

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

June 14, 2024

[REDACTED], NHA/EXECUTIVE DIRECTOR
REDSTONE PRESBYTERIAN SENIORCARE
[REDACTED]

RE: REDSTONE HIGHLANDS
4 GARDEN CENTER DRIVE
GREENSBURG, PA, 15601
LICENSE/COC#: 44336

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/09/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: REDSTONE HIGHLANDS License #: 44336 License Expiration: 11/22/2024
 Address: 4 GARDEN CENTER DRIVE, GREENSBURG, PA 15601
 County: WESTMORELAND Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: REDSTONE PRESBYTERIAN SENIORCARE
 Address: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 12/15/1995 Issued By: Dept L & I

Staffing Hours

Resident Support Staff: Total Daily Staff: 77 Waking Staff: 58

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 05/09/2024

Inspection Dates and Department Representative

05/09/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 61 Residents Served: 47
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 7
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 47
 Diagnosed with Mental Illness: 7 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 30 Have Physical Disability: 0

Inspections / Reviews

05/09/2024 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/01/2024

05/29/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 06/11/2024
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 06/05/2024

Inspections / Reviews *(continued)*

06/04/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/11/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 06/11/2024

06/14/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/11/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approximately [REDACTED], staff person A provided incontinence care to resident #1 while the resident was in bed. After the care was completed, resident #1 asked staff person A to use the Sara Steady sit-to-stand lift to transfer [REDACTED] into [REDACTED] wheelchair. Staff person A refused to use the lift and instead lifted the resident manually from the bed to the resident's wheelchair, causing the resident to scream for help and asking staff person A to stop. Immediately afterwards, staff person A left resident #1's bedroom and told staff person B what happened. Staff person B entered resident #1's bedroom and noted the resident was visibly upset and crying. Resident #1 told staff person B that staff person A acted like an animal trainer and [REDACTED] did not want staff person A to provide care for [REDACTED] ever again.

Plan of Correction

Accept ([REDACTED] - 06/04/2024)

2600.42c

Description of the immediate repair:

On [REDACTED] Staff person A was immediately removed from the premises pending investigation. Resident #1 was assessed by the Nurse and 2 staff persons were assigned to be present when providing care for the resident. PCHA completed education with all staff members on 5/10/24 regarding regulation 2600.42c.

Long Term Plan for the Problem:

On [REDACTED] PCHA updated Resident #1's RASP to include 2 staff persons are to be present at all times when providing care. Beginning 6/1/24, PCHA or designee will conduct education regarding regulation 2600.42c monthly for 3 months and annually thereafter with all Personal Care staff. Documentation of the training shall be retained by the PCHA.

Monitoring Plan:

PCHA or designee will interview 5 random residents per month to ensure compliance with regulation 2600.42c. Resident interviews shall begin on 6/1/2024 and continue monthly thereafter. PCHA will retain documentation of completed interviews.

Compliance Date: The above will be completed 90 days from the approved POC

Licensee's Proposed Overall Completion Date: 08/27/2024

Implemented ([REDACTED] - 06/14/2024)