

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

April 9, 2024

[REDACTED]
TEL HAI RETIREMENT COMMUNITY
[REDACTED]

RE: LAKEVIEW AT TEL HAI PERSONAL
CARE
PO BOX 190,4200 TEL HAI CIRCLE
HONEY BROOK, PA, 19344
LICENSE/COC#: 17364

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/02/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: LAKEVIEW AT TEL HAI PERSONAL CARE License #: 17364 License Expiration: 04/20/2025
 Address: PO BOX 190,4200 TEL HAI CIRCLE, HONEY BROOK, PA 19344
 County: CHESTER Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: TEL HAI RETIREMENT COMMUNITY
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 05/27/1988 Issued By: Commonwealth of Pennsylvania, L&I
 Type: I-1 Date: 03/19/2024 Issued By: Honey Brook Township

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 102 Waking Staff: 77

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: New Exit Conference Date: 04/02/2024

Inspection Dates and Department Representative

04/02/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 100 Residents Served: 76
 Secured Dementia Care Unit
 In Home: Yes Area: Memory Care Capacity: 25 Residents Served: 21
 Hospice
 Current Residents: 3
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 76
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 26 Have Physical Disability: 1

Inspections / Reviews

04/02/2024 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/14/2024

Inspections / Reviews (*continued*)

04/08/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/08/2024

Reviewer: [REDACTED]

Follow-Up Type: *Bypass Document
Submission*

04/09/2024 - Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/08/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

124 - Notice to Fire Department

1. Requirements

2600.

124. The home shall notify the local fire department in writing of the address of the home, location of the bedrooms and the assistance needed to evacuate in an emergency. Documentation of notification shall be kept.

Description of Violation

The home has not updated their written notification to the local fire department to include the addition of five new living units. The letter should include the total capacity of the home, even though the capacity has not changed, the general layout of the home including the new bedroom locations, and the assistance needed to evacuate in an emergency.

Plan of Correction

Accept [REDACTED] - 04/08/2024)

A new letter that includes the total capacity of the home, mobility list to indicate assistance needed to evacuate in an emergency, notification of new rooms, and a map of each floor has been mailed to the local fire department on

Proposed Overall Completion Date: 04/05/2024

Licensee's Proposed Overall Completion Date: 04/05/2024

Implemented [REDACTED] - 04/08/2024)