

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

February 6, 2024

[REDACTED], EXECUTIVE DIRECTOR  
GRAYSTONE MANOR ALTOONA LLC  
[REDACTED]

RE: GRAYSTONE MANOR ALTOONA  
2611 8TH AVENUE  
ALTOONA, PA, 16602  
LICENSE/COC#: 33686

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/23/2024, 01/29/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: GRAYSTONE MANOR ALTOONA License #: 33686 License Expiration: 10/21/2024  
 Address: 2611 8TH AVENUE, ALTOONA, PA 16602  
 County: BLAIR Region: CENTRAL

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: GRAYSTONE MANOR ALTOONA LLC  
 Address: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-1 Date: 08/10/2020 Issued By: City of Altoona

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 83 Waking Staff: 62

**Inspection Information**

Type: Full Notice: Unannounced BHA Docket #:  
 Reason: Renewal, Incident Exit Conference Date: 01/24/2024

**Inspection Dates and Department Representative**

01/23/2024 - On-Site: [REDACTED]  
 01/29/2024 - Off-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 85 Residents Served: 70  
 Secured Dementia Care Unit  
 In Home: No Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: 9  
 Number of Residents Who:  
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 69  
 Diagnosed with Mental Illness: 2 Diagnosed with Intellectual Disability: 1  
 Have Mobility Need: 13 Have Physical Disability: 2

**Inspections / Reviews**

01/23/2024 Full  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/09/2024

01/31/2024 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 02/01/2024  
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 02/08/2024

Inspections / Reviews *(continued)*

02/06/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/01/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [redacted] at [redacted], Resident 1 struck Resident 2 in the head with a cane. Resident 2 was transported to the hospital and treated for a head laceration which required two staples to close.

Plan of Correction

Accept [redacted] - 01/31/2024)

Resident 1 was sent to the hospital and treated for a urinary tract infection. This resident has returned to the facility and has exhibited no out of character behaviors since treatment. It has been added to resident 1's RASP that if [redacted] exhibits out of character behavior that [redacted] will be assessed for medical issues especially a urinary tract infection as soon as possible. The Wellness Coordinator will ensure that this resident has a plan of supervision while medical troubleshooting is occurring. For any resident at the facility, should they start exhibiting out of character behavior, their physician will be notified and a request for testing or direction will be made. Documentation of this will be kept in the resident's chart. All wellness center staff will be educated of this policy by the Wellness Coordinator by February 6th.

Licensee's Proposed Overall Completion Date: 02/06/2024

Implemented [redacted] - 02/06/2024)

183b - Meds and Syringes Locked

2. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

On 1/23/24 at 4:45 pm, a 90-count bottle of [redacted] and a one-ounce tube of [redacted] ointment was unlocked, unattended, and accessible in Resident 3's bedroom. Resident 3 is not assessed to be able to self-administer medications.

Plan of Correction

Accept [redacted] - 01/31/2024)

Medications were removed from the resident's room and given to the Wellness Center. All residents will be notified upon admission that only medications that are approved by their physician to be self-administered are permitted to be kept in a resident room. Any mail order medications must be delivered to the Wellness Center and not resident rooms. This information has been added to the resident handbook and contract. All current residents will receive the updated information. The Administrator and Business office manager will ensure that this information is distributed by Feb. 6, 2024.

Licensee's Proposed Overall Completion Date: 02/06/2024

Implemented [redacted] - 02/06/2024)