

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

March 22, 2024

[REDACTED]
THE VINEYARD PERSONAL CARE HOME INC
[REDACTED]

RE: THE VINEYARD PERSONAL CARE
HOME
3030 COLUMBIA AVENUE
LANCASTER, PA, 17603
LICENSE/COC#: 32503

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 02/16/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE VINEYARD PERSONAL CARE HOME* License #: 32503 License Expiration: 09/22/2024
 Address: 3030 COLUMBIA AVENUE, LANCASTER, PA 17603
 County: LANCASTER Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *THE VINEYARD PERSONAL CARE HOME INC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: 04/11/2003 Issued By: *Labor and Industry*

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 36 Waking Staff: 27

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint, Incident* Exit Conference Date: 02/16/2024

Inspection Dates and Department Representative

02/16/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 42 Residents Served: 36

Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:

Hospice
 Current Residents: 0

Number of Residents Who:
 Receive Supplemental Security Income: 26 Are 60 Years of Age or Older: 25
 Diagnosed with Mental Illness: 28 Diagnosed with Intellectual Disability: 6
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

02/16/2024 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: 03/07/2024

03/08/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 03/19/2024
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: 03/15/2024

Inspections / Reviews *(continued)*

03/15/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/19/2024

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 03/22/2024

03/21/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/19/2024

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] at approximately [REDACTED] a physical altercation occurred between Resident [REDACTED] and Resident [REDACTED]. Resident [REDACTED] stated [REDACTED] called Resident [REDACTED] a name, Resident [REDACTED] then slapped Resident [REDACTED] across the face; Resident [REDACTED] in turn slapped Resident [REDACTED] across the face.

Plan of Correction

Accept [REDACTED] - 03/15/2024)

On [REDACTED] resident [REDACTED] and [REDACTED] did get into an altercation. The med tech that was on that night immediately went to the incident and separated the two. The med tech called the house manager and the owner was at the facility and spoke to both residents. Med tech then called the house manager and [REDACTED] in return called the PCHA.. PCHA called the POA for resident [REDACTED], house manager called the guardian for resident [REDACTED]. Police were also called, police did come in to the facility and resident [REDACTED] pressed charges on resident [REDACTED]. The next day [REDACTED] when the PCHA asked resident [REDACTED] how [REDACTED] was feeling from the incident [REDACTED] did not even remember that it happened. On [REDACTED] PCHA spoke to staff on each shift and made them aware of the incident and explained to them what they should do if a situation like this occurs again.. All staff are aware of the situation and will make sure that when they are in the room together that they are not sitting together. This monitoring started immediately on [REDACTED] after PCHA spoke to all of them. There was a court date set for February but it was cancelled and all charges were dropped. Resident [REDACTED] was in the hospital., and does not remember the incident at all. [REDACTED] will not be returning to the facility because she got a level of care while in the hospital. On [REDACTED] PCHA will provide training on De-escalation strategies, and tips on de-escalating. These training will be part of the yearly trainings ongoing. On [REDACTED] House manager spoke to all residents before lunch on the importance of getting along with others and if there is an issue with another resident that they should go to staff immediately to try to resolve what's going, if staff can not resolve the issue then the PCHA will be called and [REDACTED] will come in to help figure out the best solution.

Licensee's Proposed Overall Completion Date: 03/13/2024

Implemented [REDACTED] - 03/21/2024)

85a - Sanitary Conditions

2. Requirements

2600.

85.a. Sanitary conditions shall be maintained.

Description of Violation

On [REDACTED] at approximately [REDACTED], a drawer in the men's dining room was observed filled with rodent droppings.

Plan of Correction

Accept [REDACTED] 03/15/2024)

On [REDACTED] the administrator had the med tech on 2nd shift vacuum and sanitize the drawer and cabinets connected to the drawer. Starting on [REDACTED] This area and all other drawers will be checked by med tech on a daily basis during first shift when the dining rooms are cleaned. The administrator will check these areas daily starting on [REDACTED] when [REDACTED] is in the facility. On [REDACTED] Residents were asked by the PCHA that if they see this kind of stuff to please bring it to the staffs attention so that it can be cleaned immediately On [REDACTED]. PCHA made a check list that all staff will sign when they check this area, we will do this for a month with the checklist. Checking and cleaning will continue on a daily basis.

85a - Sanitary Conditions (continued)

Licensee's Proposed Overall Completion Date: 03/13/2024

Implemented [redacted] - 03/21/2024)

163b - Sanitary Practices

3. Requirements

2600.

163.b. Staff persons, volunteers and residents shall follow sanitary practices while working in the kitchen areas.

Description of Violation

On [redacted] staff members A and B were observed in the kitchen preparing and later serving lunch, neither staff person was wearing gloves or hair nets.

Plan of Correction

Accept [redacted] - 03/15/2024)

[redacted] staff member A and B were preparing food with out the use of gloves . Around [redacted] on [redacted] The PCHA went to the kitchen to make sure that both staff members had gloves on before serving the meal and both did. On [redacted] PCHA met with all staff members that deal with food and educated them on the importance of wearing gloves during meal prep and serving. All staff must also have their hair pulled up in a bun when working with food. Staff were in agreement and most said they do wear gloves during serving but will make sure going forward that they wear them whenever they are preparing and serving. Going forward when the PCHA is in the facility she will make sure to check the kitchen before the meal to make sure gloves are worn. On [redacted] the PCHA will place a sign in the kitchen as a reminder for staff to put gloves on before preparing and serving food.

Licensee's Proposed Overall Completion Date: 03/13/2024

Implemented [redacted] 03/21/2024)