

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

June 6, 2024

[REDACTED], ADMINISTRATOR  
WEST SIDE KOZY COMFORT PERSONAL CARE HOME INC  
906 SOUTH MAIN AVENUE  
SCRANTON, PA, 18504

RE: WEST SIDE KOZY COMFORT  
PERSONAL CARE HOME  
906 SOUTH MAIN AVENUE  
SCRANTON, PA, 18504  
LICENSE/COC#: 20449

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/25/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

**Name:** WEST SIDE KOZY COMFORT PERSONAL CARE HOME    **License #:** 20449    **License Expiration:** 09/20/2024  
**Address:** 906 SOUTH MAIN AVENUE, SCRANTON, PA 18504  
**County:** LACKAWANNA    **Region:** NORTHEAST

## Administrator

**Name:** [REDACTED]    **Phone:** [REDACTED]    **Email:** [REDACTED]

## Legal Entity

**Name:** WEST SIDE KOZY COMFORT PERSONAL CARE HOME INC  
**Address:** 906 SOUTH MAIN AVENUE, SCRANTON, PA, 18504  
**Phone:** [REDACTED]    **Email:** [REDACTED]

## Certificate(s) of Occupancy

**Type:** Other    **Date:** 04/01/2017    **Issued By:** City of Scranton

## Staffing Hours

**Resident Support Staff:** 0    **Total Daily Staff:** 33    **Waking Staff:** 25

## Inspection Information

**Type:** Partial    **Notice:** Unannounced    **BHA Docket #:**  
**Reason:** Complaint, Incident    **Exit Conference Date:** 05/07/2024

## Inspection Dates and Department Representative

04/25/2024 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

**License Capacity:** 36    **Residents Served:** 33

## Secured Dementia Care Unit

**In Home:** No    **Area:**    **Capacity:**    **Residents Served:**

## Hospice

**Current Residents:** 0

## Number of Residents Who:

**Receive Supplemental Security Income:** 32    **Are 60 Years of Age or Older:** 24  
**Diagnosed with Mental Illness:** 29    **Diagnosed with Intellectual Disability:** 3  
**Have Mobility Need:** 0    **Have Physical Disability:** 0

## Inspections / Reviews

04/25/2024 Partial

**Lead Inspector:** [REDACTED]    **Follow-Up Type:** POC Submission    **Follow-Up Date:** 05/20/2024

05/28/2024 - POC Submission

**Submitted By:** [REDACTED]    **Date Submitted:** 06/05/2024  
**Reviewer:** [REDACTED]    **Follow-Up Type:** POC Submission    **Follow-Up Date:** 06/04/2024

Inspections / Reviews *(continued)*

05/31/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/05/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 06/07/2024

06/06/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/05/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

## 144c1 - Smoking Area Guidelines

**1. Requirements**

2600.

144.c. A home that permits smoking inside or outside of the home shall develop and implement written fire safety policy and procedures that include the following:

**Description of Violation**

*On multiple occasions Resident 1 was found smoking cigarettes in their bedroom by staff.*

**Plan of Correction****Accept** [REDACTED] - 05/31/2024)

*resident one was smoking in room on 3-17-24, 3-20-24, and acting out. The home gave 30 day notice, talked with friendship house to talk to [REDACTED] about smoking and following the rules. The case manager talked with [REDACTED] and [REDACTED] sister. The home got granted a 302 on 4-19-24, resident went for short stay in berwick. After returning home on 5-1-24 the resident has been doing good not smoking and following house rules. The home will monitor [REDACTED] and do daily room checks to ensure resident is safe in home. The home does hourly checks at night to make sure no one is smoking in building, this is how we found resident smoking. If this happens again the home will stand on the 30 day notice. The home will also follow the same steps.*

**Licensee's Proposed Overall Completion Date:** 05/30/2024

**Implemented** ([REDACTED] - 06/06/2024)