

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 23, 2024

[REDACTED]
STERLING HOME LLC
[REDACTED]

RE: STERLING HOME
1318 ARCH STREET
MCKEESPORT, PA, 15132
LICENSE/COC#: 45269

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing licensing inspections on 12/27/2023 of the above facility, the citations specified on the enclosed Licensing Inspection Summary (LIS) were found.

We have determined that your plan of correction is: Acceptable

Please submit documentation verifying compliance in SansWrite as corrective actions are implemented. The Department will review this documentation to determine compliance. Please note that in order for the Department to verify your compliance, you are required to upload documentation into SansWrite AFTER the Plan of Correction has been accepted by the Department, and not with the initial submission of your Plan of Correction.

Submit documentation electronically by **01/30/2024**.

If you need assistance regarding submission of evidence to demonstrate compliance, please contact me at [REDACTED] or email [REDACTED]

Sincerely,
[REDACTED]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *STERLING HOME* License #: *45269* License Expiration: *06/08/2024*
 Address: *1318 ARCH STREET, MCKEESPORT, PA 15132*
 County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *STERLING HOME LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *01/20/2023* Issued By: *Labor and Industry*
 Type: *C-2 LP* Date: *08/22/2001* Issued By: *Labor and Industry*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *38* Waking Staff: *29*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Fine, Monitoring* Exit Conference Date: *12/27/2023*

Inspection Dates and Department Representative

12/27/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *42* Residents Served: *34*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *14* Are 60 Years of Age or Older: *25*
 Diagnosed with Mental Illness: *19* Diagnosed with Intellectual Disability: *1*
 Have Mobility Need: *4* Have Physical Disability: *0*

Inspections / Reviews

12/27/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/19/2024*

01/23/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *01/19/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *01/30/2024*

42s - Privacy

1. Requirements

2600.

42.s. A resident has the right to privacy of self and possessions. Privacy shall be provided to the resident during bathing, dressing, changing and medical procedures.

Description of Violation

At approximately [REDACTED] the door handle in the bathroom located in hallway A, does not lock, therefore privacy is not provided.

Plan of Correction

Accept [REDACTED] - 01/23/2024)

- 1. Resident bathroom was fixed on site by maintenance. Confirmed by inspectors
- 2. Maintenance and administrator checked all resident rooms and bathroom door handles on 12/27/2023 to ensure they all lock for resident privacy
- 3. Once a month maintenance director and administrator will complete a monthly resident room and physical site checklist to check all door handles to ensure privacy for residents. Documentation will be placed in administration office

Licensee's Proposed Overall Completion Date: 01/19/2024

89b - Hot Water Temperature

2. Requirements

2600.

89.b. Hot water temperature in areas accessible to the resident may not exceed 120°F.

Description of Violation

On [REDACTED] at approximately [REDACTED] the hot water temperature at the bathroom sink in the back hallway measured 131.9 degrees Fahrenheit.

Repeat Violation: 8/10/2023 et al

Plan of Correction

Accept [REDACTED] 01/23/2024)

- 1. Hot water tank was turned down on site. inspectors rechecked temperatures on site a few hours later reading was 112.8
- 2. Policy in place to check water temperatures three times a week to ensure all temperatures are within normal range. documentation of temperatures will be kept
- 3. Administrator and maintenance director will check water temperatures three times a week or as needed , record temperatures and change if necessary. All documentation will be placed in administrator office.

Licensee's Proposed Overall Completion Date: 01/19/2024