

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 16, 2024

[REDACTED]
NORTH PENN MANOR, INC.
[REDACTED]

RE: NORTH PENN MANOR
240 NORTH SHERMAN STREET
WILKES-BARRE, PA, 18702
LICENSE/COC#: 22032

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/17/2024, 04/19/2024, 05/06/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NORTH PENN MANOR License #: 22032 License Expiration: 10/08/2024
Address: 240 NORTH SHERMAN STREET, WILKES-BARRE, PA 18702
County: LUZERNE Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: NORTH PENN MANOR, INC.
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 11/22/1989 Issued By: PA Dept. L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 60 Waking Staff: 45

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 05/06/2024

Inspection Dates and Department Representative

04/17/2024 - On-Site: [REDACTED]
04/19/2024 - Off-Site: [REDACTED]
05/06/2024 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information			
License Capacity: 80	Residents Served: 59		
Secured Dementia Care Unit			
In Home: No	Area:	Capacity:	Residents Served:
Hospice			
Current Residents: 0			
Number of Residents Who:			
Receive Supplemental Security Income: 17	Are 60 Years of Age or Older: 47		
Diagnosed with Mental Illness: 15	Diagnosed with Intellectual Disability: 0		
Have Mobility Need: 1	Have Physical Disability: 1		

Inspections / Reviews

04/17/2024 - Partial
Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/17/2024

Inspections / Reviews (*continued*)

05/10/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/12/2024

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 05/15/2024

05/16/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/12/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

183b - Meds and Syringes Locked

1. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

On 4/17/24 at approximately 9:00am, Department Representative entered the home and noted 2 medication carts left unlocked and unattended in the front lobby.

Plan of Correction

Accept [REDACTED] - 05/10/2024)

On 4/17/24 at 9:00am the med techs had just finished up with their med pass when they were called into the supervising PCA's office, which is next to the lobby area, to help [REDACTED] console a resident who was just finding out that [REDACTED] had passed away. This is when the inspector walked in the door and saw the unattended carts in the front lobby. The med techs should have locked their carts and put them away before they walked away from the carts to go into the office. The medication carts were locked immediately by the med techs on the date of inspection. The Administrator had a meeting with the med techs on the date of inspection 4/17/24 to educate them of the importance of keeping the med cart locked when the cart is unattended no matter what the circumstance is. The administrator had a training with all med techs on 4/25/24 re-educating them about making sure the carts are locked at all times when unattended. The supervising PCA will do random checks on the med carts for compliance. The administrator will also monitor the carts on all shifts on an ongoing basis to ensure compliance with this regulation.

Licensee's Proposed Overall Completion Date: 05/09/2024

Implemented [REDACTED] - 05/16/2024)

254a - Records Discharge/Active

2. Requirements

2600.

254.a. Records of active and discharged residents shall be maintained in a confidential manner, which prevents unauthorized access.

Description of Violation

On 4/17/24 at approximately 9:00am, Department Representative entered the home and noted 2 medication carts with the Medication Administration Records left unlocked and unattended in the front lobby.

Plan of Correction

Accept [REDACTED] - 05/10/2024)

On 4/17/24 at 9:00am the med techs had just finished up with their med pass when they were called into the supervising PCA's office, which is next to the lobby area, to help [REDACTED] console a resident who was just finding out that [REDACTED] had passed away. This is when the inspector walked in the door and saw the Medication Administration Records unlocked and unattended in the front lobby. The med techs should have put their MAR's away and locked them up before they walked away from the carts to go into the office. The MAR's were locked up immediately by the Med Techs on the date of inspection. The Administrator had a meeting with the med techs on the date of inspection 4/17/24 to educate them of the importance of keeping the MAR's locked up when the cart is unattended no matter what the circumstance is. The administrator had a training with all med techs on 4/25/24 re-educating them about making sure the MAR's are put away and locked at all times when unattended. The supervising PCA will do random checks on the MAR's for compliance. The administrator will also monitor the

254a - Records Discharge/Active (continued)

MAR's on all shifts on an ongoing basis to ensure compliance with this regulation.

Licensee's Proposed Overall Completion Date: 05/09/2024

Implemented [REDACTED] 05/16/2024)