

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

January 12, 2024

[REDACTED]  
VIVE BENE, INC.  
[REDACTED]

RE: TILBURG'S HOME FOR THE YOUNG  
AT HEART  
801 MARKET STREET  
WILLIAMSPORT, PA, 17701  
LICENSE/COC#: 21839

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/06/2023, 11/17/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *TILBURG'S HOME FOR THE YOUNG AT HEART* License #: *21839* License Expiration: *03/21/2024*  
 Address: *801 MARKET STREET, WILLIAMSPORT, PA 17701*  
 County: *LYCOMING* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *VIVE BENE, INC.*  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-2 LP* Date: *08/28/2001* Issued By: *Pa. Dept. of L & I*

**Staffing Hours**

Resident Support Staff: *12* Total Daily Staff: *24* Waking Staff: *18*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
 Reason: *Complaint* Exit Conference Date: *11/17/2023*

**Inspection Dates and Department Representative**

11/06/2023 - Off-Site: [REDACTED]  
 11/17/2023 - Off-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: *24* Residents Served: *12*

Secured Dementia Care Unit  
 In Home: *No* Area: Capacity: Residents Served:

Hospice  
 Current Residents: *0*

Number of Residents Who:  
 Receive Supplemental Security Income: *10* Are 60 Years of Age or Older: [REDACTED]  
 Diagnosed with Mental Illness: *10* Diagnosed with Intellectual Disability: [REDACTED]  
 Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

11/06/2023 - Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *12/02/2023*

01/11/2024 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: *11/23/2023*  
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *01/15/2024*

Inspections / Reviews (*continued*)

01/12/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/11/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

25a - Written Contract and Review

1. Requirements

2600.

25.a. Prior to admission, or within 24 hours after admission, a written resident-home contract between the resident and the home shall be in place. The administrator or a designee shall complete this contract and review and explain its contents to the resident and the resident's designated person if any, prior to signature.

Description of Violation

Resident [redacted] was admitted to Tilburg's Home for the Young at Heart on [redacted]. No written home contract between resident [redacted] and the home was in place prior to resident [redacted] admission or within 24 hours after resident [redacted] admission to the home.

Plan of Correction

Directed [redacted] - 01/10/2024)

Prior to admission, or within 24 hours after admission, the administrator will ensure that there is a written resident-home contract between the resident and the home; signed and in place. The administrator will ensure compliance in the future with new residents.

Proposed Overall Completion Date: 11/23/2023

Directed Completion Date: 01/15/2024

Implemented [redacted] - 01/12/2024)

224a - Preadmission Screen Form

2. Requirements

2600.

224.a. A determination shall be made within 30 days prior to admission and documented on the Department's preadmission screening form that the needs of the resident can be met by the services provided by the home.

Description of Violation

Resident [redacted] was admitted to the home on [redacted]. No preadmission screening determination that the needs of resident [redacted] could be met by the services provided by the home was made prior to resident [redacted] admission.

Plan of Correction

Directed [redacted] - 01/10/2024)

Preadmission screening will be completed prior to admission on a form specified by the Department; signed and in place. The administrator will ensure compliance in the future with new residents.

Proposed Overall Completion Date: 11/23/2023

Directed Completion Date: 01/15/2024

Implemented [redacted] - 01/12/2024)