

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 26, 2024

[REDACTED]
SHIRLEY HOME FOR THE AGED INC
[REDACTED]

RE: SHIRLEY HOME FOR THE AGED
17050 COUNTRY VIEW LANE
SHIRLEYSBURG, PA, 17260
LICENSE/COC#: 34397

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/20/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *SHIRLEY HOME FOR THE AGED* License #: *34397* License Expiration: *12/12/2023*
 Address: *17050 COUNTRY VIEW LANE, SHIRLEYSBURG, PA 17260*
 County: *HUNTINGDON* Region: *CENTRAL*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *SHIRLEY HOME FOR THE AGED INC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *04/02/2001* Issued By: *Labor & Industry*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *29* Waking Staff: *22*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *12/20/2023*

Inspection Dates and Department Representative

12/20/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *42* Residents Served: *29*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *20* Are 60 Years of Age or Older: *28*
 Diagnosed with Mental Illness: *9* Diagnosed with Intellectual Disability: *6*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

12/20/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/05/2024*

01/08/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *01/22/2024*
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/16/2024*

Inspections / Reviews (*continued*)

01/18/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/22/2024

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 01/25/2024

01/26/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/22/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Per the home's documentation, Resident [REDACTED] displayed an increase in irritability, judgement, agitation, and hallucinations since November 2023, requiring administration of PRN medication. However, Resident [REDACTED] assessment and support plan, dated [REDACTED] and [REDACTED], indicates the resident has "No Problem" in these areas and there is no plan to meet the service need.

Plan of Correction

Directed [REDACTED] - 01/18/2024)

On [REDACTED] the support plan for Resident [REDACTED] was updated with the current increase to minimal/Moderate degree codes for the behavioral and cognitive assessment areas and the services that will be provided by the LPNs or direct care staff to meet these increased care needs.

I have installed a computerized communication program to improve communication between the direct care staff, shift supervisors, and the administrator. This platform allows the direct care staff to report changes at the time they are observed or the shift the change had occurred on. Supervisors will be able to access and receive notifications of these changes, as well as the administrator.

I have also implemented a policy & Procedure for updating support plans. This will involve the steps that staff to will take for reporting changes to ensure these support plans are updated. For Example: when a change is observed by the direct care staff, they will report on the electronic system to the supervisor and fill out a request to update support plan request form and give to the shift supervisor or administrator who will then update the support plan within 48 hours.

The administrator will provide one on one training with each staff member on the following topics by [REDACTED]

- *Introducing and utilizing the new electronic reporting system
- *The procedures for reporting changes/updating of support plans

In order to ensure this plan is showing effectiveness, The administrator will review 2 support plans biweekly(4 monthly) for 6 months

(Directed)

- Starting [REDACTED], the Administrator is in the process of implementing a new computerized communication program to improve communication between the direct care staff, shift supervisors, and the administrator.

- By [REDACTED], The Administrator will implement a policy & Procedure update for support plans for new and existing residents, which is currently awaiting upper management final approval.

- The administrator will provide one on one training with each staff member on the following topics by [REDACTED]

- *Introducing and utilizing the new electronic reporting system

*The policy/procedures for reporting changes/updating of support plans. - - - Starting [REDACTED], Administrator will review two support plans bi-weekly for the next six months to verify accuracy and completeness.

Proposed Overall Completion Date: 02/15/2024

Directed Completion Date: 02/20/2024

Implemented [REDACTED] - 01/26/2024)