

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 20, 2024

[REDACTED]
HERITAGE SPRINGS MONTOURSVILLE I INC
[REDACTED]

RE: HERITAGE SPRINGS
MONTOURSVILLE I
878 OLD CEMENT ROAD
MUNCY, PA, 17756
LICENSE/COC#: 22825

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/03/2024, 04/08/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HERITAGE SPRINGS MONTOURSVILLE I License #: 22825 License Expiration: 12/11/2024
 Address: 878 OLD CEMENT ROAD, MUNCY, PA 17756
 County: LYCOMING Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: HERITAGE SPRINGS MONTOURSVILLE I INC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 116 Waking Staff: 87

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 04/08/2024

Inspection Dates and Department Representative

04/03/2024 - On-Site: [REDACTED]
 04/08/2024 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 60 Residents Served: 58

Secured Dementia Care Unit
 In Home: Yes Area: Entire building Capacity: 60 Residents Served: 58

Hospice
 Current Residents: 4

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 58
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 58 Have Physical Disability: 0

Inspections / Reviews

04/03/2024 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/06/2024

05/10/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: 05/20/2024
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 05/13/2024

Inspections / Reviews *(continued)*

05/20/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/20/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] at approximately 6:30pm, Staff Person A was witnessed to have yelled that Resident [redacted] was an [redacted] after Resident [redacted] became upset when Staff Person A attempted to complete the resident's care.

Plan of Correction

Accept [redacted] - 05/10/2024)

On 4/1/24 Heritage Springs self reported this incident. Facility took immediate action and the staff member was suspended pending internal investigation. Heritage Springs has a zero tolerance policy for violation of resident rights (category one fire able offense) . Internal Investigation completed, Staff member was terminated. On 4/4/2024 All staff were verbally educated on resident rights at the staff meeting. On 4/5/2024 all staff files were audited by Executive Director/Admin Assistant to ensure all files had resident rights. To ensure ongoing compliance resident rights are verbally reviewed monthly at staff meetings.

Licensee's Proposed Overall Completion Date: 04/29/2024

Implemented [redacted] - 05/20/2024)