

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

April 18, 2024

[REDACTED]
SOUTHWESTERN HEALTHCARE OPERATIONS LLC
[REDACTED]

RE: THE RESIDENCE AT ARROWOOD
512 N LEWIS RUN ROAD
PITTSBURGH, PA, 15122
LICENSE/COC#: 45215

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/22/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE RESIDENCE AT ARROWOOD* License #: *45215* License Expiration: *12/06/2024*
 Address: *512 N LEWIS RUN ROAD, PITTSBURGH, PA 15122*
 County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *SOUTHWESTERN HEALTHCARE OPERATIONS LLC*
 Address: *512 NORTH LEWIS RUN ROAD, PITTSBURGH, PA, 15122*
 Phone: *4124693330* Email: *sallen@southwesternhc.com*

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *03/10/1997* Issued By: *Borough of Pleasant Hills*
 Type: *C-2 LP* Date: *12/05/2013* Issued By: *Borough of Pleasant Hills*

Staffing Hours

Resident Support Staff: Total Daily Staff: *52* Waking Staff: *39*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *03/22/2024*

Inspection Dates and Department Representative

03/22/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *84* Residents Served: *43*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *11*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *43*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *9* Have Physical Disability: *0*

Inspections / Reviews

03/22/2024 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/04/2024*

03/28/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *04/17/2024*
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/04/2024*

Inspections / Reviews *(continued)*

03/28/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 04/17/2024

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 04/04/2024

04/18/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/17/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

85e - Trash Outside Home

1. Requirements

2600.

85.e. Trash outside the home shall be kept in covered receptacles that prevent the penetration of insects and rodents.

Description of Violation

At approximately [REDACTED] there were multiple pieces of trash found in the grass and on the pavement outside of the personal care home near the kitchen delivery area to include numerous cigarette butts, plastic silverware, napkins, and a torn plastic bag.

At approximately 9:02 a.m. there were multiple pieces of trash found on the pavement and in between the seams of the pavement that led to the main entrance to the personal care home to include a clear plastic Ziplock bag containing an empty Twix wrapper, and as many as eleven cigarette butts.

Plan of Correction

Accept [REDACTED] - 03/28/2024)

Staff immediately cleaned trash and cigarettes up from outside area. Staff was in serviced on [REDACTED] and will be again on 3-29-24 on regulation 85e. Administrator or designee will audit outside area daily x 7 starting 2-27-24, then weekly x3 then monthly and as needed to ensure compliance of regulation 85e.

Licensee's Proposed Overall Completion Date: 04/24/2024

Implemented [REDACTED] 04/18/2024)