

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 31, 2024

[REDACTED]
2725 4 MILE DRIVE OPERATING COMPANY LLC
[REDACTED]
[REDACTED]

RE: THE HILLSIDE SENIOR LIVING
COMMUNITY
2725 FOUR MILE DRIVE
MONTOURSVILLE, PA, 17754
LICENSE/COC#: 23095

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/01/2024, 05/02/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE HILLSIDE SENIOR LIVING COMMUNITY* License #: 23095 License Expiration: 11/21/2024
 Address: 2725 FOUR MILE DRIVE, MONTOURSVILLE, PA 17754
 County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: 2725 4 MILE DRIVE OPERATING COMPANY LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-1 Date: 04/22/2020 Issued By: Loyalsock Twp
 Type: C-2 LP Date: 05/01/1998 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 55 Waking Staff: 41

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 05/02/2024

Inspection Dates and Department Representative

05/01/2024 - On-Site: [REDACTED]
 05/02/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 60 Residents Served: 34

Secured Dementia Care Unit
 In Home: Yes Area: 1st Floor Capacity: 27 Residents Served: 19

Hospice
 Current Residents: 2

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 34
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 21 Have Physical Disability: 1

Inspections / Reviews

05/01/2024 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/25/2024

Inspections / Reviews *(continued)*

05/28/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/31/2024

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 06/04/2024

05/31/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/31/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident’s support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident’s physician, physician’s assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

227d– Resident [redacted] and Resident [redacted] both reside in the home’s Secure Dementia Care Unit and have a primary diagnosis of [redacted]. Resident [redacted] and Resident [redacted] are known to spend a lot of time together and have recently developed a [redacted] and sometimes [redacted] relationship. Both residents can currently make their needs known, however, due to their respective cognitive impairments, the home must continue to assess and monitor the relationship. The home has not updated the RASP regarding this relationship or how the home will assess the Resident's ability to consent going forward nor indicates staff responsibilities for continuous monitoring and intervention.

Plan of Correction

Accept [redacted] 05/28/2024)

On 5/4/2024, Hillside has developed a plan, that has been published for all staff. to handle [redacted] and/or [redacted] relationships that may occur in the home. The plan documents each step that is to be taken when staff notices the possibility of two residents becoming romantic.

The plan is attached and will be used currently for Resident [redacted] and Resident [redacted] to monitor their ability to consent moving forward and to indicate to staff, their responsibilities for continuous monitoring and intervention.

Both resident's RASP's have been updated to reflect the relationship and this plan will be in place for both residents for the next six months.

Plan has been discussed with staff who are aware of their responsibilities. The administrator and the Resident Care Coordinator will be responsible for ensuring that all new staff understand the plan.

Administrator will be responsible for ensuring compliance of all staff to protect the safety and dignity of all Hillside's residents.

Licensee's Proposed Overall Completion Date: 11/30/2024

Implemented [redacted] - 05/31/2024)