

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

May 14, 2024

AMANDA DIEHL, ADMINISTRATOR
LITITZ PCH LLC
80 WEST MILLPORT ROAD
LITITZ, PA, 17543

RE: LEGEND PERSONAL CARE AND
MEMORY CARE OF LITITZ
80 WEST MILLPORT ROAD
LITITZ, PA, 17543
LICENSE/COC#: 33298

Dear Amanda Diehl,

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/02/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
Alicia Chandler
alichandle@pa.gov

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *LEGEND PERSONAL CARE AND MEMORY CARE OF LITITZ* License #: *33298* License Expiration: *09/18/2024*

Address: *80 WEST MILLPORT ROAD, LITITZ, PA 17543*

County: *LANCASTER* Region: *CENTRAL*

Administrator

Name: *Amanda Diehl* Phone: *570-765-2447* Email: *amanda.diehl@legendseniorliving.com*

Legal Entity

Name: *LITITZ PCH LLC*

Address: *80 WEST MILLPORT ROAD, LITITZ, PA, 17543*

Phone: *570-765-2447* Email: *PDHS@LEGENDSENIORLIVING.COM*

Certificate(s) of Occupancy

Type: <i>I-1</i>	Date: <i>08/07/2015</i>	Issued By: <i>Warwick Township</i>
Type: <i>I-2</i>	Date: <i>08/07/2015</i>	Issued By: <i>Warwick Township</i>

Staffing Hours

Resident Support Staff:	Total Daily Staff: <i>94</i>	Waking Staff: <i>71</i>
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Inspection Information

Type: <i>Partial</i>	Notice: <i>Unannounced</i>	BHA Docket #:
Reason: <i>Incident, Fine, Interim</i>		Exit Conference Date: <i>04/02/2024</i>

Inspection Dates and Department Representative

04/02/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information			
License Capacity: <i>100</i>	Residents Served: <i>66</i>		
Secured Dementia Care Unit			
In Home: <i>Yes</i>	Area: <i>Reflections</i>	Capacity: <i>40</i>	Residents Served: <i>23</i>
Hospice			
Current Residents: <i>6</i>			
Number of Residents Who:			
Receive Supplemental Security Income: <i>0</i>	Are 60 Years of Age or Older: <i>66</i>		
Diagnosed with Mental Illness: <i>0</i>	Diagnosed with Intellectual Disability: <i>0</i>		
Have Mobility Need: <i>28</i>	Have Physical Disability: <i>0</i>		

Inspections / Reviews

04/02/2024 - Partial

Lead Inspector: [REDACTED]	Follow-Up Type: <i>POC Submission</i>	Follow-Up Date: <i>04/14/2024</i>
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Inspections / Reviews (*continued*)

04/16/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/03/2024

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 04/23/2024

04/29/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 05/03/2024

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 05/06/2024

05/14/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 05/03/2024

Reviewer: [REDACTED]

Follow-Up Type: Not Required

187d - Follow Prescriber's Orders

1. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

On 3/13/24, Resident [REDACTED] was prescribed [REDACTED] with orders to apply on chest twice daily for 7-14 days. However, this was not administered from 3/13/24 through 3/21/24.

Resident [REDACTED] is prescribed the following medication to be taken daily at 8 am: daily vitamin, [REDACTED]

[REDACTED]. However, these medications were not administered to Resident [REDACTED] until after 12 pm on 3/19/24 because the medication was not available in the home.

Repeated Violation - 2/6/24, 12/12/23, et al and 10/4/23, et al

Plan of Correction

Accept [REDACTED] - 04/29/2024)

Residence Director [REDACTED] sent a copy to the Residents/families on April 5, 2024.

The letter stated it was effective immediately as of 4.5.24 Some of the specifics within letter are as follows:

1. *Timely Medication Provision:* If a new medication order is placed by a physician and the family opts to provide that medication, it must be delivered to the premises on the same day as the order. Failure to provide the medication by 6:00 pm on the day of the order will result in automatic referral to Health Direct Pharmacy for acquiring the medication. This policy applies to all new prescriptions, including eye drops, lotions, and over-the-counter medications.

2. *Minimum 7-Day Supply:* We are now requiring a minimum of a 7-day supply of prescriptions to be readily available on-site at all times. Should we not have a 7-day supply of medications, they will be ordered through Health Direct Pharmacy.

On 4.5.24 (med techs) were educated on this new medication policy, by [REDACTED] (RD).

The med tech will make a referral to Health Direct Pharmacy upon a new medication order, this pharmacy will deliver the medication before the end of the day if families do not bring a new prescription by 6:00PM on the day of order.

There was a full audit done on 4.5.24 of every resident to ensure there is a 7-Day Supply of medications for all residents, this was completed by the Med Tech. This will be a weekly audit x 4 weeks to be completed May 3,2024. This audit will be reviewed weekly by Health Care Director, the med tech lead is completing audits. All residents will be audited weekly, which started 4.5.24 to continue to 5.3.24.

Starting (4.5.24), Wellness Director and/or PC Administrator will conduct weekly audits of 25% of the resident census to ensure Resident Medications are being administered per directions of the prescriber and medications are on hand. Audits will be conducted weekly for 4 weeks. If during the audit any medications are discovered to not be on hand or not have a 7-day supply, Wellness Director and/or PC

187d - Follow Prescriber's Orders (continued)

Administrator will immediately make a referral to Health Direct to ensure medications are on hand to be administered at prescribed times. Furthermore, results of the audit will be reviewed at the next quality assurance meeting scheduled on (4.25.24)."

Licensee's Proposed Overall Completion Date: 05/03/2024

Implemented ████ 05/14/2024)