

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 28, 2024

[REDACTED]
ARDEN COURTS OF JEFFERSON HILLS PA LLC
[REDACTED]
[REDACTED]

RE: ARDEN COURTS (JEFFERSON HILLS)
380 WRAY LARGE ROAD
JEFFERSON HILLS, PA, 15025
LICENSE/COC#: 43551

[REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 01/08/2024 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARDEN COURTS (JEFFERSON HILLS) License #: 43551 License Expiration: 01/25/2025
 Address: 380 WRAY LARGE ROAD, JEFFERSON HILLS, PA 15025
 County: ALLEGHENY Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: ARDEN COURTS OF JEFFERSON HILLS PA LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 01/08/2024 Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 98 Waking Staff: 74

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 01/08/2024

Inspection Dates and Department Representative

01/08/2024 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 60 Residents Served: 49

Secured Dementia Care Unit

In Home: Yes Area: Entire home Capacity: 60 Residents Served: 49

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 49
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 49 Have Physical Disability: 0

Inspections / Reviews

01/08/2024 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/19/2024

01/22/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: 02/28/2024
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/26/2024

Inspections / Reviews *(continued)*

01/29/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/28/2024

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 02/28/2024

02/28/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/28/2024

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] at approximately [REDACTED], staff person A was walking with resident [REDACTED] to [REDACTED] bedroom, where resident [REDACTED] was waiting for resident [REDACTED] in the doorway of resident [REDACTED] bedroom. Upon arrival to resident [REDACTED] bedroom, resident [REDACTED] began screaming at resident [REDACTED] "What the [REDACTED] is wrong with you", then grabbed resident [REDACTED] by the neck and pulled resident [REDACTED] into the bedroom. Staff person A immediately requested staff assistance and staff person B arrived at resident [REDACTED] bedroom within 1 minute. Once staff person B arrived, resident [REDACTED] smacked staff person B across the right side of [REDACTED] face, then pushed staff person B by the head and neck out of the bedroom. Emergency services were contacted and resident [REDACTED] was transported to the hospital for behavioral services. Resident [REDACTED] sustained a bruise and numerous red marks to [REDACTED] neck after the incident.

Plan of Correction**Directed [REDACTED] - 01/29/2024)**

Resident [REDACTED] and resident [REDACTED] are spouses and both were admitted to the community on [REDACTED]. Resident [REDACTED] was immediately sent to the hospital and has not/will not be returning to the community. Resident [REDACTED] was seen by CRNP on [REDACTED] and bruising was resolved and documented mood stable. Resident [REDACTED] does not have any recollection of the incident.

All direct care staff will be inserviced on behaviors and behavior management by the Executive Director or Resident Services Coordinator by 2/28/2024. (DIRECTED: Documentation of the staff education shall be kept in accordance with 2600.65i. [REDACTED] 1/29/24). Beginning January 26, 2024, Executive Director or Resident Services Coordinator will monitor clinical documentation 2 times weekly for 4 weeks for behavior management follow-up and implementation of interventions where appropriate. Ongoing monitoring of changes in resident behavior and implementation of interventions as appropriate will be reviewed at the morning stand up meeting.

Proposed Overall Completion Date: 02/28/2024

Directed Completion Date: 02/28/2024

Implemented [REDACTED] - 02/28/2024)