

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 1, 2024

[REDACTED]
BENEVOLENT PERSONAL CARE HOME INC
[REDACTED]

RE: BENEVOLENT PERSONAL CARE
HOME INC
5727 WINDSOR STREET
PHILADELPHIA, PA, 19143
LICENSE/COC#: 14884

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/09/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *BENEVOLENT PERSONAL CARE HOME INC* License #: *14884* License Expiration: *05/03/2024*
 Address: *5727 WINDSOR STREET, PHILADELPHIA, PA 19143*
 County: *PHILADELPHIA* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *BENEVOLENT PERSONAL CARE HOME INC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *R-4* Date: *12/16/2021* Issued By: *City of Philadelphia*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *4* Waking Staff: *3*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Monitoring* Exit Conference Date: *01/09/2024*

Inspection Dates and Department Representative

01/09/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *4* Residents Served: *4*
 Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:
 Hospice
 Current Residents: *0*
 Number of Residents Who:
 Receive Supplemental Security Income: *4* Are 60 Years of Age or Older: *3*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

01/09/2024 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/26/2024*

01/29/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *01/30/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *02/10/2024*

Inspections / Reviews *(continued)*

02/01/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/30/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42e - Telephone Access

1. Requirements

2600.

42.e. A resident shall have access to a telephone in the home to make calls in privacy. Nontoll calls shall be without charge to the resident.

Description of Violation

On [REDACTED], the home did not have a phone for resident use.

Plan of Correction

Accept [REDACTED] - 01/29/2024)

The facility had a cell phone system the resident did have to ask for the phone. After, reviewing the regulation 2600 42e A resident shall have access to a telephone in the home to make calls in privacy. Non-toll calls shall be without charge to the resident.

The facility Administrator will ensure all residents have access to a telephone in the home to make calls in private. Non toll calls shall be without charge to residents.

As of [REDACTED] a Verizon account was opened attached is the receipt. The phone system would arrive on Thursday [REDACTED].

The phone would be place in the common area for all resident to be about to use by the emergency numbers.

See attached.

Proposed Overall Completion Date: 01/17/2024

Licensee's Proposed Overall Completion Date: 01/17/2024

Implemented [REDACTED] - 02/01/2024)

102h - Toilet Paper

2. Requirements

2600.

102.h. Toilet paper shall be provided for every toilet.

Description of Violation

On [REDACTED] there was no toilet paper for in the bathroom on the second floor.

Plan of Correction

Directed [REDACTED] - 01/29/2024)

- The facility administrator implemented a sign in sheet for toilet paper back on August 11, 2022.
- On January 1, 2024 each resident was aware that they would be given their own toilet paper due to the misuse of someone leaving feces on the toilet paper.
- Each resident signed the sign in sheet for toilet paper and will be given toilet paper when needed.
- Attached are copies of the toilet paper sign in sheet for each resident.

102h - Toilet Paper (continued)

See attached.

Proposed Overall Completion Date: 01/17/2024

Directed Plan of Correction (█ 1/29/24):

- The administrator will ensure toilet paper is available in the resident bathrooms at all times, starting immediately.
- The administrator will conduct a training to all staff on the importance of having toilet paper in the bathroom at all times by 2/10/24. A copy of the training will be maintained for the Departments review.
- The administrator or direct care staff will conduct a daily inspection of the bathroom to ensure toilet paper is available at all times, starting immediately.

Directed Completion Date: 02/10/2024

Implemented (█ 02/01/2024)

187a - Medication Record

3. Requirements

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

Description of Violation

Resident █ is prescribed █ as needed. However, resident █ medication administration record does not indicate this medication.

Resident █ is prescribed █ as needed. However, resident █ medication administration record does not indicate this medication.

Resident █ is prescribed █ as needed. However, resident █ medication administration record does not indicate this medication.

Plan of Correction

Directed (█ - 01/29/2024)

- The facility administrator will make sure that all as needed medications are documented on the MARS.
- Each week the facility administrator will revise the MAR to make sure that each resident MAR is properly documented.
- If a resident MAR changes the facility administrator will update the MAR with the corrected medication and notify staff of the change.

187a - Medication Record (continued)

Proposed Overall Completion Date: 01/17/2024

Directed Plan of Correction [REDACTED] 1/29/24):

- The administrator will review the MAR at least monthly, to ensure all medications are noted as prescribed, starting immediately.*
- The administrator will conduct a training to all staff administering medications, on how to ensure all prescribed medications are noted on the MAR, by 2/10/24. A copy of the training will be maintained for the Departments review.*

Directed Completion Date: 01/17/2024

Implemented [REDACTED] - 02/01/2024)