

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

March 18, 2024

[REDACTED]
ARTIS SENIOR LIVING OF BETHEL PARK LLC
[REDACTED]

RE: ARTIS SENIOR LIVING OF SOUTH
HILLS
1001 HIGBEE DRIVE
BETHEL PARK, PA, 15102
LICENSE/COC#: 44916

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/18/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *ARTIS SENIOR LIVING OF SOUTH HILLS* License #: *44916* License Expiration: *05/01/2024*
 Address: *1001 HIGBEE DRIVE, BETHEL PARK, PA 15102*
 County: *ALLEGHENY* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *ARTIS SENIOR LIVING OF BETHEL PARK LLC*

Address: [REDACTED]

Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *140* Waking Staff: *105*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #: [REDACTED]
 Reason: *Incident* Exit Conference Date: *01/18/2024*

Inspection Dates and Department Representative

01/18/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *72* Residents Served: *70*

Secured Dementia Care Unit

In Home: *Yes* Area: *Entire Home* Capacity: *72* Residents Served: *70*

Hospice

Current Residents: *14*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *70*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *70* Have Physical Disability: *0*

Inspections / Reviews

01/18/2024 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *02/01/2024*

02/01/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: *03/15/2024*
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *02/07/2024*

Inspections / Reviews (*continued*)

02/16/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 03/15/2024

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 03/16/2024

03/18/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 03/15/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [redacted] around [redacted], resident [redacted] entered the common area of the "Kennywood" neighborhood and attempted to take staff person A's shoes, which were off staff person A's feet and sitting on the floor. Resident [redacted] became combative, scratching staff person A's face. Staff person A then grabbed and held onto resident [redacted] wrists to stop resident [redacted] from scratching staff person A. Resident [redacted] was assessed by a nurse after the incident and had a blue bruise present on the inside of [redacted] r left wrist.

On [redacted] at approximately [redacted], resident [redacted] and resident [redacted] were both sitting in their wheelchairs in the common area of the "Forbes" neighborhood. Resident [redacted] was screaming "Help me!" repeatedly and approaching resident [redacted] in [redacted] wheelchair from the hallway. Resident [redacted] then kicked resident [redacted] twice in the legs, then grabbed the back of resident [redacted] wheelchair and swung it around quickly, causing resident [redacted] to fall to the floor.

REPEAT VIOLATION: 10/19/2023

Plan of Correction

Directed [redacted] - 02/16/2024)

Staff person A was suspended on [redacted] following the incident involving resident [redacted] Staff person A was terminated on [redacted] following the completed investigation.

Mary Underwood, Vice President of Memory Care will be conducting a virtual training for our associates on "Deescalating Residents" and "How to Handle Stressful Environments". This training will be conducted on Thursday, February 15th at 10:30 AM and will be recorded for associates that are not able to attend the training. All associates that are unable to attend the training will be required to watch the recorded training by Friday, March 1, 2024. Documentation of this training will be kept in the administrators office which is in accordance with 2600.65i.

Resident [redacted] and [redacted] were immediately separated from Resident [redacted], full assessments were completed and no injuries noted to either resident. Resident [redacted] personal companion was with [redacted] from 4:02 PM until 8:10 PM and provided one on one support. Resident [redacted] had a behavioral health consult on [redacted] with Advanced Home Health. Prior to the incident on [redacted] Resident [redacted] did not have a history of behaviors. The RASP for resident [redacted] was updated on [redacted] by [redacted], Director of Health and Wellness. [redacted], Executive Director, [redacted] Director of Health and Wellness and [redacted], Director of the Artis Way Experience had a care conference with Resident [redacted] family on [redacted]. [redacted], PCP for Resident [redacted] adjusted medications on January 25, 2024.

The Director of the Artis Way Experience / Designee will continue to interview three residents weekly until Friday, April 26th and then one resident weekly to ensure that residents are not neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way. All interviews will be kept in the administrator's office. Please see the attached questionnaire on Dignity and Respect.

42b - Abuse (continued)

Director of the Artis Way / Designee will interview two associates weekly until Friday, March 29th and then one associate weekly until Friday, May 31st to ensure that residents are not neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way. All interviews will be kept in the administrator's office. Please see attachment for employee interview questions.

Artis Senior Living holds Quality Management Meetings monthly. Our next meeting is scheduled on Tuesday, [REDACTED] (DIRECTED: Documentation of the quality management review shall be kept and shall include a review of this plan of correction. [REDACTED] 2/16/24).

Proposed Overall Completion Date: 05/31/2024

Directed Completion Date: 03/16/2024

Implemented [REDACTED] 03/18/2024)