

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

July 2, 2024

[REDACTED]
SZR ABINGTON AL OPCO LLC

[REDACTED]
ATTN LICENSING
[REDACTED]

RE: SUNRISE OF ABINGTON
1841 SUSQUEHANNA ROAD
ABINGTON, PA, 19001
LICENSE/COC#: 14488

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/06/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *SUNRISE OF ABINGTON* License #: *14488* License Expiration: *01/01/2025*
 Address: *1841 SUSQUEHANNA ROAD, ABINGTON, PA 19001*
 County: *MONTGOMERY* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *SZR ABINGTON AL OPCO LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *I-2* Date: *09/02/2010* Issued By: *Abington Township*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *97* Waking Staff: *73*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *05/31/2024*

Inspection Dates and Department Representative

05/06/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *110* Residents Served: *58*

Secured Dementia Care Unit

In Home: *Yes* Area: *Reminence* Capacity: *28* Residents Served: *13*

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *58*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *39* Have Physical Disability: *0*

Inspections / Reviews

05/06/2024 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/13/2024*

06/26/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: *06/26/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Bypass Document Submission*

Inspections / Reviews (*continued*)

07/02/2024 - Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/26/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

23b - Instrumental Activities of Daily Living Assistance

1. Requirements

2600.

23.b. A home shall provide each resident with assistance with IADLs as indicated in the resident's assessment and support plan.

Description of Violation

The assessment and support plan for resident [REDACTED], dated [REDACTED], indicates the resident has a need for Orientation that includes cues, reorientation, and supervision/assistance as needed. The resident also has a need for assistance/escorts with transportation. On [REDACTED] the resident did not receive this assistance for the medical appointment.

Plan of Correction

Accept [REDACTED] - 06/26/2024)

On [REDACTED], resident [REDACTED] assessment and support plan was changed to reflect assistance with IADLs including the need for orientation that includes cues, reorientation, supervision/assistance as needed and the need for assistance/escorts with transportation.

On [REDACTED] the Executive Director (ED), conducted an in-service with the Resident Care Director (RCD, Personal Care Coordinator (PCC) and Reminiscence Coordinator (RC) regarding the importance of IADL assistance including the need for orientation that includes cues, reorientation, supervision/assistance as needed and the need for assistance/escorts with transportation. If we have a resident who requires assistance/escorts during transportation that our driver, who is direct care trained, will stay with resident through the duration of their appointment or until a family member or a designee arrives.

On [REDACTED], the RCD and ED reviewed with our driver and all team members who are direct care trained and able to drive the bus that assistance with IADLs include transportation assistance/escorts and if we have a resident who requires assistance/escorts during transportation that our driver, who is direct care trained, will stay with resident through the duration of their appointment or until a family member or a designee arrives.

On [REDACTED] the RCD conducted an audit of all resident support plans that require assistance with IADLs including transportation assistance and communicated with our driver and any other team members that are direct care trained and able to drive the bus.

On [REDACTED] and ongoing, the ED and RCD will review the transportation calendar daily to ensure that residents who require transportation for that day have assistance/escort if their support plan reflects it.

On [REDACTED], the ED will hold a team member townhall to discuss the importance of resident assistance with IADLs including resident assistance/escort during transportation.

On [REDACTED] and for 2 quarters, This Plan of Correction will be discussed and evaluated quarterly for two quarters by the ED and Coordinators at the Quality Management (QAPI) meeting to verify it is still effective. If not effective, it will be amended and a new POC and training will be implemented and monitored to verify the violation does not occur.

Proposed Overall Completion Date: 06/27/2024

Licensee's Proposed Overall Completion Date: 06/27/2024

Implemented [REDACTED] 07/02/2024)

42b - Abuse

2. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED], at approximately [REDACTED], staff person A was transporting personal care residents alone without direct care staff training. Staff person A drove resident [REDACTED] to a medical appointment where the resident was to meet with [REDACTED] daughter. When staff person and resident [REDACTED] arrived, the resident's [REDACTED] was not at the office. Staff person A left the resident alone in the second floor lobby outside of the office where the resident's appointment was located. The medical building has multiple medical offices. The resident's support plan dated ([REDACTED]) states that the resident needs assistance/escorts during transportation.

Staff person A left the resident alone in the building without meeting with the [REDACTED]. The resident got confused and wandered into another office on the 1st floor. The staff at this office assisted the resident who could not give them any information as where [REDACTED] should be, however the resident did have a folder with the homes information in it. The office staff called the home and was able to assist the resident back to the office where [REDACTED] appointment was located. The home then contacted the [REDACTED] who was arriving for the appointment.

