

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

July 14, 2023

[REDACTED]
SUSAN DOWHOWER PERSONAL CARE HOME LLC
[REDACTED]

RE: SUSAN DOWHOWER PERSONAL
CARE HOME
120 SOUTH 10TH STREET
LEBANON, PA, 17042
LICENSE/COC#: 33484

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/09/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *SUSAN DOWHOWER PERSONAL CARE HOME* License #: 33484 License Expiration: 10/11/2023
 Address: 120 SOUTH 10TH STREET, LEBANON, PA 17042
 County: LEBANON Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *SUSAN DOWHOWER PERSONAL CARE HOME LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 31 Waking Staff: 23

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: 06/09/2023

Inspection Dates and Department Representative

06/09/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 36 Residents Served: 31

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 18 Are 60 Years of Age or Older: 18
 Diagnosed with Mental Illness: 29 Diagnosed with Intellectual Disability: [REDACTED]
 Have Mobility Need: 0 Have Physical Disability: [REDACTED]

Inspections / Reviews

06/09/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: 06/25/2023

06/20/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 07/14/2023
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: 06/26/2023

Inspections / Reviews *(continued)*

06/23/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/14/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 07/24/2023

07/14/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/14/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident [REDACTED] was in the hospital on [REDACTED] for [REDACTED] and [REDACTED]. Resident [REDACTED] support plan, dated [REDACTED], does not include the mental health or behavioral care services that are available to meet the resident's needs.

Plan of Correction**Accept [REDACTED] - 06/23/2023)**

[REDACTED] the Assistant Administrator updated Resident #'s support plan to include [REDACTED] symptoms of suicidal ideations and mental health care services available to meet the resident's needs.

[REDACTED] Administrator re-educated DCS on the importance of updating the support plan with any major changes such as new mental health symptoms, incontinence, etc. and services available to meet the resident's needs.

*see attached updates

Administrator or designee will complete a review of all resident RASP's to ensure they include medical, dental, vision, hearing, mental health or other behavioral care needs/supports. The audit shall be completed by [REDACTED].

To ensure on-going compliance, beginning in August, 2023, the Administrator or designee shall complete a monthly audit sampling of [REDACTED] resident RASP's to ensure they include medical, dental, vision, hearing, mental health or other behavioral care needs/supports.

Licensee's Proposed Overall Completion Date: 06/22/2023

Implemented [REDACTED] - 07/14/2023)