

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

May 10, 2024

[REDACTED]  
PITTSTON HEAVENLY MANOR INC  
[REDACTED]

RE: PITTSTON HEAVENLY MANOR  
51 NORTH MAIN STREET  
PITTSTON, PA, 18640  
LICENSE/COC#: 21869

[REDACTED],  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/19/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PITTSTON HEAVENLY MANOR License #: 21869 License Expiration: 12/01/2024
Address: 51 NORTH MAIN STREET, PITTSTON, PA 18640
County: LUZERNE Region: NORTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: PITTSTON HEAVENLY MANOR INC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 54 Waking Staff: 41

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 03/19/2024

Inspection Dates and Department Representative

03/19/2024 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 55 Residents Served: 54

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 52 Are 60 Years of Age or Older: 40
Diagnosed with Mental Illness: 52 Diagnosed with Intellectual Disability: 6
Have Mobility Need: 0 Have Physical Disability: 4

Inspections / Reviews

03/19/2024 - Partial

Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 04/18/2024

04/23/2024 - POC Submission

Submitted By: [Redacted] Date Submitted: 04/26/2024
Reviewer: [Redacted] Follow-Up Type: Document Submission Follow-Up Date: 04/26/2024

Inspections / Reviews *(continued)*

05/10/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 04/26/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

## 42b - Abuse

**1. Requirements**

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

**Description of Violation**

On [REDACTED] Resident [REDACTED] engaged in both a verbal altercation and a physical altercation with Resident [REDACTED] Resident [REDACTED] struck Resident [REDACTED] with [REDACTED] wheelchair causing bruising to the leg and arm of Resident [REDACTED]

Resident [REDACTED] has filed harassment charges against Resident [REDACTED]

Resident [REDACTED] has a documented history of aggressive actions towards other residents in the home.

There are outstanding actions by the Pittston Police Department and the Luz/Wy Bureau for the Aging also pending regarding Resident [REDACTED]. The Residents continued presence in the home is a threat to the safety and well-being of other residents.

REPEATED VIOLATION 11-29-2023

**Plan of Correction**

Directed ([REDACTED] - 04/23/2024)

The resident has received multiple 30 day notices and twice has been to the magistrate regarding other similar issues. The police are notified, area of aging is notified, DHS notified of each episode that takes place. The resident/w pro bono lawyer arrived at magistrate in 2022, the lawyer had judgement appealed and never reset date the date with the court house. Multiple calls were placed and the paperwork unfortunately, court house claimed they could not find. The entire process would need to be started all over again. Multiple citations from the police. The last event this administrator asked for the resident be removed from facility and placed under arrest for the physical harm to another. The officer stated he couldn't due to residential facility and the injuries not severe. The resident injured was sent to the emergency room. Liberty Protective Services came and spoke with resident and then came to this administrator and stated the case was being closed due to the resident filing charges against the resident. The magistrate received all documents and payment for hearing of eviction on 04/16/2024, facility awaiting the hearing date.

The facility will continue to follow protocol:

Call authorities and report

Call Protective Services and report

Call and fax DHS to make aware of the situation

Resident receives immediate 30 day notice and the staff will start to look for immediate alternative placement.

Crisis delegate was also called regarding the behaviors and incidents to harm others and is a threat the crisis worker was turned down by the supervising delegate to honor a 302. The resident was told to see and address with psychiatrist, that monday. The other facilities are full at this time and the other 2 can not accomodate his needs.

Alternate apartment living looked into and unable to go due to background check.

Proposed Overall Completion Date: 04/22/2024

**(Directed)**

**Effective within one day of receiving this directed plan of correction:**

**42b - Abuse (continued)**

**Resident [REDACTED] will be placed on 30 minute safety checks for the safety of other residents and protection of others. These safety checks will be documented and kept for the Departments review upon request. The safety checks for Resident [REDACTED] will include the date, time, location of Resident [REDACTED] and the initials of the staff person completing the checks. Residents will not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.**

Directed Completion Date: 04/23/2024

Implemented [REDACTED] 05/10/2024)