all residents have signed the 30-day notice that they received the information about the updated contract that has been made regarding the refund policy. The administrator provided all residents with a copy of the changes on 5/20/24. The administrator added the refund policy to our blank contracts on 5/20/24 to ensure that all contracts show the current refund policy. (DIRECTED: Copies of the signed notification of the changes to each resident-home's contract shall be kept in each resident's record. LM 5/21/24).

Proposed Overall Completion Date: 05/20/2024

Directed Completion Date: 05/20/2024

Implemented [REDACTED] - 05/21/2024)

28e - Death of a Resident

2. Requirements

28e - Death of a Resident (*continued*)

2600.

28.e. In the event of a death of a resident under 60 years of age, the administrator shall refund the remainder of previously paid charges to the resident's estate within 30 days from the date the room is cleared of the resident's personal property. In the event of a death of a resident 60 years of age and older, the home shall provide a refund in accordance with the Elder Care Payment Restitution Act (35 P. S. § 10226.101—10226.107). The home shall keep documentation of the refund in the resident's record.

Description of Violation

Resident #2's resident-home contract, dated [REDACTED] indicates, "the home will not refund any money paid".

Resident #3's resident-home contract, dated [REDACTED], indicates, "the home does not refund any money after the 10th day of month".

Plan of Correction**Directed [REDACTED] - 05/21/2024)**

The administrator has corrected the refund policy on 5/20/24 resident # 2 contract regarding the death of a resident and reads that in the event of the death of a resident under 60 years of age, the administrator shall refund the remainder of previously paid charges to the resident's estate within 30 days from the date the room is cleared of the resident's personal property. In the event of the death of a resident 60 years of age and older, the home shall provide a refund in accordance with the Elder Care Payment Restitution Act. The home will keep documentation of the refund in the resident's record.

The administrator provided resident #2 and the designated person with a 30-day notice that the contract had been changed regarding the refund of the death of a resident. Resident #2 has signed the 30-day notice that the home contract has been changed.

The administrator has corrected the refund policy on 5/20/24 resident # 3 contract regarding the death of a resident it reads that in the event of the death of a resident under 60 years of age, the administrator shall refund the remainder of previously paid charges to the resident's estate within 30 days from the date the room is cleared of the resident's personal property. In the event of the death of a resident 60 years of age and older, the home shall provide a refund in accordance with the Elder Care Payment Restitution Act. The home will keep documentation of the refund in the resident's record

The administrator provided resident #3 and the designated person with a 30-day notice that the contract had been changed regarding the refund of the death of a resident. Resident #3 has signed the 30-day notice that the home contract has been changed.

The administrator reviewed and updated all residents' contracts on 5/20/24 regarding the refund policy in the result of death to ensure that all residents' estates are being refunded within 30 days from the date the room has been cleared of the resident's personal property. The administrator has educated all residents about the changes to their contract on 5/20/24 and provided all residents with a copy of the changes to their contract. (DIRECTED: Copies of the signed notification of the changes to each resident-home's contract shall be kept in each resident's record. [REDACTED] 5/21/24).

The administrator added the refund policy for the death of a resident to our blank contracts on 5/20/24 to ensure that all contracts show the current refund policy.

28e Death of a Resident (continued)

Proposed Overall Completion Date: 05/20/2024

Directed Completion Date: 05/20/2024

Implemented [REDACTED] - 05/21/2024)

95 - Furniture and Equipment

3. Requirements

2600.

95. Furniture and Equipment - Furniture and equipment must be in good repair, clean and free of hazards.

Description of Violation

At 9:50 AM, the exhaust fan in the basement bathroom was inoperable.

At 9:54 AM, numerous tears and cracks were present in the foam padded toilet seat in the basement bathroom.

At 10:08 AM, there was a crack across the left side of the toilet seat in the 2nd floor bathroom.

Plan of Correction

Directed [REDACTED] - 05/21/2024)

The exhaust fan in the basement bathroom was inoperable due to the breaker being popped, The administrator reset the breaker on 5/18/2024 and the exhaust fan is now working, staff has been trained that in the case of the exhaust fan not working they are to place a sign on the bathroom door stating that the exhaust fan is out of order and to use the bathroom window and report it immediately to administrator.

The administrator educated staff on 5/20/24 to do a daily maintenance walkthrough to ensure that there is no maintenance needed in the home, this was implemented on 5/20/24. (DIRECTED: Documentation of the staff education shall be kept in accordance with 2600.65i. [REDACTED] 5/21/24). If maintenance is needed in the home staff is to report this immediately to the administrator, and the administrator will immediately have maintenance worked on the same day the repairs were reported.

The administrator and staff replaced both toilet seats on 5/18/2024 in the basement bathroom and 2nd floor bathroom. the administrator has educated the staff to do daily walkthroughs on 5/20/24 to make note of maintenance in the home and staff will report the maintenance immediately to the administrator and the administrator will make sure maintenance is completed within the same day of the needed maintenance reported.

Proposed Overall Completion Date: 05/20/2024

Directed Completion Date: 05/20/2024

Implemented [REDACTED] - 05/21/2024)

183d - Prescription Current

5. Requirements

2600.

183.d. Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home.

Description of Violation

On [REDACTED], resident #2's [REDACTED] tablets were discontinued; however, the medication was still present in the home's medication cart.

Plan of Correction

Directed [REDACTED] - 05/21/2024)

The administrator discarded the medication [REDACTED] tablets on [REDACTED] the administrator checked all resident's medications on [REDACTED] to make sure all medication that is in the med cart is currently listed on all medication records. The administrator educated and trained all staff on [REDACTED] to keep only medications that are listed on medication records in the med cart or in the home, (DIRECTED: Documentation of the staff education shall be kept in accordance with 2600.65i. [REDACTED] 5/21/24). the administrator has also trained staff that If a medication has been discontinued they are to notify the administrator to make sure all medication is being discarded properly as part of staff training the administrator has also included on 5/20/24 that all staff must participate in a monthly review of all storage medications for all residents.

DIRECTED: Beginning on 6/1/24: A designated staff person who is qualified to administer medications shall inspect all medication storage areas monthly to ensure only current prescription, OTC, sample and CAM for individuals living in the home are kept in the home. [REDACTED] 5/21/24

Proposed Overall Completion Date: 05/20/2024

Directed Completion Date: 06/01/2024

Implemented [REDACTED] - 05/21/2024)