

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

June 14, 2024

[REDACTED], REGIONAL OPERATIONS DIRECTOR
LANCASTER PCH LLC
31 MILLERSVILLE ROAD
LANCASTER, PA, 17603

RE: LEGEND PERSONAL CARE AND
MEMORY CARE OF LANCASTER
31 MILLERSVILLE ROAD
LANCASTER, PA, 17603
LICENSE/COC#: 33306

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/11/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: LEGEND PERSONAL CARE AND MEMORY CARE OF LANCASTER **License #:** 33306 **License Expiration:** 06/22/2024

Address: 31 MILLERSVILLE ROAD, LANCASTER, PA 17603

County: LANCASTER **Region:** CENTRAL

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: LANCASTER PCH LLC

Address: 31 MILLERSVILLE ROAD, LANCASTER, PA, 17603

Phone: [REDACTED]

Certificate(s) of Occupancy

Type: I-1	Date: 12/19/2006	Issued By: Manor Township
Type: I-2	Date: 12/19/2006	Issued By: Manor Township

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 108 **Waking Staff:** 81

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**

Reason: Fine, Interim **Exit Conference Date:** 01/11/2024

Inspection Dates and Department Representative

01/11/2024 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information			
License Capacity: 100	Residents Served: 77		
Secured Dementia Care Unit			
In Home: Yes	Area: Memory Care	Capacity: 40	Residents Served: 29
Hospice			
Current Residents: 2			
Number of Residents Who:			
Receive Supplemental Security Income: 0	Are 60 Years of Age or Older: 77		
Diagnosed with Mental Illness: 0	Diagnosed with Intellectual Disability: 1		
Have Mobility Need: 31	Have Physical Disability: 0		

Inspections / Reviews

01/11/2024 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 02/02/2024

Inspections / Reviews (*continued*)

02/06/2024 POC Submission

Submitted By: [REDACTED] Date Submitted: 02/15/2024

Reviewer: [REDACTED] Follow Up Type: Document Submission Follow Up Date: 02/23/2024

06/14/2024 Document Submission

Submitted By: [REDACTED] Date Submitted: 02/15/2024

Reviewer: [REDACTED] Follow Up Type: Not Required

185a - Implement Storage Procedures

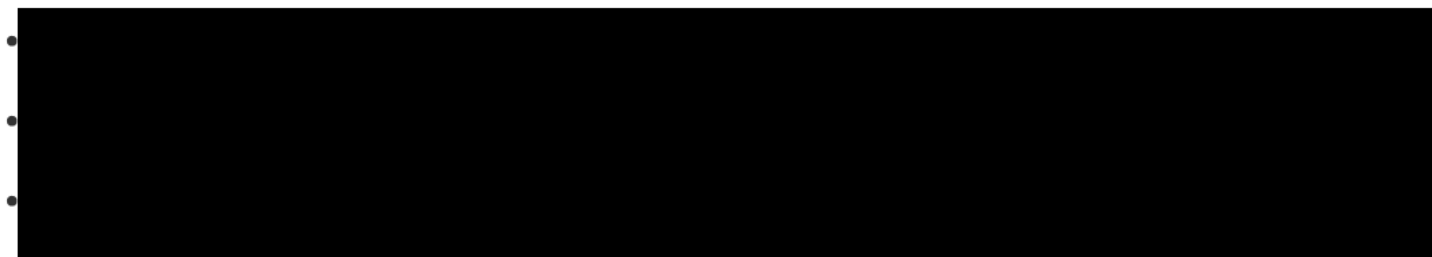
1. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On [REDACTED] the Glucometer and the Medication Administration Record (MAR) were cross-referenced for Resident #1, resulting in several of the same glucometer readings being entered multiple times on the MAR, and readings and times on Glucometer differing from the MAR as evidenced by the following:



- On [REDACTED] – The Glucometer shows a reading of [REDACTED], the MAR shows "Resident Refused" at [REDACTED].
- On [REDACTED] The Glucometer shows a reading of [REDACTED] at [REDACTED], the MAR shows a reading of [REDACTED].
- On [REDACTED] The MAR shows a reading of [REDACTED], this reading was not found in the glucometer.

Repeat Violation-06/06/23

Plan of Correction

Accept [REDACTED] - 02/06/2024)

Healthcare Director [REDACTED] or designee will audit Glucometer daily for 8 weeks to ensure compliance beginning on 12/27/2023, if any there are any compliance issues at this time [REDACTED] will follow up with staff and DHS accordingly. Medication associates involved in the above incidents have been counseled. Home to host mandatory additional Diabetic training on 2/5/2024 at 2pm for all Medication Associates, provided by Diabetic trainer [REDACTED], training sheet and documentation to be sent in to department once training is completed.

Proposed Overall Completion Date: 02/07/2024

Licensee's Proposed Overall Completion Date: 02/07/2024

Implemented [REDACTED] - 06/14/2024)