

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

April 16, 2024

[REDACTED]
INSPIRIT MACUNGIE OPERATOR LLC
[REDACTED]
[REDACTED]

RE: THE WILLOW, AN INSPIRIT SENIOR
LIVING COMMUNITY
6488 ALBURTIS ROAD
MACUNGIE, PA, 18062
LICENSE/COC#: 22681

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 03/07/2024, 03/15/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE WILLOW, AN INSPIRIT SENIOR LIVING COMMUNITY* License #: *22681* License Expiration: *11/07/2024*

Address: *6488 ALBURTIS ROAD, MACUNGIE, PA 18062*

County: *LEHIGH* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *INSPIRIT MACUNGIE OPERATOR LLC*

Address: *6488 ALBURTIS ROAD, MACUNGIE, PA, 18062*

Phone: *6104218100* Email: *wkissinger@inspiritseniorliving.com*

Certificate(s) of Occupancy

Type: *I-1* Date: *01/20/2007* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *37* Waking Staff: *28*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:

Reason: *Incident, Interim* Exit Conference Date: *03/15/2024*

Inspection Dates and Department Representative

03/07/2024 - On-Site [REDACTED]

03/15/2024 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *67* Residents Served: *29*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *1*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *29*

Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*

Have Mobility Need: *8* Have Physical Disability: *0*

Inspections / Reviews

03/07/2024 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *04/01/2024*

Inspections / Reviews (*continued*)

04/03/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: 04/15/2024
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 04/08/2024

04/05/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: 04/15/2024
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 04/15/2024

04/16/2024 - Document Submission

Submitted By: [REDACTED] Date Submitted: 04/15/2024
Reviewer: [REDACTED] Follow-Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approximately [REDACTED] staff person A made a disrespectful remark to Resident [REDACTED] which caused resident [REDACTED] to become upset and report the incident to the resident care coordinator.

Plan of Correction

Accept [REDACTED] - 04/05/2024)

On [REDACTED] the completed a reportable incident for Resident Rights violation. ED immediately placed staff person on administrative leave pending the outcome of an investigation. ED obtained witness statements, including a statement from staff person A admitting the resident rights violation. On [REDACTED] ED terminated person A. The ED will re-educate all staff on Resident Rights on or before [REDACTED]. The ED will complete a monthly audit for 3 months (April, May, June) asking staff members from different departments, on various shifts to identify a Resident Right. ED will review the results of the audits at the Monthly Quality Assurance Meetings. The ED will be responsible to ensure ongoing compliance.

Licensee's Proposed Overall Completion Date: 06/30/2024

Implemented [REDACTED] - 04/16/2024)

183e - Storing Medications

2. Requirements

2600.

183.e. Prescription medications, OTC medications and CAM shall be stored in an organized manner under proper conditions of sanitation, temperature, moisture and light and in accordance with the manufacturer's instructions.

Description of Violation

The [REDACTED] belonging to resident [REDACTED] was not dated and initialed when it was opened for use.

Plan of Correction

Accept [REDACTED] - 04/05/2024)

A new [REDACTED] was obtained and dated on the day of inspection. The ED re-educated both med techs on duty on the day of inspection about dating insulin pens. The RWD audited the med carts on [REDACTED] verifying that all [REDACTED] were dated. RWD will re-educate all med techs on dating of [REDACTED] and other medications that must be dated. The in-service will be held on or before [REDACTED].

The RWD or designee will complete weekly medication cart audits for four (4) weeks starting [REDACTED] to ensure compliance. The RWD is responsible to ensure ongoing compliance. The results of the weekly medication cart audits will be reviewed by the Executive Director at the monthly Quality Assurance meeting.

Licensee's Proposed Overall Completion Date: 04/15/2024

Implemented [REDACTED] - 04/16/2024)

185a - Implement Storage Procedures

3. Requirements

2600.

185a - Implement Storage Procedures (continued)

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Resident [redacted] has an order for [redacted], every 6 hours as needed. The home did not have this medication on hand to be administered if needed.

Plan of Correction

Accept [redacted] - 04/05/2024)

The [redacted] for resident [redacted] was reordered. The ED re-educated both med techs on duty on the date of the inspection that all PRNs must be available at all times. The RWD audited the med carts on [redacted] verifying that all resident PRN medications were available in the medication cart. RWD will re-educate all med techs on how to complete a MAR to Med Cart Audit to assure all medications are available. The in-service will be held on or before 4.15.24.

The RWD or designee will complete weekly medication cart audits for four (4) weeks starting 4.1.24 to ensure compliance. The RWD is responsible for ongoing compliance. The results of the weekly medication cart audits will be reviewed by the Executive Director at the monthly Quality Assurance meeting.

Licensee's Proposed Overall Completion Date: 04/30/2024

Implemented [redacted] - 04/16/2024)

227d - Support Plan Medical/Dental

4. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Residents [redacted], [redacted], and [redacted] have enabler bars attached to their beds. The support plans with the following dates do not document the specific need for the device, the intended use, risks associated with the device, residents' ability to use the device, the type of device used, or if a cover is required to meet FDA guidelines.

Resident [redacted] support plan dated [redacted]
Resident [redacted] support plan dated [redacted]
Resident [redacted] support plan dated [redacted]

Plan of Correction

Accept [redacted] - 04/05/2024)

On [redacted] the ED and RWD audited all resident apartments to identify any other residents with a bed mobility device. No other residents were identified.

Resident [redacted] does not need or use the bed enabler. It was removed.

On [redacted] resident [redacted] and resident [redacted] Support Plans were updated to include the specific need for the device, the intended use, risks associated with the and resident's ability to use the device.

On 3.27.24 the ED educated the RWD and RCC on the FDA guidelines for use of bed mobility devices and documentation requirements on the support plan. The RWD will be responsible to ensure ongoing compliance. At the monthly QA Meeting the RWD will discuss any new residents requiring the use of the bed mobility devices and RASP documentation for ED review.

227d - Support Plan Medical/Dental (*continued*)

Licensee's Proposed Overall Completion Date: 04/03/2024

Implemented [REDACTED] - 04/16/2024)