Plan of Correction

Accept ([REDACTED] 06/25/2024)

On [REDACTED], the RCD and ED reviewed with our driver and all team members who are direct care trained and able to drive the bus that if a resident support plan reflects assistance/escorts with transportation our driver, who is direct care trained, will stay with resident through the duration of their appointment or until a family member or designee arrives.

On [REDACTED], the ED and RCD provided an in-service to the leadership team on assistance/escorts during transportation should a resident support plan reflects this.

On [REDACTED] and ongoing, the ED and RCD will review the transportation calendar daily to ensure that residents who require transportation for that day have assistance/escort if their support plan reflects it.

On [REDACTED], the ED reached out to the Department of Human Services to request a representative from the department to come out to Sunrise of Abington and conduct a mandatory training on abuse and neglect.

On [REDACTED], the ED and RCD conducted an abuse and neglect training for all team members.

On [REDACTED], the ED will hold a team member townhall to discuss assistance/escorts during transportation should this be identified in the resident support plan and abuse and neglect.

On [REDACTED] and for 2 quarters, This Plan of Correction will be discussed and evaluated quarterly by the ED and Coordinators at the Quality Management (QAPI) meeting to verify it is still effective. If not effective, it will be amended and a new POC and training will be implemented and monitored to verify the violation does not occur.

Licensee's Proposed Overall Completion Date: 06/27/2024

Implemented [REDACTED] - 07/02/2024)

171b4 - Staff Training

3. Requirements

2600.

171.b. The following requirements apply whenever staff persons or volunteers of the home provide transportation for the resident:

- 4. At least one staff member transporting or accompanying the residents shall have completed the initial new hire direct care staff person training as specified in § 2600.65 (relating to direct care staff training and orientation).

Description of Violation

On [REDACTED], at approximately 2:45 pm, staff person A transported resident [REDACTED] to a medical appointment. However, staff person A has not completed the initial new hire direct care staff person training, nor was there any other staff person who accompanied residents on the trip.

Plan of Correction

Accept [REDACTED] 06/25/2024)

On [REDACTED] The Executive Director (ED) registered staff person A in the direct care staff training course through Temple University. This team member is no longer with Sunrise of Abington; however, our new driver completed the department approved direct care training course and passed the competency test.

On [REDACTED], the ED completed an audit of all team members who transport or accompany residents during transportation to verify proof of qualifications is available. No additional concerns identified.

On [REDACTED], The ED met with the leadership team and reviewed direct care staff requirements.

On [REDACTED] and for 2 quarters, This Plan of Correction will be discussed and evaluated quarterly by the ED and Coordinators at the Quality Management (QAPI) meeting to verify it is still effective. If not effective, it will be amended and a new POC and training will be implemented and monitored to verify the violation does not occur.

Licensee's Proposed Overall Completion Date: 06/27/2024

Implemented [REDACTED] - 07/02/2024)

171b7 - Transportation Assistant

4. Requirements

2600.

171.b. The following requirements apply whenever staff persons or volunteers of the home provide transportation for the resident:

- 7. Transportation shall include, when necessary, an assistant to the driver who assists the driver to escort residents in and out of the home and provides assistance during the trip.

Description of Violation

On [REDACTED], at approximately 2:45 pm, staff person A transported residents to medical appointments including resident [REDACTED]. Resident [REDACTED] whose assessment and support plan, dated [REDACTED], indicates the resident has a need for assistance/escort while being transported. No other staff assisted or participated in the trip to help provide supervision for residents.

Plan of Correction

Accept [REDACTED] - 06/25/2024)

On [REDACTED], the Resident Care Director (RCD) conducted an audit on all resident support plans who require assistance/escort while being transported.

On [REDACTED] the ED and RCD reviewed the transportation calendar for the month of June to identify residents who

171b7 - Transportation Assistant (continued)

require assistance/escorts while being transported. No additional concerns identified, and assistance/escort services will be provided to all residents whose assessment and support plan reflects this.

On [REDACTED], the ED and RCD provided an in-service to the leadership team on assistance/escorts during transportation should a resident support plan reflects this.

On [REDACTED] and ongoing, the RCD will discuss in morning meeting and during team member crossover that all new move ins that require assistance/escorts during transportation per their support plan.

On [REDACTED] the ED will hold a team member townhall to discuss the importance of resident assistance/escort during transportation.

On [REDACTED] and for 2 quarters, This Plan of Correction will be discussed and evaluated quarterly by the ED and Coordinators at the Quality Management (QAPI) meeting to verify it is still effective. If not effective, it will be amended and a new POC and training will be implemented and monitored to verify the violation does not occur.

Licensee's Proposed Overall Completion Date: 06/27/2024

Implemented [REDACTED] - 07/02/2024)