

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

June 17, 2024

[REDACTED], ADMINISTRATOR
WASHINGTON MANOR PERSONAL CARE HOME LLC
320 SOUTH WASHINGTON STREET
[REDACTED]
BUTLER, PA, 16003

RE: WASHINGTON MANOR PERSONAL
CARE HOME LLC
320 SOUTH WASHINGTON STREET
BUTLER, PA, 16003
LICENSE/COC#: 44863

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/02/2024, 05/03/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: WASHINGTON MANOR PERSONAL CARE HOME LLC **License #:** 44863 **License Expiration:** 11/27/2024
Address: 320 SOUTH WASHINGTON STREET, BUTLER, PA 16003
County: BUTLER **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: WASHINGTON MANOR PERSONAL CARE HOME LLC
Address: 320 SOUTH WASHINGTON STREET, [REDACTED], BUTLER, PA, 16003
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP **Date:** 07/24/1985 **Issued By:** L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 25 **Waking Staff:** 19

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint, Incident **Exit Conference Date:** 05/06/2024

Inspection Dates and Department Representative

05/02/2024 - On-Site: [REDACTED]
05/03/2024 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 25 **Residents Served:** 25

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 22 **Are 60 Years of Age or Older:** 17
Diagnosed with Mental Illness: 25 **Diagnosed with Intellectual Disability:** 4
Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

05/02/2024 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 06/01/2024

06/03/2024 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 06/05/2024
Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 06/17/2024

Inspections / Reviews *(continued)*

06/17/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/05/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

15a - Resident Abuse Report

1. Requirements

2600.

15.a. The home shall immediately report suspected abuse of a resident served in the home in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.701—10225.707) and 6 Pa. Code § 15.21—15.27 (relating to reporting suspected abuse) and comply with the requirements regarding restrictions on staff persons.

Description of Violation

On [REDACTED], at approximately [REDACTED], resident #1 came out of his/her bedroom, followed by resident #2, yelling resident #2 raped him/her. This incident was observed by staff. However, this allegation of abuse was not reported to the Area Agency on Aging until [REDACTED]

On [REDACTED] at approximately [REDACTED], the local police department called the personal care home, indicating that a phone call from the home was received by their department, indicating that they wanted the police to take them to Pittsburgh because they were being stabbed and hung up. This incident was reported to staff. However, this allegation of abuse was not reported to the Area Agency on Aging until [REDACTED]

Plan of Correction

Accept ([REDACTED] - 06/03/2024)

The care home administrator and manager conducted individual staff trainings on reportable incidents and resident rights with each staff member from 04-27-2024 through 04-30-2024. In addition the local Ombudsman was brought in by the administrator to review with a training on 05-07-2024 what incidents require an immediate phone call to protective services and what type do not to resolve staff confusion on this issue. The administrator and manager beginning 06-01-2024 are going to conduct weekly audits on incidents to ensure, that if any occur, staff is reporting them properly. The administrator is attempting to have a protective services representative conduct a training in July 2024 but is awaiting a response on an exact date. The administrator and manger will be conducting monthly training on reportable incidents in July and August 2024 to ensure that staff is understanding this regulation and there are no future violations.

Licensee's Proposed Overall Completion Date: 06/03/2024

Implemented ([REDACTED] 06/17/2024)