

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 1, 2024

[REDACTED]
EVERGREEN ELDER CARE INC
[REDACTED]

RE: THE VILLA ST. ELIZABETH
1201 MUSEUM ROAD
READING, PA, 19611
LICENSE/COC#: 20576

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/09/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE VILLA ST. ELIZABETH* License #: *20576* License Expiration: *11/18/2024*
 Address: *1201 MUSEUM ROAD, READING, PA 19611*
 County: *BERKS* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *EVERGREEN ELDER CARE INC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-1* Date: *02/20/1992* Issued By: *DLI*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *46* Waking Staff: *35*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *04/09/2024*

Inspection Dates and Department Representative

04/09/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *92* Residents Served: *46*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *4* Are 60 Years of Age or Older: *46*
 Diagnosed with Mental Illness: *29* Diagnosed with Intellectual Disability: *3*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

04/09/2024 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/28/2024*

04/26/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *04/30/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *05/02/2024*

Inspections / Reviews *(continued)*

04/29/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/30/2024

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 05/02/2024

05/01/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/30/2024

Reviewer: [REDACTED]

Follow-Up Type: Not Required

121a - Unobstructed Egress

1. Requirements

2600.

121.a. Stairways, hallways, doorways, passageways and egress routes from rooms and from the building must be unlocked and unobstructed.

Description of Violation

The main exit/entrance door on the 1st floor was obstructed by a velvet rope attached to two metal stands that was placed directly in front of the exit and spanned the entire width of the door.

Repeat Violation 10/12/22, 3/22/22 and 1-17-24

Plan of Correction

Accept [REDACTED] - 04/25/2024)

Regulation 2600.121.a. is very important as it is to keep exits unblocked so people can escape in an emergency situation.

2. A violation may occur when a designated emergency egress is locked or obstructed.

3. The cause of the violation against this regulation was a roped stanchion with open-ended clips improperly placed by new staff in front of the door instead of flanking the adjacent open stairwell and opposite reception desk to protect IT/Computer/Privacy when receptionist is away from desk.

4. To fix the violation right away, the Property Manager immediately corrected the placement of the stanchions.

5. To ensure on-going compliance to 2600.121.a., the Administrator and Property Manager completely removed all breakaway stanchions from the lobby area to ensure no future misplacement.

6. The Administrator, Property Manager and all direct care staff members will be responsible for the on-going compliance to this regulation.

7. NOTE: The stanchion is fastened with open s clips for ease of use as to serve as a visual prompt with no impediment whatsoever. The stanchion in question was moved immediately to its correct location while the inspector was in the facility.

Completion Date: The stanchion was moved immediately on 4-9-2024 while inspector was still on the premise and has since been removed in its entirety from the area in question.

Licensee's Proposed Overall Completion Date: 04/24/2024

Implemented [REDACTED] 05/01/2024)