

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

February 16, 2024

[REDACTED]  
ARDEN COURTS NORTH HILLS OF PITTSBURGH PA LLC  
[REDACTED]  
[REDACTED]

RE: ARDEN COURTS (NORTH HILLS)  
1125 PERRY HIGHWAY  
PITTSBURGH, PA, 15237  
LICENSE/COC#: 43553

[REDACTED],  
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/08/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: ARDEN COURTS (NORTH HILLS) License #: 43553 License Expiration: 05/18/2024  
 Address: 1125 PERRY HIGHWAY, PITTSBURGH, PA 15237  
 County: ALLEGHENY Region: WESTERN

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: ARDEN COURTS NORTH HILLS OF PITTSBURGH PA LLC  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: C-2 LP Date: 11/12/1996 Issued By: L & I  
 Type: Other Date: 12/09/1996 Issued By: Twp of Ross

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 102 Waking Staff: 77

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint, Incident Exit Conference Date: 01/08/2024

**Inspection Dates and Department Representative**

01/08/2024 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: 56 Residents Served: 51

**Secured Dementia Care Unit**

In Home: Yes Area: Entire home Capacity: 56 Residents Served: 51

**Hospice**

Current Residents: 19

**Number of Residents Who:**

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 51  
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 51 Have Physical Disability: 0

**Inspections / Reviews**

**01/08/2024 - Partial**

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/02/2024

**02/05/2024 - POC Submission**

Submitted By: [REDACTED] Date Submitted: 02/16/2024  
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 02/12/2024

Inspections / Reviews *(continued)*

02/09/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/16/2024

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 02/16/2024

02/16/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/16/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

17 - Record Confidentiality

1. Requirements

2600.

17. Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

At approximately [REDACTED] the Medication Administration Records (MARs) for the all the residents in Boathouse and the residents in Garden were unlocked, unattended and accessible on top of the designated med cart for Boathouse and Garden that were in the hallway on the left and right side of the Health Center's door.

Plan of Correction

Accept [REDACTED] - 02/05/2024)

The MAR's were placed in the Health Center, behind a locked door.

RSC educated the Nurses and Med Tech's on proper storage of Medication Administration Records while not in use. Nurses and Med Techs completed training on [REDACTED].

Nursing Supervisors and Med Tech's in Charge while doing daily house rounds will check all 4 houses to ensure MAR's are stored properly in Medication Carts and document on RSS House Rounds Checklist.

Start date: 2/5/24 until 3/4/24

Licensee's Proposed Overall Completion Date: 02/05/2024

Implemented [REDACTED] - 02/16/2024)

185a - Implement Storage Procedures

2. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

On [REDACTED] resident [REDACTED] January 2024 medication administration record (MAR) indicates the resident is prescribed [REDACTED] tablet - take one tablet by mouth every day. (7:00 a.m.). However, the medication was not available in the home.

On [REDACTED], resident [REDACTED] December 2023 medication administration record (MAR) indicates the resident is prescribed [REDACTED] tablet - give [REDACTED] by mouth every 6 hours as needed. However, the medication was not available in the home.

Plan of Correction

Accept [REDACTED] - 02/09/2024)

Medications were made available for Resident [REDACTED] and resident [REDACTED] by the RSC as soon as the errors were identified. Nurses and Med Tech's were educated on Medication Re-Order Process and proper notification to PCP on [REDACTED] and [REDACTED].

Nurses and Med Tech's will check Med Carts 4 times weekly and document on the Medication Cart Audit Form.

Start date: 2/5/24 until 3/4/24

185a - Implement Storage Procedures (continued)

Licensee's Proposed Overall Completion Date: 02/09/2024

Implemented [REDACTED] - 02/16/2024)

187b - Date/Time of Medication Admin.

3. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

Resident [REDACTED] prescribed [REDACTED] apply topically to arms, shoulders and back daily ([REDACTED] and as needed. Staff did not indicate the administration of the medication in the resident's January 2024 Medication Administration Record (MAR) on [REDACTED] at [REDACTED]

Plan of Correction

Accept [REDACTED] 02/05/2024)

RSC verified administration of [REDACTED] to arms, shoulders and back.

RSC educated Med Tech Medication Administration process on [REDACTED]

Nurses and Med Tech's in Charge will check Medication Carts 4 times weekly and document on the Medication Cart Audit form.

Start date: 2/5/24 to 3/4/24

Licensee's Proposed Overall Completion Date: 02/05/2024

Implemented [REDACTED] - 02/16/2024)

187d - Follow Prescriber's Orders

4. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident [REDACTED] prescribed the following medication, [REDACTED] tablet - take one table by mouth every day. However, the medication was not administered and not available in the home on [REDACTED] and [REDACTED] at [REDACTED]

Resident [REDACTED] prescribed [REDACTED] - apply [REDACTED] topically right knee twice daily. However, the residents January 2024 MAR was not signed off as being administered on [REDACTED] at [REDACTED]

Plan of Correction

Accept [REDACTED] - 02/05/2024)

Resident [REDACTED]: Medication was obtained on [REDACTED] and administered with next schedule dose.

Resident [REDACTED]: Med Tech was contacted and it was verified that the [REDACTED] gel was applied to residents right knee.

RSC educated Nurses and Med Tech on the proper medication re-order process and physician notification. Was completed on [REDACTED].

RSC educated Med Tech on the importance of proper Medication Administration Documentation. Was completed

**187d - Follow Prescriber's Orders (continued)**

on 1/10/24.

Nurses and Med Tech's will use the Medication Technician Medication Pass Tool beginning 2/2/24.

Nurses and Med Tech's will check Medication Carts 4 times weekly and document on the Medication Cart Audit form.

Start date: 2/5/24 until 3/4/24

Licensee's Proposed Overall Completion Date: 02/05/2024

Implemented (02/16/2024)