

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

June 7, 2024

[REDACTED], COO
CARE HSL BELLE REVE OPCO LLC
[REDACTED]

RE: BELLE REVE SENIOR LIVING CENTER
404 EAST HARFORD STREET
MILFORD, PA, 18337
LICENSE/COC#: 22513

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/14/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *BELLE REVE SENIOR LIVING CENTER* License #: *22513* License Expiration: *05/15/2025*
 Address: *404 EAST HARFORD STREET, MILFORD, PA 18337*
 County: *PIKE* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *CARE HSL BELLE REVE OPCO LLC*
 Address: [REDACTED]

Certificate(s) of Occupancy

Type: *I-1* Date: *01/31/2022* Issued By: *Milford Borough*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *99* Waking Staff: *74*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint, Incident* Exit Conference Date: *05/14/2024*

Inspection Dates and Department Representative

05/14/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *86* Residents Served: *70*

Secured Dementia Care Unit
 In Home: *Yes* Area: *3rd floor* Capacity: *40* Residents Served: *29*

Hospice
 Current Residents: *8*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *70*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *29* Have Physical Disability: *2*

Inspections / Reviews

05/14/2024 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/03/2024*

06/04/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *06/07/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *06/09/2024*

Inspections / Reviews *(continued)*

06/07/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/07/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

5a3 - Long Term Care Ombudsman Access

1. Requirements

2600.

5.a. The administrator or a designee shall provide, upon request, immediate access to the home, the residents and records to:

3. Representatives of the Long-Term Care Ombudsman Program.

Description of Violation

On [REDACTED] a representative of the Long-Term Care Ombudsman Program accompanied a family member of resident #1 to the home to request access to resident #1's electronic record. Staff person A denied access to the resident's record to the representative of the Long-Term Care Ombudsman Program.

Plan of Correction

Accept [REDACTED] - 06/04/2024)

Immediate Corrective Actions: On [REDACTED], Resident 1's family received hard copies of the resident's chart per the family's request. On [REDACTED] the exact same hard copy of Resident 1's chart was offered to the Long-Term-Care Ombudsman and the offer was refused. Resident 1 is no longer living at Belle Reve Senior Living and the Ombudsman hasn't return to the community since [REDACTED]. When the Ombudsman returns to the community and requests electronic access to any resident's record a login and password will be given.

Additional Corrective Actions: The Regional Director trained the Executive Director, Resident Care Director, and Memory Care Director on how to give the Ombudsman access to the electronic medical record when they request it. The training was completed on 5/22/24.

Ongoing Quality Assurance Actions: The Executive Director will document when the Ombudsman requests electronic access to a resident's chart to assure access is given. This will be reviewed as part of the Quarterly QA Meetings, beginning 6/1/24.

Licensee's Proposed Overall Completion Date: 06/03/2024

Implemented [REDACTED] - 06/07/2024)