

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 3, 2024

[REDACTED]
ELWYN OF PENNSYLVANIA AND DELAWARE
[REDACTED]
[REDACTED]

RE: ELWYN - FRIENDSHIP HALL
64 EAST OLD BALTIMORE PIKE
ELWYN, PA, 19063
LICENSE/COC#: 12289

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/04/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *ELWYN - FRIENDSHIP HALL* License #: *12289* License Expiration: *01/15/2025*
 Address: *64 EAST OLD BALTIMORE PIKE, ELWYN, PA 19063*
 County: *DELAWARE* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *ELWYN OF PENNSYLVANIA AND DELAWARE*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-1* Date: *11/06/1985* Issued By: *Cwopa L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *10* Waking Staff: *8*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *04/04/2024*

Inspection Dates and Department Representative

04/04/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *8* Residents Served: *8*
 Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:
 Hospice
 Current Residents: *0*
 Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *5*
 Diagnosed with Mental Illness: *8* Diagnosed with Intellectual Disability: *1*
 Have Mobility Need: *2* Have Physical Disability: *2*

Inspections / Reviews

04/04/2024 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *05/02/2024*

04/26/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *05/02/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *05/10/2024*

Inspections / Reviews *(continued)*

05/03/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/02/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42f - Mail Access

1. Requirements

2600.

42.f. A resident has the right to receive and send mail.

Description of Violation

In accordance with home policy, Resident [redacted] did not receive their mail on 03/06/24. Mail is retrieved from a central location and distributed to residents every day in accordance with policy. Resident [redacted] asked Staff member A when they would get their mail. Staff member A indicated that the mail wasn't yet retrieved for the day and wouldn't be picked up until the next day. On 03/06/24 at approximately 8:25 p.m., when the mail was not retrieved and given to residents, Resident [redacted] experienced a brief period of anger and uncontrolled anxiety. When Resident [redacted] realized they wouldn't be getting their mail that day, they exhibited an aggressive outburst. The home had to summon security and the state police. The state police asked security for the home to retrieve the mail for the resident. Resident [redacted] was able to calm down after the mail was retrieved and given to them.

Plan of Correction

Accept [redacted] - 04/26/2024)

As of 3/6/24, staff has been instructed by the administrator to collect the mail everyday between 8am and 12noon and distribute it to the residents. The daily checklist has been edited to add this task and all staff will be formally re-trained in this procedure by 5/3/24, by the administrator. The administrator and the supervisor will review the checklist and observe the procedure at least 2x a week to ensure staff are following the mail policy, starting immediately.

Licensee's Proposed Overall Completion Date: 05/03/2024

Implemented [redacted] - 05/03/2024)